

## Hannah Wigham

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**From:** Glenister, Jade  
**Sent:** 13 November 2017 17:04  
**To:** Singh Bhui, Hindpal (HMI Prisons)  
**Cc:** Finer, Louise; O'Rourke, Anna  
**Subject:** RE: Information on Brook House

Hi Hindpal

I have not heard back from [Subject to RO]

I don't have much further detail to add to what I mentioned in my previous email. As [Subject to RO] was willing to pass the information on when I spoke with her, I did not go into detail with her. What she told me is as follows:

- Meeting on 25 October at [prison] (which took place in her office and in the presence of the IMB Chair).
  - She had recognised someone on the Panorama programme on Brook House from when she worked at [prison] (where that person also worked). She thought that person had been dismissed for the way that they treated prisoners. She indicated this was relatively well known within the prison service.
- Phone call on 8 November.
  - She confirmed that she had recognised the person on the Panorama programme as a previous colleague at [prison]
  - The person had been under investigation for excessive use of force against a prisoner(s) (she believed more than once). She clarified that she subsequently moved to another prison and so could not confirm the outcome of the investigation(s) but the person had either been dismissed or resigned "under a cloud".
  - She believed the person was suspended while the investigation(s) was ongoing.
  - She noted that there was significant intelligence that the person had used excessive force.

I note that I do not have permission from [Subject to RO] to pass on the information either mentioning her name or an anonymous basis. As she was happy to pass the information on herself (and my impression was that she would do so), I did not ask her for this permission. [prison] is not willing to share her email address with me, so there is no ability to copy her in to any communication.

Given the Home Office involvement in commissioning services at Brook House and the ongoing investigation by both the police and the Home Affairs Select Committee, I wondered if this is information that we should ask Peter and Martin if they think should be shared beyond the Home Office (although I note my above comment about not having permission from [Subject to RO] to do so)?

Copying in Anna and Louise as Martin asked me to keep them in the loop in his absence.

Happy to discuss.

Jade

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**From:** Singh Bhui, Hindpal (HMI Prisons)  
**Sent:** 13 November 2017 14:18  
**To:** Glenister, Jade  
**Subject:** RE: Information on Brook House

Hi - if you don't hear, think you should just do me an email summarising what she said that I can forward to the HO and we can copy her in. It's possible she's already been in touch with them, but this is dragging on too long now,

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