

For Official Use Only	
Unique Reference Number:	Case Owner Team:
Date Complaint Received:	
Date Complaint Allocated:	Case Owner Name:
Target Response Date:	
Family Name: D1240	First Name(s) D1240
Date of Birth: DPA	Nationality: Pakistani
CID Reference Number:	Current Location (IRC or STHF name, other):
HO Reference Number:	Brook House
NOMIS Number:	
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): Brook House [illegible]	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? **Yes** No

If 'Yes', to whom did you speak?

Is this a complaint about healthcare services or staff? Yes **No**

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes No

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted:

A copy of your complaint and response, unless the complaint is marked as a healthcare complaint, will automatically be shared with the Independent Monitoring



Board (IMB) to allow them to monitor the way in which the complaint was handled. If you **do not wish** the IMB to see a copy of your complaint or response please tick this box:

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another Centre.

Details of your complaint and what you would like to see done about it:

I was brought here on 22nd of July but until today on 24th of July, they haven't provided me with a pillow because of which I have got severe pain in neck and shoulders. Last night, when I asked for a painkiller, I wasn't given any due to which I suffered from pain all night last night. They did not allow me access to the phone and because of this I could not contact any one. I have got some friends who are ready to help me apply for a bail. I am being deprived of this. Therefore, please help me with regards to this.

Signature:

Date:

PLACE COMPLETED FORM IN IMMIGRATION ENFORCEMENT COMPLAINTS BOX (YELLOW)