

**DETAINEE CUSTODY OFFICERS
INITIAL TRAINING COURSE**

END OF COURSE EXAM

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Gatwick IRCs

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Test time: Up to 1 hour.

1.	IPS	
	List 4 of the 6 methods of 'Non-Verbal Communications'?	
1	Facial Expressions	✓
2	Body language	✓
3	Gestures	✓
4	Touch, Space.	✓

2.	IPS	
	What are the 4 methods that detainees may use to psychologically manipulate staff?	
1	Misdirection	✓
2	Intimidation	✓
3	Conditioning	✓
4	Exploitation.	✓

3.	Security Awareness	
	Excluding weapons and recreational drugs, name 5 prohibited items that are not allowed in the Centre?	
1	Food	✓
2	Cameras	✓
3	Mobile phones (Internet phones)	✓
4	Alcohol	✓
5	Aerosol spray cans (deodorant sprays)	✓

4.	Acting Inclusively	
	Give a definition for both Diversity and Equality?	
1.	Diversity is recognizing that people are unique. Not to treat people differently because of their differences.	✓
2.	Equality → to treat people equal, ensure everyone has the same opportunity.	✓

5.	Radio Training	
	When operating a radio in a 'black spot', what 2 things should the user do?	
1	Move to another area to get better signal	✓
2	Test call.	✓

6.	Control and Restraint	
	Name 3 indicators of restraint asphyxiation?	
1	Going Blue,	✓
2	Loss of Consciousness	✓
3	Detainee tells you 'can't breathe'	✓

7.	Personal Protection	
	What is the strategy to take when dealing with a confrontational situation?	
1	Avoid	✓
2	Defuse	✓
3	Control.	✓

8.	Radio Training	
	Give the phonetic alphabet for the following letters (e.g. A-Alpha)?	
T	TANbo	✓
M	MIKE	✓
O	Oscar	✓
I	India	✓
V	vicktor	✓
L	Lena	✓
F	Fox trot.	✓

9.	First on Scene/Hostage	
	List three things, from the classroom training, to try and remember if taken hostage?	
1	Stay Calm	✓
2	Comply	✓
3	Build a relationship.	✓

10.	Stress Management	
	List the 3 different stress levels?	
1	Under	✓
2	Over	✓
3	Optimum.	✓

11.	Health & Safety	
	Whose responsibility is Health & Safety?	
1	Everyones.	✓

12.	Report Writing	
	What are the 6 general rules associated with Incident Report writing?	
1	Use Black Ink	✓
2	Factual	✓
3	No Jargon	✓
4	Put line through mistake	✓
5	Reader knows Nothing.	✓
6	write it immediately.	✓

13.	Escort	
	Name 5 of the items that must be carried when undertaking an escort?	
1	Per	✓
2	IS91	✓
3	Escape Pack	✓
4	Cuffs + keys	✓
5	Mobile phone.	✓

14.	Safer Custody	
	What does ACDT stand for?	
1	Assessment, Care, detention, Team (team work)	✓

15.	Safer Custody	
	Who may initiate an ACDT?	
1	Anyone.	✓

16.	Safer Custody	
	Explain in detail what is an ACDT?	
1	An ACDT is a document you open when you have concerns about a detainee who is suicidal, selfharm, low-mood, feeling depressed. So we can monitor them more closely and look after them.	✓

17.	IPS	
	In the 'problem solving' process there are 7 steps involved - State the 7 steps?	
1	Identify	✓
2	Explore	✓
3	Set Goals	✓
4	Select method	✓
5	Implement	✓
6	Evaluate	✓
7	Alternative.	✓

18.	Safer Custody	
	What should your initial 2 actions be on finding a detainee hanging?	
1	Raise the Alarm	✓
2	Hold them up, if you cant cut them down.	✓

19.	First on Scene	
	What does STORM stand for?	
S	Stop	✓
T	Think	✓
O	Observe	✓
R	Report	✓
M	Manage.	✓

20.	ACDT	
	Once an ACDT has been opened, how long has a manager got to get the 'Initial Action Plan' complete?	
1	1 hour.	✓

21.	Searching	
	List 3 occasions when detainees <u>will</u> be subject to a rub down search?	
1	Entering the Center	✓
2	Going on an Escort	✓
3	Going to visits.	✓

22.	Health and Safety	
	Whilst working in the centre, you trip over a loose carpet and injure your knee. What are your actions?	
1	Secure the scene, Contact Manager Accident Grap pack, Contact facilities, Healthcare. Tell your Manager your hurt.	✓

23.	Acting Inclusively	
	The statement "All politicians are dishonest" is an example of what?	
1	Stereotyping.	✓

24.	Religious Awareness	
	1. During a routine room search, there is a Koran placed on the desk. In terms of searching it, state your actions? 2. What DCO Rule refers to religious books?	
1	Ask detainee if you can search it, if no get him to search it. Be respectful.	✓
2	Dc rule 25	✓

25.	Searching	
	In terms of legislation, where do we get the authorisation to search a Detainee?	
1	Immigration and Asylum act 1999, schedule 11 paragraph 2	✓
2	Dc rule 7.	✓

26.	Detention Centre Rules	
	Every Detainee shall be given time in the open air. What is the minimum period over a 24hour period?	
1	Dc rule 18. 4 hour.	✓

27.	Detention Centre Rules	
	Every detained person shall be given a physical and mental examination on arrival at the centre. Within how many hours of arrival must this be given?	
1	4 hours	✓

28.	Customer Service	
	You are on duty on the switchboard and receive a call from a member of the press asking for information regarding the whereabouts of a detainee. State your actions?	
1	Get Time and Date, ask their name, direct them to 645 press office. Do <u>not</u> make a comment. Do <u>not</u> say no comment.	✓

29.	Independent Monitoring Board	
	A member of the Independent Monitoring Board asks you to allow him/her a private interview with a detainee detained in a room in CSU /Room 12. The member asks that the interview be out of your view and hearing. State your actions?	
1	Say no, explain you need to be in line of sight for their safety and yours. Explain rules of that area.	✓

30.	Contract with The Home Office	
	How long do we have to get a Detainee that is resident in the centre to his legal visit before we incur penalty points from The Home Office?	
1	15 mins	✓

31.	Reception	
	On receiving a new Detainee into the Centre, name the 4 items required at Detainee Reception from the Escort Officers	
1	Per	✓
2	ISQT	✓
3	Movement Order	✓
4	The right detainee.	✓

32.	Safeguarding	
	If you have a concern about a child visiting the centre who you believe to be at immediate risk of harm, who do you contact?	
1	Oscar 4 - who will contact police.	✓

33.	Security Awareness	
	You are approached by a Detainee who is resident at the Centre. He would like you to purchase a CD for him from a local shop. State your action?	
1	Tell him NO, thats never happening.	✓
2	Complete an SIR, tell your Manager	✓

34.	Human Rights Act	
	Name 6 of the Human Rights?	
1	Right to life.	✓
2	Right to private and family life.	✓
3	Right to Education	✓
4	Right to liberty and Security	✓
5	Prohibition of Discrimination	✓
6	Prohibition of Torture.	✓

35.	Acting Inclusively	
	Name 5 of the Protected Characteristics/Strands of Diversity?	
1	AGE	✓
2	Religion	✓
3	Disability	✓
4	Sexual Orientation.	✓
5	Race.	✓

36.	ACDT	
	When opening an ACDT on which page number do you write your concerns about the person?	
1	Page 3, (concerns and keep safe)	✓

37.	Searching	
	Although vehicle searching should concentrate on finding all prohibited or unauthorized items, list 3 items that are considered a priority?	
1	Escape tools	✓
2	People	✓
3	Weapons.	✓

38.	Control and Restraint	
	What are the 4 principles of the Use of Force?	
1	Reasonable	✓
2	Proportionate	✓
3	Necessary	✓
4	No more force than necessary.	✓

39.	Security Awareness	
	What are the 3 principles of preserving evidence?	
1	Preservation of evidence	✓
2	Continuity of evidence	✓
3	Avoid contamination of evidence.	✓

40.	Health & Safety	
	What is the purpose of a 'near miss report'?	
1	To avoid accidents in the future.	✓

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Training Officers comments/concerns -