

Family Name: D119	First Name(s): D119
Date of Birth: DPA	Nationality: SOMALIAN
CID Reference Number: 1308912 HO Reference Number: A1235220 NOMIS Number:	Current Location (IRC or STHF name, other): BROOK HOUSE IRC
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): BROOK HOUSE IRC	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak?

UCM STEVE DIX

Is this a complaint about healthcare services or staff? Yes ☐ No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☐ No ☒

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

A copy of your complaint and the response, unless marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) responsible for the facility you are detained in to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☒

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

Details of your complaint and what you would like to see done about it:

(Continue on a separate page if necessary)

ON FRIDAY 21ST JULY I SPOKE TO DLO TEYRON EVANS AS SHE DID NOT LET ME OUT OF MY ROOM FOR MY LUNCHTIME CLEANING DUTIES. SHE WAS RUDE TO ME AND SLAMMED THE DOOR, NARROWLY MISSING MY FACE.

TODAY SHE ONCE AGAIN REFUSED TO LET ME OUT FOR MY CLEANING DUTIES DESPITE LETTING OTHER WORKERS OUT ON THE SAME FLOOR AS ME. WHEN I RANG MY CALL BELL TO SPEAK TO THE OFFICER, SHE CALLED ME A KNOBHEAD AND HUNG UP. SHE WAS VERY RUDE AND I ASKED TO SPEAK TO DLM STEVE DIX. I SPOKE TO DLM DIX WITH DLO EVANS AND SHE CONFIRMED SHE HAD CALLED ME A KNOBHEAD. SHE WAS RUDE TO MYSELF AND THE MANAGER AND STORMED OUT OF THE OFFICE.

Signature

Signature

Date:

23/07/2017

PLACE THE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX