

Jackie Colbran

Week Commencing 12/6/17  
Rota Visits: 13 & 15/6 /17

## 1. General Comments

The population stood at 435 on Tuesday midday. The charter to Germany had taken place through the small hours of that morning, the last coach leaving sometime after 7 am. I believe Lou was monitoring the flight from Brook. A delay with the first coach meant there was no time to process reserve list detainees but 28 left on 3 coaches and as far as I know none returned from the a/p. There were 3 UoF within the centre though minimal and those detainees left with waist restraints and I understand that subsequently Tascor had to use force on one detainee.

Ramadan is halfway through and seems to be going well – see comments under kitchen and chaplaincy below. It is expected to finish 25/6 or thereabouts.

Stuart Povey has been appointed temp Safeguarding Manager.

Did anyone see about the thousands of roses distributed to the public by a Moslem group in London post- London Bridge incident? It was all the brain child of our Zakia!

Phonecalls: other than the detainees mentioned in my visit to CSU on Tuesday (Messrs [D642], [D1532], [D2951], [D1722]) the only other calls were:

16/6 12.10 to say there had been a fight involving Mr [D1371], Mr [D1091] and Mr [D3422] – 2 or maybe 3 were going on to R40 – an officer was bitten and so was Mr [D1091] ear as a result of which DCO, and two of the detainees were off to hospital

16/6 19.14 Mr [D1722] back on R40 for assaulting DCM and damage to centre property.

17/6 10.45 Mr [D3423] arrived from Morton Hall and was put straight on R40 for spitting at the Tascor escorts and showing erratic behaviour.

14.00 Mr [D1722] R40 was extended when he spat at an officer (it went in her mouth so she had to go to hospital) during his R40 review. He went on to throw coffee at the DCM. As the DCM exited the room Mr [D1722] was seen to be trying to light papers, so he was moved to a sterile room and searched under restraint.

17/6 20.49 Mr [D3424] was put on R40 for disruptive behaviour at the shop. He was given a class A search. At this point there were just 3 in CSU as four had been returned to normal location after their reviews.

18/6 12.26 Mr [D758] was put on R40 for smashing his room up and throwing food everywhere. He walked compliantly to CSU.

## 2. Mandatory Visits

### Scheduled Wing: B

ARUN WING	1 Application	1 SLP	0 ACDT
The one SLP was for [D1531] who is a level 1 Adult at risk because of his erratic behavior. There are concerns about his attitude to female staff – he follows them around. He is to be seen by a doctor with a view to raising his vulnerable status to level 2. The office was experiencing problems with the call system bleeping permanently, annoying, but more to the point meaning that detainees could not call through. It had been reported and the Head of Maintenance turned up to sort it out while I was on the wing. The app related to Mr [D3425] whose bail summary had been delivered too late for him to prepare for his hearing the following morning, though it was not possible to determine why. I have raised this with Paul.			
BECK WING	0 Applications	0 ACDT	4 SLP
The SLPs all concerned medical matters. The wing was quiet with few around. Some 6 detainees were out on their induction tour. I did a spot check of induction paperwork which all seemed			

correctly signed. I was told phones are no longer an issue – enough are being supplied for arrivals. Yet again the stairs could have done with a thorough sweep into the corners and buckets of water were at the ready with mops but nothing was happening.

I picked up 2 apps. One detainee had a family visit that afternoon but was being moved to Harmondsworth for asylum screening. He asked why it could not be done at Brook. I asked in the HO. Apparently, Harmondsworth has the DAT (Detention Asylum Casework) team and immigration court on site so it is easiest to do it all there. He ended deciding that he probably needed to give priority to his asylum application.

The other app was from a detainee speaking on behalf of others. He said that with the rising summer temps and poor room ventilation, life in the 3-man rooms was going to get more and more uncomfortable. What he wanted to know was why kettles were allowed in possession but not personal fans, both being potentially a risk. He said HMPs allowed them. I said that the rules stated the prohibition but it might be worth asking for a reconsideration and that I would follow it up. I have emailed the Head of Security.

At the DoI meeting Thursday afternoon there was a discussion about too many rooms on B wing being single occupancy, reducing the capacity to receive new arrivals for induction. This was also linked to a few problem individuals, suspected of being involved in the drug culture. The discussion led to decisions.

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**CLYDE WING**                      2 Applications   1 SLP            3 ACDTs

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I observed the lunch service. The food looked appetising and the DCM was in the thick of it with another officer also watching. Quite a lot of food ended up in the bin. The laundry was clean and tidy. There was generally a noisy busy atmosphere as detainees engaged in snooker and table tennis while waiting for the doors to open. [D569] approached me to say he had applied for a job 5 days ago and heard nothing and was very keen to get something, anything. I happened to sit next to the Jobs Coordinator at the DoI meeting who noted down the details. So many on the DoI list were about to be suspended for their behaviour that it sounded hopeful for Mr [D569].

The other app was from a detainee no longer on the system and presumably gone who was complaining he needed clothes.

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**DOVE WING**                      0 Applications    2 ACDT   3 SLPs

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I noticed that one of the ACDTs had a note from the DD to say “care map needs addressing”, which indicated a thorough check. The 3 SLPs were all medical. The App was from Mr [D1523] who is back with us from Morton Hall. He had RDs to Spain but decided on the plane he did not want to go and made sure Tascor had to get him off. Now he is complaining about their use of force and has his arm in a soft splint. The app was actually in C Wing box – the previous evening he had been moved from C to D after an incident at the servery. His app to the IMB concerned his previous issues – that he wants to return to Scotland and challenges the reasons given as to why this cannot be. I sought help from Michelle Smith in the Home Office in the hopes that we can put this to bed once and for all. Update at the BM!

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**EDEN WING**                      0 Applications   2 ACDTs       4 SLPs

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[D3426] was on a c/w and at fairly high risk of harming himself as he does not want to go back to Germany. We spoke for quite a time. He is a gay non-religious Iranian who has been disowned by his family and suffers from depression and “voices”. The other ACDT was [D2241] who had also been moved to Brook for the German charter; force had been used and he had ended up staying on. Both are likely to get unannounced RDs for Germany soon.

Mr [D1978] was still on E wing since my last rota, and on an SLP. He made a point of coming into the office to apologise for being rude to me when I saw him a few weeks ago, blaming his mental state. Officers say his behaviour is unpredictable. He awaits RDs to Portugal; one day he wants to go and the next not.

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**CSU**                                      4 Detainees

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On Tuesday there were 4 on R40. Mr [D642] and Mr [D1532] had been in a fight the previous evening – cctv had shown Mr [D642] as the innocent party and he was relocated early in the morning whereas Mr [D1523] waited till the afternoon. Mr [D511] was on R40 for refusing to room share and seemed happy with the way things were as he was still on R40 at the end of the week. Mr

D1300 was on R40 overnight for punching another detainee.

D2951 was a more problematic case – significant mental health issues and a danger to himself and others. He was being segregated on E Wing on a 3-man unlock. E wing officers were concerned that leaving him locked in a room was detrimental and were keeping him supplied with roll ups under the door. The HO was agreeable to extending the R40 at each review until his on-going care could be arranged. In the end Langley Green visited Tuesday, agreed he should be sectioned and he left for the hospital, with Brook officers escorting, Thursday midday.

Mr D1722 was taken to CSU on R40 with a kitted team 21.40 Tues evening for damage to property spitting and being very aggressive. He was moved without use of force but was uncompliant through the night, spat at the DCM at his R40 review and a kitted team again had to be used to remove a potential weapon (plastic knife). He was moved to a sterile room and staff were using “games” as they put it, to gradually calm him down – coffee, offer of a shower, etc until he was able to move back to normal location. A first class piece of work. That is, until 19.14 Thursday when he had an altercation with a DCM over food, threw hot orange juice in his face and smashed his TV and kettle when he returned to his room. By the time the team went to take him to CSU on R40 he had packed his things and was ready to walk down compliantly in cuffs.

#### HEALTHCARE

Michael and Chrissie were in the office. They were very pleased with the speedy removal of D2951 for the treatment he needed at Langley Green. Michael said it was the quickest ever move to a MH placement – achieved in 6 days. We discussed one of the senior nurses coming to talk to a board meeting – looks like August.

#### KITCHEN

The kitchen is currently providing for about 140 fasters, somewhat fewer than expected. I arrived deliberately on Thurs about 16.00 to see their meal. The chef opened one of the spare hot boxes to show me a wrapped pitta and below an airline style container with rice, chicken and a veg mix, piping hot and smelling appetising. In view of the chaplain’s comments below I asked about menus and was told the main course varied daily: - lamb, beef, tuna, chicken.....The fruit likewise varied – today it was bananas. Brian told me later there had been an issue the previous week as the supplier could only source rotten bananas. I also looked at the cold box contents. The list is amazing: - 3 dates, soup sachet, noodle, bap, salad pot, cheese spread, fruitx2, cereal, milk, margarinex2, jam, brew pack, chocolate bar, crisps, sliced bread. Both chef and chaplain said detainees were quite unable to finish the food within the allotted time. The chef reported that the washing of boxes in the serveries was an improvement. Though they were not all back by 11.30 there was just enough time to get them hot enough again for the evening. As happens each year fasting kitchen workers tend not to turn up for work in the morning when they are catching up with their sleep but the chefs are resigned to that and cope.

### 3. Optional Visits

#### ACTIVITIES

#### ART ROOM

There were 2 or 3 detainees in the art room working on T shirts, etc. Sarah reports that there is currently a robot-making competition underway, using recycled materials and to be judged next week. Detainees are also designing Eid cards to celebrate the end of Ramadan next weekend. Brook has submitted 35 pieces for the Koestler awards, 8 poems and the rest pictorial.

#### BARBER’S SHOP

Usual activity

#### CHAPLAINCY



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Long chat with chaplain Abi about Ramadan. He is not directly involved but had heard some complaints about unvaried menus – chicken every day and apples. Some had complained that the hot box did not contain a full portion – but he was sure more than enough food was a/v. When he checked the boxes in the servery before they were washed in the mornings there was often food to be scraped out. Apparently, the imams have to eat one of the meals each week to ensure quality

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**CULTURAL KITCHEN**

Not visited

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**CONTROL ROOM**

Not visited

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**EDUCATION**

Not visited

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**GYM**

Busy at the times I passed. The music level might be considered tolerable.

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**IT SUITE**

There has been a multiple complaint signed by 29 detainees this week that IT is intermittently not working or going impossibly slow in the IT room. I had seen a written response to an earlier complaint which was not upheld on the basis that the fault was attributable to outside causes. Since detainees depend on IT for communicating with Home Office and solicitors it must be more than frustrating when access is bad. A contributory factor is undoubtedly the mis-treatment of the equipment by some detainees. Would the presence of an officer or cctv reduce the damage or identify the villains? I understand that G4S is contractually required to provide 40 working machines.

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**LIBRARY**

Not visited

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**RECEPTION / DISCHARGE**

When I passed through Tuesday midday the charter had not long been gone but a big group of new arrivals were keeping officers busy. I counted 8 in the main waiting room, 3 in the small waiting room and one being processed at the desk. Eavesdropping from a distance while I was looking at records I thought the female officer was doing a good job, first ensuring that the man understood English. I spoke to one young man arrived from the Verne for RDs to Afghanistan for which he showed no enthusiasm. When I went out through Discharge that evening 2 had just left and another two were due down so plenty was happening.

**SECURITY**

A quick visit before the DoI meeting when officers report a number of successful finds recently. This includes 4 different drug types hidden inside two radios which came in through visits for detainees, Spice sandwiched between the leaves of an Argos catalogue and drugs in the hood of a jacket. Reception seems to be doing a good job on prop searches though it keeps being said, somewhat negatively, that it will mean more agro in the centre as drug sources dry up.

**THE SHOP**

Passing by on numerous occasions the area was relatively quiet, a small or no queue and few or none sitting at the tables, possibly as a result of Ramadan.

**WELFARE**

Only one Welfare Officer and one detainee were in the office when I put my head round the door. I had picked up a detainee with limited English on B wing who seemed to need some help with pin money to call a friend and I wanted to make sure I was leaving him in the right place. The system has changed. No longer does the library hand out tickets. There are 3 chairs outside the

door to the welfare corridor and a notice that detainees should wait patiently to be attended and not bang. I wonder what GDWG's budget is for pin money?

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#### **VISITS' CENTRE**

One or two visitors were being processed and property for a flight being prepared. In reply to questions the desk officer said he did sometimes get aggressive attitudes from visitors, especially when they had failed to bring the required ID – one photographic and one proof of address. He would simply call senior staff, who might in certain circumstances decide to be flexible eg if a visitor was already known or if there was a flight.

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#### **VISITS' HALL**

Not visited

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#### **4. Upcoming Charter Flights**

<b>Dates</b>	<b>Destinations</b>
22/6	Albania
28/6	Germany
	Albania
	Nigeria/Ghana

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#### **5. Points to be discussed at the next IMB meeting**

Mr **D3425** late bail summary  
Personal fans in possession  
Poor connections in the IT room

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Previous week: Gareth Jones

Next week: Mary Molyneux

**JACKIE COLBRAN**  
18 June 2016