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Contract for the provision of operational, management and maintenance services at Brook House Immigration Removal Centre and Tinsley House Immigration Removal Centre/Pre-Departure Accommodation

Contract for the provision of operational, management and maintenance services at Brook House Immigration Removal Centre and Tinsley House Immigration Removal Centre/Pre-Departure Accommodation

Home Office

Published date: 19 February 2021

Last edited date: 8 March 2021

Awarded contract - This means that the contract has been awarded to a supplier.

Watch this notice

Print this notice

Closing: 18 February 2019, 1am

Contract summary

Industry

- Landscaping work - 45112700
- Canteen and catering services - 55500000
- Special-purpose road passenger-transport services - 60130000

► [Show additional CPV codes for this notice](#)

Location of contract

South East

Value of contract

Commercially sensitive

Procurement reference

Gatwick IRCs Proc 2019

Published date

19 February 2021

Closing date

18 February 2019

Closing time

1am

Contract start date

18 February 2020

Contract end date

17 February 2028

Contract type

Service contract

Procedure type

Competitive procedure with negotiation (OJEU)

► [What is a competitive procedure with negotiation \(OJEU\)?](#)

Contract is suitable for SMEs?

Yes

Contract is suitable for VCSEs?

No

Description

The Authority seeks a commercial partner to provide services at Brook House Immigration Removal Centre and Tinsley House Immigration Removal Centre/PreDeparture Accommodation. Services at the IRCs/PDA include (but are not limited to): - Overall management of the Immigration Removal Centres/PDA, Security and Guarding services, Safeguarding and welfare, Well-being and cleaning, Local escorting and hospital bed watches, Catering and Shop Services, Religious and welfare facilities, Provision of furniture and equipment, Facilities Management and Cleaning Services, Landscaping services, Tailored welfare service for the predeparture accommodation to include social worker access

More information

Previous notice about this procurement

[Corrigendum Notice: Contract for the provision of operational management and maintenance services at Brook House IRC and Tinsley House IRC/Pre-Departure Accommodation.](#)

<https://www.contractsfinder.service.gov.uk/Notice/45ba189e-2019-40bc-9ef6-c79f370873bb>

- Early engagement
- Published 28 December 2018, last edited 28 December 2018

Attachments

[Gatwick IRCs and PDA Contract - Schedule 1 - Definitions.pdf](#)

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/7a4457ad-d266-463e-8042-1e865c04b0f5>

- Contract schedules
- Schedule 1 - Definitions

[Gatwick IRCs and PDA Contract - Schedule 2.1 - Annex B - Staffing Model](#)

[V1.pdf \(https://www.contractsfinder.service.gov.uk/Notice/Attachment/80676d3c-efb8-49c1-9402-bf517a561c2c\)](https://www.contractsfinder.service.gov.uk/Notice/Attachment/80676d3c-efb8-49c1-9402-bf517a561c2c)

- Contract schedules
- Schedule 2.1 - Annex B - Staffing Model

[Gatwick IRCs and PDA Contract - Schedule 2.1 - Services Description.pdf](#)

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/ca317aff-f9ba-4570-b068-d02ef6e4191b>

- Contract schedules
- Schedule 2.1 - Services Description

[Gatwick IRCs and PDA Contract - Schedule 2.2 - Performance Levels.pdf](#)

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/35dd71ea-06e3-4e34-b789-c1cff015897a>

- Contract schedules
- Schedule 2.2 - Performance Levels

[Gatwick IRCs and PDA Contract - Schedule 2.3 - Standards.pdf](#)

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/502f9243-e8c3-4dc9-a439->

[5ac8ed1f94ee\)](#)

- Contract schedules
- Schedule 2.3 - Standards

[Gatwick IRCs and PDA Contract - Schedule 2.4 - Security Management Annexe 2.pdf](#) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/270185e8-5525-4760-9811-c20f432d6ef1>)

- Contract schedules
- Schedule 2.4 - Security Management Annexe 2

[Gatwick IRCs and PDA Contract - Schedule 2.4 - Security Management.pdf](#) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/fafdd47f-cce5-450c-956f-72fa44fca569>)

- Contract schedules
- Schedule 2.4 - Security Management

[Gatwick IRCs and PDA Contract - Schedule 2.5 - Insurance Requirements.pdf](#) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/e9609583-fd1c-403c-a018-3829565745c8>)

- Contract schedules
- Schedule 2.5 - Insurance Requirements

[Gatwick IRCs and PDA Contract - Schedule 2.5 - Insurance Requirements Annex 1.pdf](#) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/43c662af-abeb-477a-b2ad-db5b62efaffe>)

- Contract schedules
- Schedule 2.5 - Insurance Requirements Annex 1

[Gatwick IRCs and PDA Contract - Schedule 2.6 - Social Value.pdf](#) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/03402125-e612-4b55-8072-80ee1b46dcf5>)

- Contract schedules
- Schedule 2.6 - Social Value

[Gatwick IRCs and PDA Contract - Schedule 2.7 - Service Improvement.pdf](#) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/c1123025-5328-43b2-ac7f-1386d99dd68a>)

- Contract schedules
- Schedule 2.7 - Service Improvement

[Gatwick IRCs and PDA Contract - Schedule 2.8 - Maintenance and Cleaning.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/12497c1d-a419-4100-a696-982bc47abb02)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/12497c1d-a419-4100-a696-982bc47abb02>)

- Contract schedules
- Schedule 2.8 - Maintenance and Cleaning

[Gatwick IRCs and PDA Contract - Schedule 3.1 - Authority Responsibilities.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/e18c4df7-2721-441b-8ea7-9df56b374e5e)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/e18c4df7-2721-441b-8ea7-9df56b374e5e>)

- Contract schedules
- Schedule 3.1 - Authority Responsibilities

[Gatwick IRCs and PDA Contract - Schedule 3.2 - Brook House Underlease.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/751ae1d9-c1b2-4384-a347-60e906132d9d)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/751ae1d9-c1b2-4384-a347-60e906132d9d>)

- Contract schedules
- Schedule 3.2 - Brook House Underlease

[Gatwick IRCs and PDA Contract - Schedule 3.3 - Tinsley House Licence To Occupy.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/e0fffc7-09f4-4969-a0e6-427755cd06d6)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/e0fffc7-09f4-4969-a0e6-427755cd06d6>)

- Contract schedules
- Schedule 3.3 - Tinsley House Licence To Occupy

[Gatwick IRCs and PDA Contract - Schedule 3.4 - Authority Third Party Contract \(Annex B\).pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/c859d6be-a70b-4635-9089-33183d40ca58)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/c859d6be-a70b-4635-9089-33183d40ca58>)

- Contract schedules
- Schedule 3.4 - Authority Third Party Contract (Annex B)

[Gatwick IRCs and PDA Contract - Schedule 3.4 - Authority Third Party Contract.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/670dcd2e-1ecd-4a0e-816f-b775900d7210)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/670dcd2e-1ecd-4a0e-816f-b775900d7210>)

- Contract schedules

- Schedule 3.4 - Authority Third Party Contract

[Gatwick IRCs and PDA Contract - Schedule 4.1 - Supplier Solution Annex A.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/27fc5fe2-c4c8-4c31-9caf-495cbd5d6741)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/27fc5fe2-c4c8-4c31-9caf-495cbd5d6741>)

- Contract schedules
- Schedule 4.1 - Supplier Solution Annex A

[Gatwick IRCs and PDA Contract - Schedule 4.1 - Supplier Solution.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/10c7a361-2ec0-44b2-9ad6-b04f069c85e0)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/10c7a361-2ec0-44b2-9ad6-b04f069c85e0>)

- Contract schedules
- Schedule 4.1 - Supplier Solution

[Gatwick IRCs and PDA Contract - Schedule 4.2 - Commercially Sensitive Information.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/eaf8548d-7fc7-477d-b448-e6eaa0a1ce92)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/eaf8548d-7fc7-477d-b448-e6eaa0a1ce92>)

- Contract schedules
- Schedule 4.2 - Commercially Sensitive Information

[Gatwick IRCs and PDA Contract - Schedule 4.3 - Notified Key Sub-contractors.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/50060ed8-2228-467d-960d-1020ccb308e8)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/50060ed8-2228-467d-960d-1020ccb308e8>)

- Contract schedules
- Schedule 4.3 - Notified Key Sub-contractors

[Gatwick IRCs and PDA Contract - Schedule 4.4 - Third Party Contracts.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/fe6c3b61-ab5b-4060-a13f-193bddd71fd)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/fe6c3b61-ab5b-4060-a13f-193bddd71fd>)

- Contract schedules
- Schedule 4.4 - Third Party Contracts

[Gatwick IRCs and PDA Contract - Schedule 4.5 - Assets.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/b0963956-9641-43d6-8f26-9025e59195bc)
(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/b0963956-9641-43d6-8f26-9025e59195bc>)

- Contract schedules

- Schedule 4.5 - Assets

[Gatwick IRCs and PDA Contract - Schedule 5 - Software.pdf](#)

(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/602084c3-93e0-48dc-927f-21d177eb71ac>)

- Contract schedules
- Schedule 5 - Software

[Gatwick IRCs and PDA Contract - Schedule 6.2 - Testing Procedures.pdf](#)

(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/05ad89f9-cdbc-4ab2-bbe6-36d209c67df6>)

- Contract schedules
- Schedule 6.2 - Testing Procedures

[Gatwick IRCs and PDA Contract - Schedule 7.1 - Charges and Invoicing.pdf](#)

(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/ec4d70cd-aebe-47e2-9dab-0c1f3d37d6ee>)

- Contract schedules
- Schedule 7.1 - Charges and Invoicing

[Gatwick IRCs and PDA Contract - Schedule 7.2 - Payments on Termination.pdf](#)

(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/cfe89f36-61b8-4ad9-9e17-14246a8aba00>)

- Contract schedules
- Schedule 7.2 - Payments on Termination

[Gatwick IRCs and PDA Contract - Schedule 7.3 - Benchmarking.pdf](#)

(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/50977e92-b14e-4191-b6ac-43bb289e7829>)

- Contract schedules
- Schedule 7.3 - Benchmarking

[Gatwick IRCs and PDA Contract - Schedule 7.4 - Financial Distress.pdf](#)

(<https://www.contractsfinder.service.gov.uk/Notice/Attachment/2bb0a92b-6e51-4a2f-925b-161ae7d79382>)

- Contract schedules
- Schedule 7.4 - Financial Distress

[Gatwick IRCs and PDA Contract - Schedule 7.5 - Financial Reports and Audit Rights.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/ae56cbf5-f34e-4e7e-b0e8-98049dbc21bb) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/ae56cbf5-f34e-4e7e-b0e8-98049dbc21bb>)

- Contract schedules
- Schedule 7.5 - Financial Reports and Audit Rights

[Gatwick IRCs and PDA Contract - Schedule 7.6 - Anticipated Savings - Not Used.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/3809e848-669d-4fd3-9264-c7fdc5760f73) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/3809e848-669d-4fd3-9264-c7fdc5760f73>)

- Contract schedules
- Schedule 7.6 - Anticipated Savings - Not Used

[Gatwick IRCs and PDA Contract - Schedule 8.1 - Governance.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/ba8bacfd-9b59-4862-adaa-635df1d44165) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/ba8bacfd-9b59-4862-adaa-635df1d44165>)

- Contract schedules
- Schedule 8.1 - Governance

[Gatwick IRCs and PDA Contract - Schedule 8.2 - Change Control Procedure.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/a144287e-8c47-4543-904e-be8c3bbcbf23) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/a144287e-8c47-4543-904e-be8c3bbcbf23>)

- Contract schedules
- Schedule 8.2 - Change Control Procedure

[Gatwick IRCs and PDA Contract - Schedule 8.3 - Dispute Resolution Procedure.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/f50576c2-523b-45b8-97ae-94062a1768c7) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/f50576c2-523b-45b8-97ae-94062a1768c7>)

- Contract schedules
- Schedule 8.3 - Dispute Resolution Procedure

[Gatwick IRCs and PDA Contract - Schedule 8.4 - Reports and Records.pdf](https://www.contractsfinder.service.gov.uk/Notice/Attachment/45cdda16-8b42-4c85-a2b9-ab9150fe6049) (<https://www.contractsfinder.service.gov.uk/Notice/Attachment/45cdda16-8b42-4c85-a2b9-ab9150fe6049>)

- Contract schedules
- Schedule 8.4 - Reports and Records

[Gatwick IRCs and PDA Contract - Schedule 8.5 - Exit Management.pdf](#)[\(https://www.contractsfinder.service.gov.uk/Notice/Attachment/db1b77b6-d3d7-4d0c-9781-02564796a0a8\)](https://www.contractsfinder.service.gov.uk/Notice/Attachment/db1b77b6-d3d7-4d0c-9781-02564796a0a8)

- Contract schedules
- Schedule 8.5 - Exit Management

[Gatwick IRCs and PDA Contract - Schedule 8.6 - SCPCRP.pdf](#)[\(https://www.contractsfinder.service.gov.uk/Notice/Attachment/31fc24bb-ae09-4ccc-b5cf-75bfad9bf08d\)](https://www.contractsfinder.service.gov.uk/Notice/Attachment/31fc24bb-ae09-4ccc-b5cf-75bfad9bf08d)

- Contract schedules
- Schedule 8.6 - SCPCRP

[Gatwick IRCs and PDA Contract - Schedule 8.7 - Conduct of Claims.pdf](#)[\(https://www.contractsfinder.service.gov.uk/Notice/Attachment/1b9acf31-3c82-4bcb-b75a-7f9f6c947aa3\)](https://www.contractsfinder.service.gov.uk/Notice/Attachment/1b9acf31-3c82-4bcb-b75a-7f9f6c947aa3)

- Contract schedules
- Schedule 8.7 - Conduct of Claims

[Gatwick IRCs and PDA Contract - Schedule 9.1 - Staff Transfer.pdf](#)[\(https://www.contractsfinder.service.gov.uk/Notice/Attachment/77dd4a18-bb9c-48bd-8152-c8abadca61b9\)](https://www.contractsfinder.service.gov.uk/Notice/Attachment/77dd4a18-bb9c-48bd-8152-c8abadca61b9)

- Contract schedules
- Schedule 9.1 - Staff Transfer

[Gatwick IRCs and PDA Contract - Schedule 9.2 - Key Personnel.pdf](#)[\(https://www.contractsfinder.service.gov.uk/Notice/Attachment/a5b4ade2-fe8e-48e3-9e1b-a5514f3d5645\)](https://www.contractsfinder.service.gov.uk/Notice/Attachment/a5b4ade2-fe8e-48e3-9e1b-a5514f3d5645)

- Contract schedules
- Schedule 9.2 - Key Personnel

[Gatwick IRCs and PDA Contract - Schedule 10 - Guarantee.pdf](#)[\(https://www.contractsfinder.service.gov.uk/Notice/Attachment/25d3070b-fa04-49a5-a3c9-15c56bd842a7\)](https://www.contractsfinder.service.gov.uk/Notice/Attachment/25d3070b-fa04-49a5-a3c9-15c56bd842a7)

- Contract schedules
- Schedule 10 - Guarantee

[Gatwick IRCs and PDA Contract - Services Agreement.pdf](#)

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/4fa15185-a78c-4d8c-b6e1-702d6866c654>

- Contract schedules
- Gatwick IRCs and PDA Contract - Services Agreement

Award information

Awarded date

18 February 2019

Contract start date

18 February 2020

Contract end date

17 February 2028

Total value of contract

Commercially sensitive

This contract was awarded to **1** supplier.

SERCO GROUP PLC

► [Show supplier information](#)

About the buyer

Contact name

Geeta Tamber

Address

Peel Building, Marsham Street
LONDON
SW1P4DF
England

Telephone

DPA

Email

DPA

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