



Home Office

OFFICIAL – SENSITIVE**USE OF FORCE REPORT FORM – DCF 02**

TO BE COMPLETED BY THE SUPERVISING OFFICER IN CHARGE AT THE SCENE OF THE INCIDENT

LOCAL REFERENCE NUMBER:

ESTABLISHMENT: Brook House IRC

INCIDENT DETAILS

Date:
19.11.2020

Time:
1820

DETAINEE DETAILS

CID Number

Surname:

Forename(s):

Gender:

Male

Female

Transgender

Nationality:

The Use of Force was:

Planned X Unplanned

Age group

Adult X

STAFF INVOLVED

List below the grade / work area (i.e. Care & Separation Unit) and names of all the officers involved in the use of force incident

Grade:

Surname:

Forename(s):

Work Area:

DOM

DCO

DCO

DCO

DCO

LOCATION OF INCIDENT

Wing

Own Room

Care & Separation Unit

Other (please specify)

Reception

waiting

room

.....then

relocated

to

.....

Education/Multi-Faith Area

Visits

X Association Area (please specify below)

OFFICIAL – SENSITIVE

EVENTS LEADING UP TO THE INCIDENT		THE CIRCUMSTANCES WHY FORCE WAS USED	
None known		Preventing injury to oneself	
Searches (Room/A/B/Full)		Preventing self-harm	
IEP down grade		Preventing injury to a third party	
Failure to comply with removal		Preventing damage to property	
Fight with another detainee		Preventing an escape / abscond	
Serving of removal directions (RDs)		Other (please specify below)	X
Assault on a member of staff	Ref	
Assault on another detainee		using to leave reception waiting room and refusing	
Non-compliance	X	to be booked in, non compliance	
Home Office interview		
Court appearance		
Video-link hearing		
Moving to another centre/unit/prison		
Others (please specify below)		
.....		
.....		
.....		
.....		
.....		
.....		
TYPE OF FORCE USED			
Verbal reasoning used to de-escalate the situation initially and/or during the incident?			
Yes	X	No	<input type="checkbox"/>
(Please expand with details in Annex A)			

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	X	Were MMRP Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	<input type="checkbox"/>	Figure Four Arm Hold	x
Push	<input type="checkbox"/>	Isolating the Arm	X	Head Support	X
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	x	Detainee – Prone	X
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	x
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>

2



ANNEX A USE OF FORCE

Local
Reference No.

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC



DATE 19/11/2020

DETAINEE

NAME

CID NUMBER

OFFICER

NAME

GRADE

The use of force must only be used when it is:

Reasonable in the circumstance
No more force than necessary
Proportionate to the seriousness of the situation

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MPR was used, please tick your primary role:

Supervising Officer

Head / Number 1

Right arm

Left arm

Leg Officer

<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Have you been C&R basic refreshed in the last 12 months?

Yes ☒ No ☐

Have you been attended an MPR refresher in the last 6 months?

Yes ☐ No ☒



The Type of Force Used:

Were Personal Safety Techniques Used?		Were C&R Techniques Used?	✓	Were MMPR Techniques Used? Not Applicable:	
Defensive Options		Guiding Hold		Figure Four Arm Hold	
Push		Isolating the Arm		Head Support	✓
Knee Strike		Arm Hold/Lock		Mandibular Angle	
Kick		Wrist Flexion/Lock		Detainee – Prone	
Punch		Thumb Flexion/Lock		Detainee – Supine	
		Inverted Wrist Hold		Detainee – Seated	
		Other	✓	Restraint Recovery	
Was any restraint equipment used?		✓	Who authorised their use?		
Hand Cuffs		✓	[REDACTED]		
Leg Restraints					
Baton					

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I, [REDACTED] am a Detainee custody officer employed by SERCO at GATWICK IRC AND PDA. This statement is based on my personal knowledge and experience of this incident, except where I indicate otherwise. I have 2 years 3 months' service as an Officer and during this period I have completed HMPPS approved training course & refreshers courses including the last course on August 2020 I have attended and passed a training course on the lawful Use of force and have access to HMPPS policies related to the use of force.

On the 19/11/2020 on my first late shift of two at approximately 17.00 I Detainee custody officer [REDACTED] was asked to get my personal protective equipment (PPE) for the planned intervention of [REDACTED] had come into the reception waiting area and layed on the floor and he was refusing to engage with any staff member that went to talk to him. I [REDACTED] as well as other staff tried to resolve the situation peacefully by talking to [REDACTED] for approximately an hour on and off with no response from [REDACTED] other then him moving occasionally on the floor. It was then decided by Duty operational manager [REDACTED] that the only option left for [REDACTED] was for a team of selected officers to intervene and phiscally move [REDACTED] out of the waiting area and to be placed on [REDACTED] to the [REDACTED]. I [REDACTED] got my PPE and met in the back of reception baggage store for a briefing on the intervention of [REDACTED]. The briefing included all information known about [REDACTED] told us he would try and negotiate with [REDACTED] and see if he would walk with us down to [REDACTED] compliantly. At approximately 18.10 me and the team went to the waiting room door where [REDACTED] was laying down on the floor. [REDACTED] opened the door for the waiting room and asked [REDACTED] to get up to his feet and walk with the team down to [REDACTED] compliantly, [REDACTED] still refused to engaged, [REDACTED] then gave [REDACTED] another opportunity to walk compliantly and informed [REDACTED] that he need to walk with us down to [REDACTED] and if he carried on refusing to engage there was a team of officers at the door that would come in and use force on him if he did not comply. [REDACTED] still refused to engage and me and the team was instructed to take control of [REDACTED] I [REDACTED] went into the room and placed the shield onto [REDACTED] as he had not been searched and i was unaware if [REDACTED] had any items on his persons that he could potentially use as a weapon. I [REDACTED] asked [REDACTED] to get up and walk with us, [REDACTED] refused to engage, i asked the arm officers to take control of [REDACTED] arms and try and get him up to his feet, at this point i removed the shield and took control of [REDACTED] head. On the arm officers lifting [REDACTED] to his feet [REDACTED] kept dropping his weight to the floor and was being non compliant occasionally resisting. The decision was taken that the safest way to move [REDACTED] was to sit him back down on the floor and apply handcuffs.

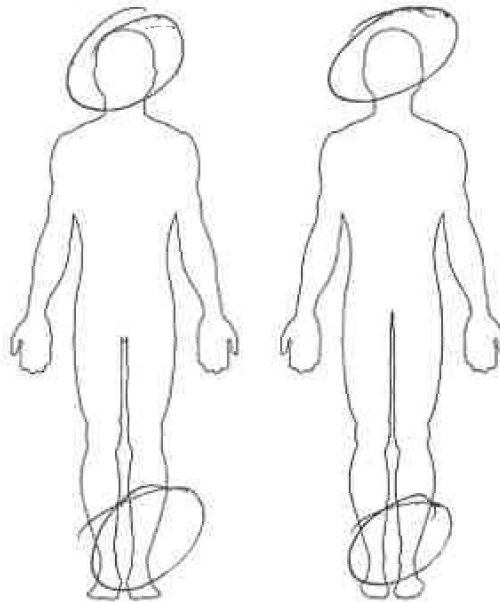


██████ was sat down onto the floor and the support officer placed handcuffs on him. Once the handcuffs had been placed onto ██████ the arm officers got ██████ into a cuff lift position, once they had told me ██████ they were ready I told them to lift and I passed over control of ██████ head to the support officer and I ██████ took control of ██████ legs. Me and the team carried ██████ through the sterile areas and down through ██████ wing to ██████. The whole time we carried ██████ I ██████ was trying to engage with him, which ██████ refused to engage back. When going through ██████ wing me and the team had to place ██████ on the floor as he was resisting more and me and the team didnt want ██████ or ourselves getting injured. After trying to engage further with ██████ to check his welfare he refused to engage. I ██████ and the team got back in position and lifted ██████ again. Once arriving in ██████ we stopped whilst a DCO searched ██████ before we place him into ██████ room ██████. After the search we lifted ██████ into the room. We was instructed by ██████ to put him into a primery relocation position, upon doing this healthcare decided they wanted to do an observation and feel ██████ stomach as he had said the word stomach a couple of times. The handcuffs had been removed and we lifted ██████ onto the bed on his back whilst the nurse felt ██████ stomach. ██████ was trying to resist getting checked by the nurse and started moving his legs resisting, I ██████ had control of ██████ legs. After healthcare had checked ██████ we moved him back down to the floor and put him in a primery relocation position, I ██████ re took control of ██████ head and the arm officers moved ██████ arms to the small of his back. The arm officer took over control of ██████ head and I ██████ took over control of ██████ arms. The arm officers left the room one by one and lastly I left the room.

This concludes my reports to the best of my memory and knowledge, all forced used by myself was reasonable and proportionate and no more force then neccessary was used



Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed.....

Name.....

(BLOCK CAPITALS)

Date.....

20/11/2020

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC



DATE 19/11/2020

DETAINEE

NAME

CID NUMBER

OFFICER

NAME

GRADE

The use of force must only be used when it is:

Reasonable in the circumstance
No more force than necessary
Proportionate to the seriousness of the situation

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MPR was used, please tick your primary role:

Supervising Officer

Head / Number 1

Right arm

Left arm

Leg Officer

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

Have you been C&R basic refreshed in the last 12 months?

Yes ☒ No ☐

Have you been attended an MPR refresher in the last 6 months?

Yes ☐ No ☒



The Type of Force Used:

Were Personal Safety Techniques Used?	Were C&R Techniques Used?	Were MMPR Techniques Used?
Defensive Options	Guiding Hold	Figure Four Arm Hold
Push	Isolating the Arm	Head Support
Knee Strike	Arm Hold/Lock	Mandibular Angle
Kick	Wrist Flexion/Lock	Detainee – Prone
Punch	Thumb Flexion/Lock	Detainee – Supine
	Inverted Wrist Hold	Detainee – Seated
	Other	Restraint Recovery
Was any restraint equipment used?	yes	Who authorised their use?
Hand Cuffs	X	[Redacted]
Leg Restraints	NA	
Baton	NA	

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I, [Redacted] am a DCO employed by SERCO at GATWICK IRC AND PDA. This statement is based on my personal knowledge and experience of this incident, except where I indicate otherwise. I have 2 years 0 months' service as an Officer and during this period I have completed HMPPS approved training course & refreshers courses including the last course on 02/20 I have attended and passed a training course on the lawful Use of force and have access to HMPPS policies related to the use of force.

I [Redacted] was stationed in the visits department and I was called by control room at Brook house at approximately 17:30 to get protective kit for a planned control and restraint. The situation involved detainee [Redacted] who has been disruptive in reception. I headed over to retrieve my kit and head to the staff changing area. Myself and the other officers who was chosen for this planned intervention was there. This included DCO 's [Redacted] and [Redacted]. We were all debriefed by [Redacted] with [Redacted] present. This included healthcare giving us the all clear with no medical issues for [Redacted]. I was made an arm officer by [Redacted] fully aware of my duties and responsibilities I calmly followed the team as we made our way to the waiting room for detainees by reception to engage with [Redacted]. The team made our formation by the door with [Redacted] inside the room trying to communicate with the detainee and ask him to walk down to our [Redacted]. After a few attempts by [Redacted] and no response from the detainee we were told to advance and reasonably and use no more force than necessary. The shield was placed just above the detainee to judge his compliance, I took control of the left arm as the detainee lay on the floor not moving. I placed his left arm in a figure of four as there was no resistance from the detainee who ignored any communication from other staff and from [Redacted] who gave clear instructions. [Redacted] was sat up so we could attempt more communication he continued to ignore clear instructions and we was informed by [Redacted] to place the detainees' hands behind his back in an inverted wrist hold so the handcuffs could be applied by [Redacted]. Once the handcuffs were applied the team was instructed to cuff carry [Redacted] to [Redacted] as he has refused to walk. I drove my right arm through the gap by his side and wrapped my arm round his thigh to apply the cuff carry. Once the team was ready, we all stood up and proceeded to make our way to [Redacted] led by [Redacted].

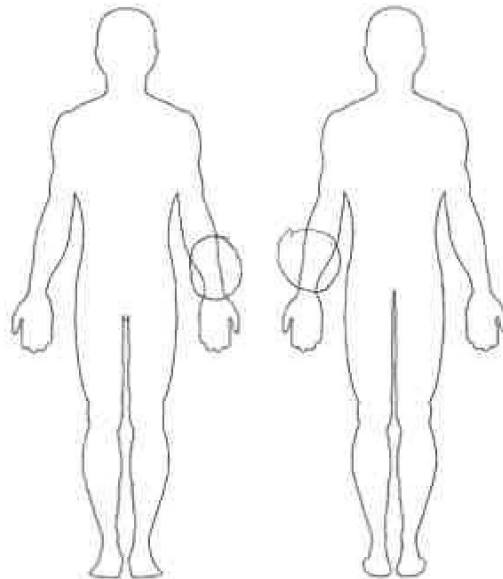


As a team we made our way through reception carefully being aware of the doors and the risk they posed to the detainee, we used current control and restraint techniques of pivoting and keeping the detainees head safe and away from any harm. On route we put [REDACTED] down on the floor to give him the opportunity to walk the rest of the way to his room in [REDACTED]. He refused and at that point [REDACTED] asked how the team was and if myself or [REDACTED] needed to take a break on the arms and swap with another team member. We both declined, and we picked the detainee back up and continued down to [REDACTED]. We arrived at [REDACTED] and before [REDACTED] [REDACTED] was placed in his room he was searched by [REDACTED] an officer who confirmed he had nothing on his person that was not allowed. The team was told to take control and head into room [REDACTED] in [REDACTED] to complete the relocation. I still had control of the left arm and as we entered the room healthcare asked us to place the detainee on his bed. This was so they could examine [REDACTED] [REDACTED] as he started to mention his stomach. As the detainee was complaint due the initial check, I changed my lock to a figure four due to his demeanour. Soon after that the detainee begun to resist and make it difficult for healthcare to check on his complaint of stomach pain. Therefore, it was necessary for me to progress back to a final lock hold to keep my team and myself safe which I felt was reasonable. Once healthcare was satisfied the detainee was alright [REDACTED] informed the team to do a full relocation due to [REDACTED] still trying to resist and an headbutt aimed at [REDACTED]. Head officer [REDACTED] instructed us to place the detainee on the floor safely while maintaining constant control and care for his head while doing so. Once done I placed the detainees left arm on his back while and then took control of his head while [REDACTED] went round the back of the detainee to take control of his legs. Once [REDACTED] [REDACTED] was positioned he took control of my both arms and I passed the head control over to [REDACTED]. Once I did that, I exited the room promptly while shouting room clear to inform my team of my exit so they could continue with the relocation. Once all officers were outside the room the door was shut.

This concludes my report which has been written to the best of my knowledge.



Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm

Signed.....

Name.....

(BLOCK CAPITALS)

Date.....19/11/20.....

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC



DATE 19/11/2020

DETAINEE

NAME

CID NUMBER

OFFICER

NAME

GRADE

The use of force must only be used when it is:

Reasonable in the circumstance
No more force than necessary
Proportionate to the seriousness of the situation

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MPR was used, please tick your primary role:

Supervising Officer

Head / Number 1

Right arm

Left arm

Leg Officer

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Have you been C&R basic refreshed in the last 12 months?

Yes ☒ No ☐

Have you been attended an MPR refresher in the last 6 months?

Yes ☐ No ☒



The Type of Force Used:

Were Personal Safety Techniques Used?	Were C&R Techniques Used?	Were MMPPR Techniques Used? Not Applicable:
Defensive Options	Guiding Hold	Figure Four Arm Hold ✓
Push	Isolating the Arm	Head Support
Knee Strike	Arm Hold/Lock	Mandibular Angle
Kick	Wrist Flexion/Lock ✓	Detainee – Prone ✓
Punch	Thumb Flexion/Lock	Detainee – Supine ✓
	Inverted Wrist Hold	Detainee – Seated ✓
	Other	Restraint Recovery
Was any restraint equipment used?	✓	Who authorised their use?
Hand Cuffs	✓	[REDACTED]
Leg Restraints		
Baton		

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I, [REDACTED] am a DCO employed by SERCO at GATWICK IRC AND PDA. This statement is based on my personal knowledge and experience of this incident, except where I indicate otherwise. I have 0 years 11 months' service as an Officer and during this period I have completed HMPPS approved training course & refreshers courses including the last course on 01/2020. I have attended and passed a training course on the lawful Use of force and have access to HMPPS policies related to the use of force.

I Detention Custody Officer [REDACTED] am employed by Serco. This statement is based on my personal knowledge and experience of this incident, except where I indicate otherwise.

I have been a Detention Custody Officer for approx. 0 years and 11 months, I have completed HMPPS approved training courses in C&R

This is the first of two shifts, both being 12-hour days.

I have been working on [REDACTED] wing since my start time at 09:00. I was doing the meal list on [REDACTED] wing when I was called over the radio at approximately 17:40 by control to contact them immediately via landline. I waited for the manager on duty to come downstairs as he was unlocking residents on the [REDACTED] floor. When he was back on the [REDACTED] floor, I called control room from [REDACTED] office and asked what they had called me over the radio for, they asked if I could go and get myself prepared for a planned relocation of a non-compliant detainee in reception waiting room. I let my manager know that I was needed for these reasons so would no longer be on the wing. I made my way to gatehouse to put my keys, radio and camera back then went up to the PPE store room to get a bag of PPE ready for the planned relocation. I then made my way through detainee discharge to the back of detainee property store room and started getting changed into my PPE alongside [REDACTED]

Once we were all in our PPE [REDACTED] gave us a briefing at approximately 18:10, healthcare was also present, and told us the detainee we were going to be doing a planned relocation on was being non-compliant to the centre regime by laying on the floor in reception waiting room and refusing to engage in conversation or move. He asked us if we had any questions or had any injuries to which we all replied no and no. It was then said that [REDACTED] would be Head Officer.

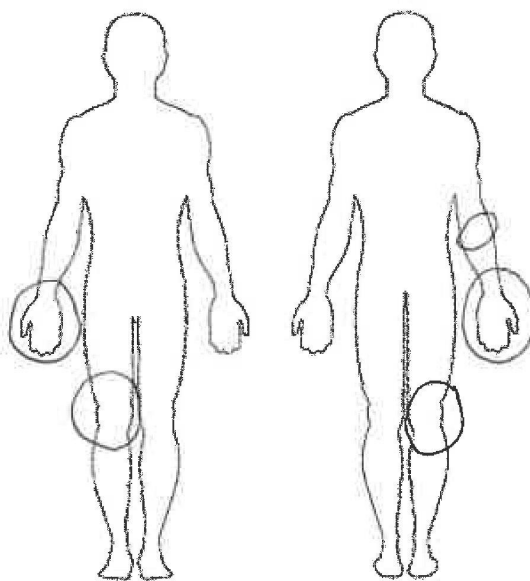


myself and [REDACTED] would be arm officers and [REDACTED] would be a support officer. [REDACTED] said if there was nothing else then we would proceed with the planned relocation. We made our way to reception, [REDACTED] then opened the door at approximately 18:20 to ask [REDACTED] if he was going to be compliant and walk to [REDACTED] to which [REDACTED] didn't reply, [REDACTED] informed him that there was a team of officers in PPE waiting outside the room if he was going to be non-compliant. [REDACTED] didn't reply, [REDACTED] then told us to go in and use no more force than necessary to relocate [REDACTED] to [REDACTED]. I entered the room with the other two officers. Once the shield had been placed on [REDACTED] I got control of his right arm with no more force than necessary and restrained his arm to the floor so [REDACTED] was then in Supine position. Upon instruction I used a wrist flexion lock with no more force than necessary on [REDACTED] as he was being non-compliant by resisting. We then sat [REDACTED] up and assisted him to stand, he dropped his weight and continued to be non-compliant. We assisted [REDACTED] into the prone position. Upon instruction I guided [REDACTED]'s arm into a back-hammer position, I held this lock with no force than necessary until [REDACTED] had put handcuffs on [REDACTED]'s wrists. I then reposition myself for the proposed cuff carry, by sliding my arm through the gap between his arm and side, we then assisted [REDACTED] to sit up with his legs outstretched. He continued to be non-compliant, I then used my left arm to grip my own right arm behind [REDACTED]'s knee and upon instruction we, as a team, assisted [REDACTED] up into a cuff carry. Once [REDACTED] was lifted in a safe manner, we assisted him on the planned route from reception to [REDACTED]. We walked as a team from reception, through reception waiting room. At this point [REDACTED]'s shoes fell off as he was being non-compliant and resisting. We continued through the corridor to the sterile area, [REDACTED] was becoming more non-compliant and continued to resist. Upon instruction the team guided [REDACTED] to the floor in a safe manner so he was sat with his legs outstretched in front of him. Upon instruction we as a team assisted [REDACTED] back up into a cuff carry and then proceeded to walk through the sterile area to the corridor between [REDACTED] and [REDACTED] wing. Upon entering [REDACTED] wing [REDACTED] became more non-compliant so I asked the team to assist [REDACTED] to a seated position on the floor, [REDACTED] became aggressive and kept trying to headbutt me. Upon instruction we as a team assisted [REDACTED] back up into a cuff carry position and proceed through [REDACTED] wing into [REDACTED], we were instructed to assist [REDACTED] into room [REDACTED]. Upon entering [REDACTED] room [REDACTED] at approximately 18:40 we were instructed to assist [REDACTED] into the prone position on the floor. [REDACTED] asked healthcare if they wanted to check [REDACTED] over, they said they would need us to assist [REDACTED] into the supine position on the bed. As a team we assisted [REDACTED] to a seated position with his legs outstretched in front of him. I repositioned myself and used a wrist flexion lock applying no pressure, but keeping control of [REDACTED]'s arm whilst [REDACTED] removed the hand cuffs. I then reposition [REDACTED] arm from the back-hammer position to front wrist flexion lock. We as a team assisted [REDACTED] in a safe manner onto the bed. Healthcare came over to do their checks, so I repositioned myself from a wrist flexion lock into a figure of four lock. [REDACTED] then became aggressive and resisted so it was necessary for me use a wrist flexion lock using no more force than necessary to maintain control of his arm. Healthcare said they were satisfied that [REDACTED] was okay and upon instruction we, as a team, assisted [REDACTED] from the bed to the floor on his knees. Upon instruction from the head officer, I assisted [REDACTED] to lay in the prone position on the floor for a primary relocation, I repositioned my wrist flexion lock into a back-hammer. Another officer then took over my lock keeping control of [REDACTED]'s arm. Upon instruction I exited the room at approximately 18:45.

This concludes my report, everything I have written is true to the best of my knowledge.



Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signature

Name

(BLOCK CAPITALS)

Date 19.11.2020

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

BROOK HOUSE

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC

DATE: 19/11/2020

DETAINEE NAME: [REDACTED]

CID NUMBER: [REDACTED]

OFFICER NAME: [REDACTED]

GRADE: [REDACTED]

The use of force must only be used when it is:

Reasonable in the circumstance

An absolute necessity

No more force than necessary

Proportionate to the seriousness of the situation

Your statement must set out what happened; give details of your part in the use of force, Any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate Throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer

Head / Number 1

Right arm

Left arm

Leg Officer

Anchor

Cuff Officer/Support Officer ☒

Have you been C&R basic refreshed in the last 12 months?

Yes,

Have you been attended an MMPR refresher in the last 6 months?

No



I am employed by Serco. This statement is based on my personal knowledge and experience of this incident, except where I indicate otherwise.

I have been a Detention Custody Officer for approx. 2 years and 10 months, I have completed HMPPS approved training courses in C&R

This is the third shift of three 11.5-hour days.

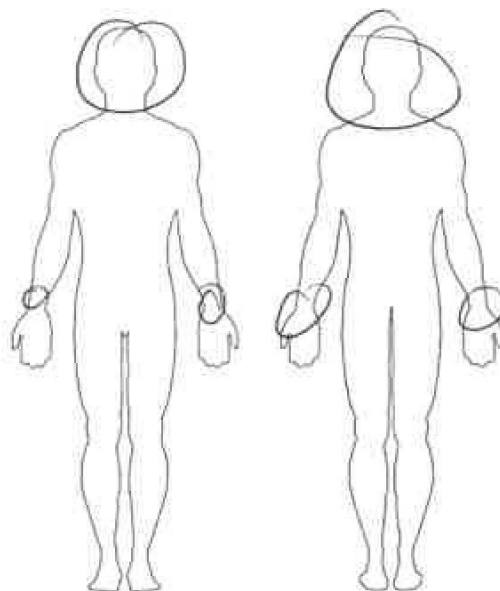
I have been working in Security since my start time at 07:30 and at approx. 17:40 I was asked to go and collect the appropriate PPE for a planned relocation of [REDACTED] who was at the time currently in reception waiting room not engaging with the booking in process. At approx. 18:15 [REDACTED] Briefed and allocated roles to the team he had selected [REDACTED] and myself as Cuff and Support officer. It was explained that [REDACTED] was currently laying on the floor in the reception waiting room and not speaking with staff and would be relocated into [REDACTED] if he went dead wait then he was to be cuff carried and relocated into [REDACTED]. When we approached the waiting room at approx. 18:18 [REDACTED] asked [REDACTED] if he would walk to [REDACTED] or get up off of the floor there was no response, [REDACTED] instructed us to take control the team sat [REDACTED] and attempted to lift him to his feet however [REDACTED] appeared to be going complete dead weight, the team sat [REDACTED] onto the floor, [REDACTED] then instructed me to place cuff's onto him, Number 2 officer placed [REDACTED] left hand into the small of his back first, initially I struggled to lock off and secure the cuff's due to my glove getting in the way with the number 2 officers so I removed my gloves and managed to secure the cuff to [REDACTED] wrist making sure as not to over tighten them unnecessarily, when his Left hand was secure the number 3 officer placed his right hand into the small of his back allowing me to place his right wrist into the handcuff's and secure them. The team then proceeded to cuff carry [REDACTED] in doing so the number 1 officer passed head support over to me allowing me to stand behind the team keeping [REDACTED] head secure I did the initially but keeping my hands near to his forehead as he wasn't resisting, we walked into the sterile area when the we placed [REDACTED] into the seated position to test his compliance and see if he would walk, again [REDACTED] failed to respond and started to drop his head forward due to this I placed my hand onto his forehead and tilted his head back to make sure his airways were not obstructed, initially he started to show some resistance to this as we began to carry him again. As we entered onto [REDACTED] wing, we again lowered [REDACTED] into a seated position to test his compliance but again he failed to engage with us. We lifted him and carried him into [REDACTED] again I use my hand on his forehead to keep control of his head for the safety of everyone. When we were outside [REDACTED], we again placed him in a seated position, searched and asked if he would walk into the room, we had no response so were instructed to carry him into the room and place



him on to his front for a primary location. I passed head support over to the number 1 officer and pulled [REDACTED] legs through behind him so we could safely lay him onto his front. When we had done this [REDACTED] informed us healthcare required [REDACTED] to be on the bed to perform initial Healthcare assessment. The team then assisted [REDACTED] to his feet the number one officer passed head support back to me to allow him to be safely lifted onto the bed, when he was on the bed, he began to show some resistance and was tensing his body and trying to pull himself away from us and going to hold his belly I continued to support his head by holding his forehead and stopping him from headbutting the number 3 officer. When healthcare was happy with his checks, we assisted [REDACTED] back onto his front when we did this, I took hold of his legs and moved them from under him as the team started to lie him down it was at this point, I removed myself from the room.

The content of the above witness statement is true and accurate to the best of my knowledge and no more force than necessary was used and I believe it was proportionate to the situation. [REDACTED]

Please draw a circle around the part of the body that you held, supported, controlled, or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed.....

Name.

(BLOCK CAPITALS)

Date.....19/11/2020.....

*This form must now be passed to the Supervising Officer.