



Professional Standards Unit

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Duncan Lewis
By Email

DPA

Date: 4 November 2017

Dear **Name Irrelevant**

Inquiry into immigration detention following Letter Before Action.

In response to your letters dated 18 October 2017 and 21 August 2017 the Professional Standards Unit (PSU) has been commissioned by the Head of Detention Services to conduct a complaint investigation.

The procedure for handling complaints in immigration removal centres (IRC) is set out in Detention Services Order 03/2015. Cases of serious misconduct are investigated by PSU, which is entirely separate from the Immigration Enforcement team within the Home Office (HO). We will investigate by means such as interviewing your client, any officers subject to the allegation (s), any witnesses and secure contemporaneous documentary and audio / visual evidence from relevant sources, where possible.

I have been appointed as investigating officer for the investigation into the allegations made by your client **D1538** referred to in your letter of the 21 August 2017. I am given to understand that other issues, referred to in your letter of 18 October 2017, will be dealt with separately and will not form part of my investigation.

To establish the issues, I would like to contact your client who I understand is currently residing in the Cardiff area. I would be grateful, therefore, if you could provide contact details for **D1538** or alternatively confirm your preference to maintain contact through yourselves.

I wish to invite your client to meet with me during week commencing 11 December 2017 and ask that you liaise with him and advise me of the most convenient date and time. You are, of course, welcome to attend any meeting I have with your client.

The PSU digitally record all investigation meetings to ensure an accurate account is made. Post our meeting, I would be happy to provide you and your client with the written summary I make from the digital recording if you would like this.

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If you have any further evidence that you wish me to consider, please ensure you forward it to the PSU at the address above before my meeting with D1538 or supply it on the day.

Yours faithfully,

N. Adamson
Investigating Officer
Professional Standards Unit