

Statutory Visit
Week commencing 3rd April 2017**Joyce Turner**

I visited the centre on Monday 3 4/17 and Friday 7/4/17 detainees on roll on Monday =450 Rule 40 =4
A C D T. A Wing1 B Wing 3 C Wing 4 D Wing 4 E Wing3 C S U 6 .

Overall detainees were fairly relaxed and moving around the centre taking part in entertainment and education , during the afternoon D Wing yard was closed for the replacement of benches it would of help if a note was place explaining why there was no access to that area for some time, as men had no idea why they were not allowed out

My visit to the visitors centre toilets , baby changing area are all nicely kept ,but it was brought to my notice the snack dispensing machine needs to be service as visitors are loosing money from time to time and the process of filling out form for a refund is quite tedious

There is a general shortage of phones in the centre this situation is causing some distress to new detainees who are unable to contact family or lawyers, management are aware of this I understand new phones are on order .

Application re- fax machine and booking visit received on the days of my visits all fax in good working order ,I spoke personally to Monday afternoon visitors they had no complains regarding booking

ARUN WING

The wing was much cleaner to my previous rota I actually saw cleaners cleaning the shower area
NO IMB FORMS ON DISPLAY

BECK WING

The construction of an I.D. barrier was in progress on Friday this would free up a officer to open doors letting detainees in and out of the wings

There was a relaxed atmosphere although some detainee were without phone for a few days but are now happier .
Detainee Mr. UNKNOWN DETAINEE who came to B/ H 2YRS ago blind in both eyes told me how grateful he is for the help which he was given from all staff he is due to return to Jamaica on Sunday 11th April after having had bilateral cataracts done and is now able to see

NO IMB FORMS ON DISPLAY

CLYDE WING

I M B FORMS ON DISPLAY

DOVE WING

Some detainees complaining of being in the centre from 1st/April and not being able to make calls

NO I M B FORMS ON DISPLAY

EDEN WING

Detainee Mr. [REDACTED] I was very concern about this man ,on Tuesday I took a call from Oscar 1 informing me this man was being moved from B wing to E wing due to food refusal ,on Friday I visited him at around 14 30, his breakfast tray was in his room appeared to be untouched he was lying on his bed covered, he would not engage with me there was no movement ,both eyes were opened I made notes in his files

I observed there was some concern about this man on 14th March