

For Official Use Only	
Unique Reference Number:	Case Owner Team: <i>CC Non Crit Team</i>
Date Complaint Received: <i>30/4/17</i>	
Family Name: D1167	First Name(s): D1167
Date of Birth: DPA	Nationality: <i>LITHUANIA</i>
CID Reference Number:	Current Location (IRC or STHF name, other):
HO Reference Number: <i>B1974573</i>	<i>BROOK HOUSE IRC</i>
NOMIS Number:	
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): <i>BROOK HOUSE IRC</i>	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☐

No ☒

If 'Yes', to whom did you speak?

STAFF ON B WING.

Is this a complaint about healthcare services or staff?

Yes ☒

No ☐

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☐

No ☒

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

A copy of your complaint and response, unless the complaint is marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) to allow them to monitor the way in which the complaint was handled. If you **do not wish** the IMB to see a copy of your complaint or response please tick this box: ☐

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

Details of your complaint and what you would like to see done about it:

(Continue on a separate page if necessary)

HEALTHCARE WILL NOT GIVE MY
MEDICATION,
HAD NO BREAKFAST, I WAS
SLEEPING THROUGH LUNCH BUT
NOBODY WOKE ME AND WHEN
I DID WAKE LUNCH HAD
FINISHED AND I WAS TOLD ITS TO
LATE.
I HAVE BEEN GIVEN NO DUVET
COVER, NO PILLOW CASE COVER. I HAVE
ASKED BUT WAS TOLD, "WE ARE SHORT
OF THEM". THE MALE MEMBER OF STAFF
HAS VERY BAD ATTITUDE AND CLEARLY
DOES NOT LIKE ME. VERY RUDE.

Signature

Signature

Date: 29/4/17

PLAC
COMF

RM IN THE YELLOW IMMIGRATION ENFORCEMENT