Hannah Wigham

From: Simmonds, Joe

Sent: 04 November 2016 10:54

To: Singh Bhui, Hindpal (HMI Prisons); Carroll, Colin (HMI Prisons); Alden, Beverley (HMI

Prisons); Hughes-Roberts, Deri; Kettle, Martin (HMI Prisons); Dillon, Karen (HMI

Prisons); Tarbuck, Paul (HMI Prisons)

Cc: Shaw, Catherine; Clarke, Peter; Buchanan, Barbara (HMI Prisons); Lomas, Martin (HMI

Prisons); Harrower, Anne; Cowling, Ellis; Fenton, Anna; Ranns, Helen

Subject: OFFICIAL SENSITIVE Brook House IRC analysis

Attachments: BROOK HOUSE IRC MAIN AND LAST TIME COMPARATOR QA.xls; 2016 BROOK HOUSE

DETAINEE SUMMARY QA.doc; 2016 BROOK HOUSE DISABILITY COMPARATOR QA.xls; 2016 Brook House IRC Main & Last time comparator - HET order.QA.xls; 2016 BROOK HOUSE IRC SURVEY METHODOLOGY.QA.doc; 2016 Brook House Non-responses QA.xls; BROOK HOUSE IRC 2016 NON-ENGLISH COMPARATOR.QA.xls; Official

Sensitive - KEY STATS database.xls

Good Morning All,

Please find the survey analysis for Brook House IRC. It was conducted on Monday 31st October by Anna, Ellis, Helen and Myself. Attached you will find -

- Main comparator and comparator to last time
- HET order comparator
- Disability comparator
- English speakers comparator
- Non-response comparator
- Key Stats

If you could please forward this analysis on to anyone I may have missed, it would be appreciated.

I'm afraid there is one thing to note with the victimisation by staff analysis - when changes were made to the IRC survey we didn't change the prompt next to the victimisation by detainees question asking them to go to the victimisation by staff question. Instead this prompt took them to the comments box for safety. You will notice in the non-response comparator that this has resulted in some detainees not answering the question on staff victimisation. These non responses may also have made it less likely for differences to be significant. Our apologies for this.

The survey was relatively straightforward to conduct and we found staff to be very helpful. There were a couple of things mentioned to us by detainees/ things that we noticed.

- There were consistent complaints about the lack of fresh air and not being able to open their window.
- There were some complaints about being made to sit opposite, and not being able to sit next to, visitors.
- While helpful for the survey the lock-up period before lunch and dinner made the establishment feel like a prison, many detainees also complained about this.
- We did see some good interactions between staff and detainees.

As ever, if you have any questions please don't hesitate to get in contact,

Anna, Ellis, Helen and Joe

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DPA