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Sent: 20 May 2019 11:10
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Cc: Russell, Fran <[REDACTED]>
Subject: Inspection of Brook House IRC

HM Inspectorate of Prisons (HMIP) is inspecting Brook House IRC between **Monday 20 May and Friday 07 June 2019.**

HMIP's approach and methodology

HMIP inspects the treatment of detainees and conditions in detention. We use criteria (called 'Expectations') that are based on international human rights standards. They are published on our website, together with our inspection methodology. Nearly all of our inspections are unannounced.

It is particularly important to us to understand the first-hand experiences of detainees themselves. We conduct a confidential detainee survey at the start of the inspection, translated into various languages. We also hold a number of group meetings with detainees, using interpreters where necessary to help us understand their experiences of life in detention.

Inspectors also walk around the centre throughout the inspection, meeting detainees and staff, observing interactions and examining documentation such as complaints and violence reports. We carry keys and can go anywhere in the centre without interference. We spend a lot of time talking to detainees and we follow up concerns. We give the centre our key findings before we leave and a full report is normally published within four months. The Home Office then provides us with an action plan in response to our recommendations. We always look at whether our recommendations have been implemented when we next inspect the centre.

Brook House

At Brook House, in addition to our confidential detainee survey, we will interview detainees individually if they wish to speak to us, with an interpreter where needed. We are also sending staff a confidential survey to allow them to highlight any concerns they may have, and will interview some staff in detainee contact roles.

We have a sanctions protocol with the Independent Monitoring Board. This means that after our departure they will report back to us if any detainee who has made allegations or raised concerns experiences repercussions. As usual, we will be joined by colleagues from the Care Quality Commission, who will assess if health providers are meeting their regulatory requirements.

If you are in contact with currently detained men in Brook House who want to speak to us, we would be grateful if you could reassure them that any such conversations will be in confidence. If you are in touch with any recently released detainees who would like to speak to us about their experiences at Brook House IRC, please let us know about this too.

If you have any other information that may help us to better understand the current experiences of and outcomes for detainees in Brook House, we would like to hear from you directly. We will investigate any concerns raised

during the inspection. Please contact us at the following email addresses or phone number by **Monday 03 June at the latest:**

Email: DPA

Phone number: DPA

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