

To: Gibson Alan (Detention Operations) **DPA**
From: Ed Marsden
Sent: Mon 19/11/2018 1:44:30 PM
Subject: In Confidence: Correspondence with G4S re publication for the independent investigation report

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In Confidence

Dear Alan

Please find below a self-explanatory email to Peter Neden & Elisabeth Fleuriot, non-executive director at G4S.

Regards

Ed

Dear Elisabeth and Peter,

I am writing to put on record my and Ed Marsden's concern about the decision of the G4S board not to publish in full our report on Brook House Immigration Removal Centre. During our conversation on 16 November 2018, it was suggested to us that the board consider the outcome of the investigation to be no one else's business. We would respectfully suggest you reconsider this position.

The Home Affairs Select Committee's inquiry into Brook House continues, and BBC Panorama and other media outlets are also awaiting the outcome of our investigation. In addition, the recent performance issues at Birmingham prison and general debate about business-to-government contracting, means scrutiny of G4S remains high. In the circumstances we believe that, as well as being the right thing to do, there will be significant pressure from political, media and other quarters for full publication.

The select committee is likely to summon G4S senior management and us to give evidence, in which event we will be bound to give a full and frank account of the findings of our investigation and the contents of the report.

As we have already discussed with Peter, we believe it would be much better for G4S to set the narrative for the investigation by publishing the report in full alongside your response and actions taken. Our experience shows that organisations which try to hold back on full publication end up quickly losing control of their message, anger the media, regulators and stakeholders, and suffer far worse damage to their reputation.

In conclusion, both Ed and I are personally troubled by the G4S board deciding not to be as open as possible about a report into the management of a public service funded by the UK tax payer.

We are, of course, happy to discuss this matter further.

Yours sincerely

Kate

VERITA

Ed Marsden
Managing director

DPA



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