



Home Office

OFFICIAL – SENSITIVE**USE OF FORCE REPORT FORM – DCF 02**

TO BE COMPLETED BY THE SUPERVISING OFFICER IN CHARGE AT THE SCENE OF THE INCIDENT

LOCAL REFERENCE NUMBER:

ESTABLISHMENT... Brook House IRC

INCIDENT DETAILS

Date: 21.09.2020

Time: 1549

DETAINEE DETAILS

CID Number:

Surname:

Forename(s):

Gender:

Male

Female

Transgender

The Use of Force was:

Planned ☐ Unplanned ☒

Age group (please circle):

Adult (age

Minor (age)

Nationality:

STAFF INVOLVED

List below the grade / work area (i.e. Care & Separation Unit) and names of all the officers involved in the use of force incident

Grade:

Surname:

Forename(s):

Work Area:

DCM

DCM

DCO

DCO

LOCATION OF INCIDENT

Wing

X

Education/Multi-Faith Area

Own Room

Visits

Care & Separation Unit

Association Area (please specify below)

Other (please specify)

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EVENTS LEADING UP TO THE INCIDENT		THE CIRCUMSTANCES WHY FORCE WAS USED	
None known		Preventing injury to oneself	
Searches (Room/A/B/Full)		Preventing self-harm	X
IEP down grade		Preventing injury to a third party	
Failure to comply with removal		Preventing damage to property	
Fight with another detainee		Preventing an escape / abscond	
Serving of removal directions (RDs)		Other (please specify below)	X
Assault on a member of staff		To assist detainee over safety railing and relocate to [REDACTED] after non-compliance	
Assault on another detainee			
Non-compliance	X		
Home Office interview			
Court appearance			
Video-link hearing			
Moving to another centre/unit/prison			
Others (please specify below)			
.....			
.....			
.....			
TYPE OF FORCE USED			
Verbal reasoning used to de-escalate the situation initially and/or during the incident?			
Yes	X	No	<input type="checkbox"/>
(Please expand with details in Annex A)			

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	X	Were MMRP Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	X	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>

Were handcuffs applied?	Yes <input type="checkbox"/>	No X
The time applied:		
The time removed:		
The duration applied:		
Name of the person(s) checking the application and that the handcuffs were double locked:		
.....		
Name of the Supervising Officer: [REDACTED]		
(Provide reasoning in the Annex A)		
Was a Baton drawn?	Yes <input type="checkbox"/>	No X
If so, was it used?	Yes <input type="checkbox"/>	No X

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ANNEX A USE OF FORCE

Local
Reference No.

BROOK HOUSE

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC

DATE: 21/09/2020

DETAINEE: [REDACTED]

CID NUMBER: [REDACTED]

OFFICER NAME: [REDACTED]

GRADE: Detainee Custody Manager

The use of force must only be used when it is:

Reasonable in the circumstance**An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, Any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate Throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer ☒ XHead / Number 1 ☐ □Right arm ☒ XLeft arm ☐ □Leg Officer ☐ □Anchor ☐ □Cuff Officer ☐ □

Have you been C&R basic refreshed in the last 12 months?

Yes ☒ X No ☐ □

Have you been attended an MMPR refresher in the last 6 months?

Yes ☐ □ No ☒ X**OFFICIAL – SENSITIVE**



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OFFICIAL – SENSITIVEThe Type of Force Used: Planned ☐ Un-Planned ☒

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	<input checked="" type="checkbox"/>	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	<input checked="" type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		NO	Who authorised their use		
Hand Cuffs		NO			
Baton		NO			

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I [REDACTED] am a Detainee Custody Manager employed by Serco. This statement is based on my personal knowledge and experience of this incident, except where I indicate otherwise. I have 11 years' service as an Officer and during this period I have completed NOMS approved training course and 11 refresher courses, including the last course on 16/09/2020. I have attended and passed a training course on the lawful use of force and have access to NOMS policies related to the use of force. At 1525 I was alerted to an incident on [REDACTED] Wing, on arrival to the wing there was several detainees on the ground floor shouting and looking up so I made my way to the first floor and I noticed a detainee with half his body through a gap of the metal safety netting and several staff around him desperately holding onto his clothing to prevent him from falling. I also attempted to grab hold of some clothing however my arms were not small enough to fit through the rails. The detainee was named [REDACTED] and was already on an [REDACTED] constant observations.

I instructed another DCM to get the inflatable safety matt from the stores to put under him in case he managed to pull himself all the way through to brake his fall, this arrived shortly after and was inflated.

DCO [REDACTED] who speaks the detainees first language [REDACTED] soon arrived and began speaking to the detainee in an attempt to get him to pull himself out and get back over the railings. At 1548 the detainee eventually stood up it was at this point DCM [REDACTED] asked the detainee to move towards the railing and let us assist him over the railing holding his arms, this was translated to him by DCO [REDACTED]. The detainee did what was asked of him and I took control of his right arm DCM [REDACTED] took control of his left arm and we assisted him over the railing, DCO [REDACTED] gave help in the way of head support.

When the detainee was over the railing DCM [REDACTED] and I both moved into a guiding hold, I still had control of the right arm and DCM [REDACTED] the left. The detainee seemed to be putting some resistance up however it believe this was more due to being disorientated as he

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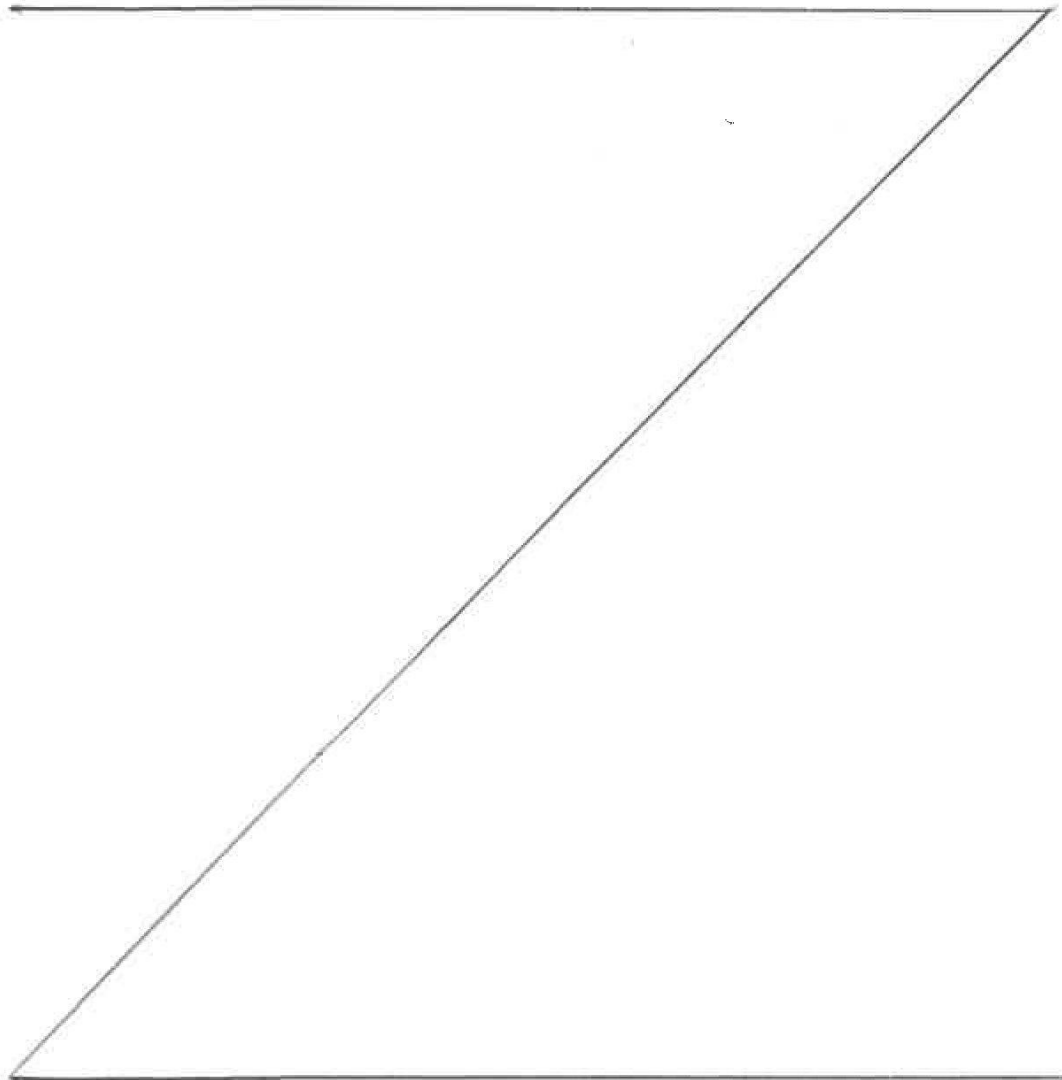
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was rather wobbly on his feet.

In guiding holds we moved to the [REDACTED] staircase at the back of the wing and proceeded down the stairs still in guiding holds with our backs to the wall taking step by step to ensure the detainees safety at all times. As we were on the [REDACTED] floor we had [REDACTED] sets of stairs to go down and we then made our way through the wing keeping guiding holds as the detainee still seemed unstable and we had to slow down several times for the detainee.

We continued through the wing and into [REDACTED] where the detainee was searched by DCM [REDACTED] after he was searched we took our guiding holds again on the right arm and DCM [REDACTED] on the left and we assisted the detainee into his room and onto his bed.

At this point we released our guiding holds and ended the control and restraint. The content of the above witness statement is true and accurate to the best of my knowledge and belief.

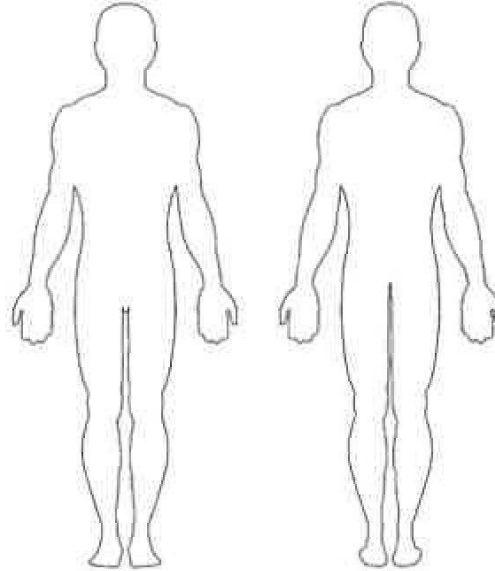
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Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

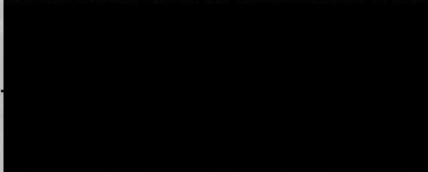
Back of body

CERTIFICATION: (By Officer completing form)

I confirm

Signed...

Name.. :



(BLOCK CAPITALS)

Date: 21/09/2020

*This form must now be passed to the Supervising Officer.

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ANNEX A USE OF FORCE

Local
Reference No.

Brook House

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC

DATE: 21/09/2020

DETAINEE:

NAME: [REDACTED]

CID NUMBER: [REDACTED]

OFFICER:

NAME: [REDACTED]

GRADE: DOM

The use of force must only be used when it is:

Reasonable in the circumstance

An absolute necessity

No more force than necessary

Proportionate to the seriousness of the situation

Your statement must set out what happened; give details of your part in the use of force, Any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate Throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer ☐

Head / Number 1 ☐

Right arm ☐

Left arm Yes ☐

Leg Officer ☐

Anchor

Cuff Officer

Have you been C&R basic refreshed in the last 12 months?

Yes

Have you been attended an MMPR refresher in the last 6 months?

NA



The Type of Force Used:

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	Yes	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	Yes	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
		Handcuff Application		Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		No	Who authorised their use:		
Hand Cuffs		No			
Baton		NO			

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I [REDACTED] am a DOM employed by Serco This statement is based on my personal knowledge and experience of this incident, except where I indicate otherwise. I have 5 years 9 months service as an Officer, manager and senior manager and during this period I have completed NOMS approved training course and have completed 4 refresher courses including the last course on 18/12/2019. I have attended and passed a training course on the lawful use of force and have access to NOMS policies related to the use of force. I am also a [REDACTED] commander.

At 15.25 there was a first response to [REDACTED] wing called over the Radio Net at this time I was not involved I was however walking towards the lift area when the Duty Director [REDACTED] asked me to go to [REDACTED] wing as there was an ongoing incident. On arrival there was a detainee hanging through the netting at the far end of the ground floor. Underneath him were several officers who had placed mattresses under him should he fall. I asked the officers present if anyone had gone to get the air bag and they seemed to think someone had. I asked a couple of them to go and help with it which they did. Officer [REDACTED] was talking to [REDACTED] he was trying to get him to move from his position which appeared that he was stuck in a hole in the corner of the netting.

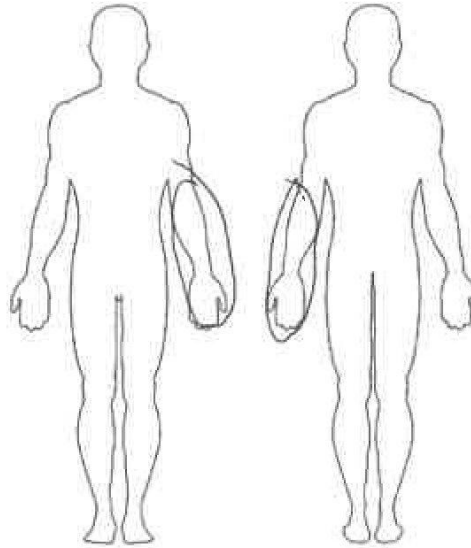
We then made our way up the stairs to the level he was on DCM [REDACTED] and myself were at the side of the railings with gloves on while he was still being spoken to and treated by healthcare as he did have a bleed to his head. At this time, I also instructed two officers to go and stand midway on the stairs to prevent [REDACTED] running down the netting and jumping of the end. He eventually stood up and [REDACTED] and myself lifted him over the netting as safely as we could with help from another officer and then supported him with guiding holds. He was very weary on his feet so he remained in guiding holds so that we could support him. He was then taken via the stairs to the [REDACTED] floor. He was safely manoeuvred down the stairs with officers supporting us. He remained in the guiding holds as I thought if we were to let go, he would just drop to the floor. We then took him straight to a room in the [REDACTED] where he was searched wanded for any blades. Healthcare were checking him as he was now sat on a chair. [REDACTED] and myself then helped him into the room where further checks were done. After these he was taken into a room on [REDACTED] wing aided by myself and [REDACTED]. He was then on constant supervision and I left the room with [REDACTED] talking to him. This was



a very minimal use of force to aid him off the netting and safely guide and support him to the [REDACTED] he was spoken to throughout and in my opinion if we would have let go of him, he would have fallen to the floor possibly causing himself more harm. [REDACTED] was clearly very distressed at some news that had been given to him from the Home office and decided to try and harm himself. I believe the actions that were taken were to aid [REDACTED] and to prevent him any further harm. The whole team of officers there did a very good job keeping him as safe as we could. The content of the above witness statement is true and accurate to the best of my knowledge and I stand by the actions and measures I took to keep this man safe. I was not injured during this incident. [REDACTED]



Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATE OF COMPLAINT ()

I confirm

Signed

Name

(BLOCK

Date 21/09/2020

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC

DATE 21/09/2020

DETAINEE

NAME

CID NUMBER

OFFICER

NAME

GRADE DCO

The use of force must only be used when it is:

Reasonable in the circumstance
No more force than necessary
Proportionate to the seriousness of the situation

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer

Head / Number 1

Right arm

Left arm

Leg Officer

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Have you been C&R basic refreshed in the last 12 months?

Yes ☒ No ☐

Have you been attended an MMPR refresher in the last 6 months?

Yes ☐ No ☒



The Type of Force Used:

Were Personal Safety Techniques Used?	Were C&R Techniques Used?	Were MMRP Techniques Used? Not Applicable:
Defensive Options	Guiding Hold	Figure Four Arm Hold
Push	Isolating the Arm	Head Support
Knee Strike	Arm Hold/Lock	Mandibular Angle
Kick	Wrist Flexion/Lock	Detainee – Prone
Punch	Thumb Flexion/Lock	Detainee – Supine
	Inverted Wrist Hold	Detainee – Seated
	Other	Restraint Recovery
Was any restraint equipment used?		Who authorised their use?
Hand Cuffs		
Leg Restraints		
Baton		

Please provide as much detail as possible below, including:

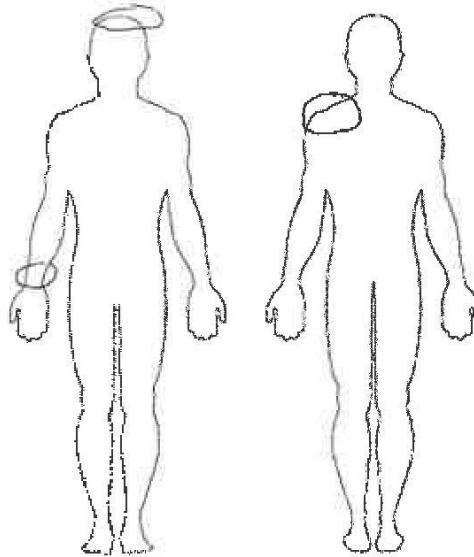
Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I, [REDACTED] am a Detention Custody Officer employed by SERCO at GATWICK IRC AND PDA. This statement is based on my personal knowledge and experience of this incident, except where I indicate otherwise. I have 0 years 7 months' service as an Officer and during this period I have completed HMPPS approved training course & refreshers courses including the last course on [REDACTED] I have attended and passed a training course on the lawful Use of force and have access to HMPPS policies related to the use of force.

I was working on [REDACTED] Wing and at approximately 15:20, when it was brought to my attention by DCO [REDACTED] and a detainee that assistance was needed on the [REDACTED] floor with detainee [REDACTED] who had thrown himself onto the netting. On first view I could see blood dripping onto the ground floor and [REDACTED] on the netting. I was followed up by DCO [REDACTED] and on assessing the situation I immediately called for first response [REDACTED] [REDACTED] was try to push himself through the edge of the netting so he could fall head first to the ground. To prevent [REDACTED] from causing more harm to himself as he was bleeding from his head, I got down on my knees and pushed my arm through the railing enabling me to hold onto [REDACTED] his right arm just above the wrist while holding on to his right shoulder to prevent him from pushing himself through, and to assist DCO [REDACTED] who also had hold of his clothing. At this point first response had arrived and were also helping to Support him. I continued to support [REDACTED] by holding his arm and talking to him to calm him down, whilst other officers secured the area and placed crash mats down below. After awhile [REDACTED] was able to move himself with support backwards, until he was laying flat on the netting and was able to stand. At this point officers were able to support him over and off the netting, and I was there to continue supporting officers whilst he was moved to [REDACTED] once in [REDACTED] I helped support [REDACTED] as he was seated and I held a dressing to the laceration on his head to stop the bleeding at the request of the health care staff. I continued to do this, as officers helped support [REDACTED] to the bed as he was feeling very unstable. I sat next to [REDACTED] and he was leaning on me as I held the dressing on his head to stem the bleed whilst health care took his blood pressure. Once this was done I helped lay [REDACTED] down on the bed, at which point the doctor arrived and I was able to step down from the situation. This concludes my report to the best of my knowledge.

DCO [REDACTED]

Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed

Name

(BLOCK CAPITALS)

Date 21 - 09 - 2020

*This form must now be passed to the Supervising Officer.