

IMB

Statutory Visit

Brook House IRC

Week Commencing 29th July 2017

Joyce Turner

The centre was visited twice during the week 1st on Monday 2nd on Wednesday ,both days I tried to cover as many areas of the centre as I can speaking with detainees and visitors mainly on the role of the IMB .

Visitors centre

I was not happy with the cleanness of the toilets ,I visited around 12md visitors were already in the waiting area ,there are no complains on booking a visit but found it quite easy to do so also information's given from officers on getting from Gatwick to B/H was very useful

On Wednesday 2nd I attended a work shop on Heroin addiction 5 detainees took the opportunity they shared quiet a lot ,I felt it was professionally managed I learned a few things which are useful to share with detainee

ARUN WING

Application 1

ACDT 3

In general this wing was fairly well kept lots of cleaning after lunch ,this included he showers ,laundry room closed ,a detainee told me it was opening during morning he was able to do his washing

One application regarding a postal order which was lost in the post ,this was sent to the wrong address by another centre

BECK WING

Application 0

ACDT 3

The fax machine was out of use for three days this I reported and was seen to by 16.00hrs on Monday.

A detainee came into the centre on Monday with diarrhoea and vomiting but would not be confined to his room, for the well being of others had to be place on rule 40and was not yet cleared at time of my hand over .This is the only wing where there age no books on the book shelve men are using this to place rubbish

DOVE WING

Application 0

ACDT 3

The wing is fairly clean ,men in he servery need to be reminded to wear head coverings when serving and also making sure the the correct colour marked tools are used for serving halal meals

On Wednesday fax machine not working it was reported by phone but was unable to do a follow up on this

CLYDE WING

Application 2

ACDT 2

A detainee sharing a three men room raised concern about having to live in such small area with two other people one being a smoker ,he finds the night very cluster phobic ,and T.V. sharing gets difficult at times, I advised he should ask to be moved but said he dose not want to but would like management to know how most people feel about the three men rooms

EDEN WING

Application 0

ACDT3

There were eight detainee on the wing but it was very quite

C S U

One detainee on Monday self harming only a few scratches to his right hand ,he was seen by the nurse no dressing needed but placed on continuous supervision

Wednesday a new detainee refusing to share was happy to be alone ,he said the room is church

HEALTH CARE

I met on the hoof Mr **D735** who told me he is a asthma sufferer and health care refused to renew his pump for three days last week until he had an attack at night the officer called health care who then gave him a pump he said H/C kept telling him there are no pumps in the centre. On my rounds to visits Mr **D1015** visitors told me he said on admission to the centre he was told there is no need for him to see a doctor, on checking with H/C this was not so Mr **D1015** refused an appointment, I managed to make two appt for him even before his visitors time was due to leave and informed them with him it was his fault why he did not see a doctor as noted on H/C records at the time of admission to the centre

WELFARE

On Monday I spent some time around welfare speaking to men and officers ,the department operates what I think is a very good and fair system, there are 20 tickets in the morning and 20 in the afternoon, the detainee feel the officers are very helpful and have nothing to complain about ,some times there are two officers working and this is to them very good

There are a good selection of information booklets and leaflets at hand and in many languages ,having read the one on coming home to Jamaica I found it I found it is useful