

1 ANNEX A

2 This Annex lists events we may report that took place recently at Brook House Immigration
3 Removal Centre ("the IRC") and observations made recently about the IRC, by staff and recent or
4 former detainees. We are grouping them under the same, above, main key issues to which they
5 relate, but some clearly relate to more than one.

6 We have provided the full names (including surnames where known) of a number of detainees and
7 detainee custody officers in order to assist G4S with identifying particular incidents to which we
8 refer. That should not be taken as any indication that these named individuals will be named in a final
9 edited programme.

10 **Due to the actions and attitudes of some officers and managers, the IRC is**
11 **failing to satisfy its statutory purpose: "to provide for the secure but humane**
12 **accommodation of detained persons in a relaxed regime with as much freedom**
13 **of movement and association as possible, consistent with maintaining a safe and**
14 **secure environment." There is a culture of menace towards some detainees and**
15 **a conspiracy of silence and/or misrepresentation concerning incidents of**
16 **violence or neglect.**

17 *Our research has shown (see "Annex A") that:*

18 a. Known drug dealers have been moved onto the induction wing, which should
19 inculcate good behaviour in new detainees. We understand this happens because
20 the induction wing is effectively being used as an overflow wing and that such mixing
21 of detainees is inappropriate in a custodial environment that there is no good
22 explanation for it.

23 On the 6th of June there were nine detainees on the induction wing who were known to be
24 involved with gangs and the drugs trade, a number of whom had been moved onto the induction
25 wing from other wings within Brook House.

26 At least one officer complained about this – and those detainees were moved.

27 On the 6th of July there were again at least three detainees known to be involved in gangs and the
28 drugs.

29 Detainee [REDACTED] who is known to have connections with gang related crime and
30 violence was moved onto B Wing for a period beginning the 19th of June.

31 b. A number of employees (who we are not naming) have raised concerns and been
32 assured issues would be resolved which have not been resolved. Officers labelled
33 "snitches" or "grasses" can be singled out at the IRC, leaving some staff afraid to
34 speak out about concerns to management.

35 We will not be naming these current and former employees.

36 c. On a number of occasions staff at the IRC could not correctly count or locate all
37 detainees. At times there are insufficient detainee custody officers to provide good
38 pastoral care and those low staff numbers have caused detainee custody to lose
39 confidence and affected morale.

- 1 Although this has occurred on a number of occasions at the IRC, we would highlight three dates:
- 2 On the 5th of May the "roll count" was incorrect twice at lunchtime and twice in the evening (at
- 3 "bang up").
- 4 On the 23rd of May "roll count" was wrong during every count delaying unlock by 45 minutes at
- 5 lunch, and then nearly an hour after evening "bang up".
- 6 On the morning of the 6th of July, at 0800hrs approximately, the morning "roll count" was incorrect,
- 7 but detainees were unlocked, regardless.
- 8 d. Illegal narcotics are used regularly in what should be a secure centre. There are
- 9 specific security lapses particularly within the visits regime. This suggests illegal
- 10 narcotics are not taken seriously enough by staff and management at the IRC. There
- 11 is an allegation that some officers are corrupt and have smuggled in contraband.
- 12 *Ease of access to illegal narcotics*
- 13 A significant number of detainees regularly and frequently appear clearly under the influence of illegal
- 14 narcotics, often to an extent that they could be described as looking "like zombies".
- 15 Examples include:
- 16 On the 25th of April 2017 detainee [D343] had taken a new psychoactive
- 17 substance (colloquially called "spice") and was unconscious on his bed. Use of spice reached
- 18 epidemic proportions during Christmas 2016. Detainees allege they take such drugs - and indeed
- 19 that they suffer depression or become angry – as a result of being incarcerated for an indeterminate
- 20 period of time. Some say that it is only a matter of time before a detainee leaves in a body bag.
- 21 On the 12th of May, a detainee [D852] was on E Wing after being observed high on spice. He is
- 22 believed to have been given the illegal narcotic without his consent ('spiked') by other detainees.
- 23 This demonstrates a failure to protect a detainee who says he is only 14 years old. We understand
- 24 that West Sussex Social Services are already aware of these allegations, and that the Local Authority
- 25 Designated Officer ("LADO") has already been informed. If not, G4S is required to pass on these
- 26 allegations to the LADO.
- 27 There were three medical emergencies on the same date (12th of May) related to the use of spice.
- 28 On the 13th of May a smell believed to be that of spice was apparent on A Wing.
- 29 On the 13th of May a medical response was called to a detainee named [D232] as he
- 30 experienced a reaction to spice. He was escorted to E Wing for monitoring. Later that day it was
- 31 reported that he had smoked spice again while on E Wing.
- 32 Also on the 13th of May there was another, separate, medical response after a detainee named [D1667]
- 33 [D1667] smoked spice. He suffered a seizure. Again he was also taken to E Wing for monitoring.
- 34 Later, another medical response was called to the room he had been moved onto on E Wing where
- 35 it transpired that he also had smoked spice again while on E Wing.
- 36 During these incidents on the 13th of May, some medical staff and officers stated they felt it is only a
- 37 matter of time before a detainee dies after inhaling spice at the IRC.

- 1 During the month of June a particularly strong batch of spice was circulating among detainees
2 resulting in many medical responses.
- 3 On the 10th of June there was a medical response called to C Wing, Room 104, where a detainee
4 had inhaled spice. He had to be wheeled in what is termed an "EVAC chair" to E Wing for
5 monitoring as he could not walk. Upon arrival to E Wing, DCO Derek Murphy said 'welcome back',
6 apparently showing how regularly this detainee is being admitted to E Wing for spice related
7 incidents.
- 8 On the 11th of June, A Wing smelt of marijuana smoke.
- 9 On the 11th of June detainee [D368] was found to be under the influence of 'spice'. DCM
10 Steve Loughton made comments to the detainee such as "Feeling good are you?" "Had a little smoke
11 have we?" in a taunting manner. This detainee is known to staff and has shown a decline in health
12 and appearance, thereby demonstrating the inability of management and staff to protect vulnerable
13 detainees.
- 14 On the 14th of June there were another incident involving a detainee who took spice, named [D1275]
15 [D1275]. The reaction of some members of staff is detailed in point f, below.
- 16 On the 15th June there were four medical responses called for 'Spice attacks', three were
17 simultaneous. One of which resulted in a detainee from Kosovo called [D149] having fits.
18 His heart rate was so erratic that, eventually, an ambulance was called. This is an example of the
19 potency of the drugs circulating within the IRC and the inability of management to stop it.
- 20 On the 19th of June there were two simultaneous incidents involving spice, which required medical
21 responses. One detainee named [D612] collapsed outside the room of another Vietnamese detainee
22 while he was being treated for a spice attack. This shows the prolific grip that spice has on the IRC.
- 23 *Specific security lapses*
- 24 On the 27th of May DCO "Gietry" (Phonetic) said that many 'visits-hall' staff do not monitor or
25 enforce visits rigorously enough; they allow people to freely go in and out of the hall, to the toilet
26 despite the danger of drug exchanges. She stated that she believed this is how most of the drugs are
27 entering the IRC.
- 28 On the 6th of July DCO Aaron Stokes was left alone in the 'visits-hall' despite that fact he was
29 supposed to only be shadowing other DCOs; he had no previous experience of working in visits
30 prior to that shift.
- 31 Also on the 6th of July two officers, who were supposed to monitor a 'visits-hall', DCOs Mark Earl
32 and Slim Bassoud left the CCTV screens unattended and stood chatting to each other in a corner,
33 often failing to observe detainees.
- 34 *Allegation of officer corruption / bringing in of contraband.*
- 35 A former detainee at Brook House (present at the IRC between June 2016 and May 2017) has been
36 interviewed by BBC Panorama and alleges that he (the detainee) personally had a conversation with
37 an unnamed male detainee custody officer at Brook House, in which the officer discussed bringing in
38 contraband and offered to bring in more for this detainee. This allegedly included, "any drugs you
39 want" including pills, heroin, crack, cocaine, cannabis, spice and smart phones. This same detainee
40 was told by other detainees that there were other corrupt officers, as well.

1 e. Unprofessional and/or insulting attitudes and poor behaviour, demonstrated by a
2 number of staff. This includes towards detainees with pre-existing mental health
3 difficulties who are not treated appropriately at times by some staff at the IRC. This
4 directly undermines the Home Office's policy that detainees with mental illnesses
5 can be "satisfactorily managed" within the IRC. The unprofessional and/or insulting
6 attitudes and poor behaviour includes an officer sleeping when he should have been
7 closely monitoring a detainee who posed a risk to himself and on another occasion
8 officers not informing healthcare about an incident of self-harm in order to avoid
9 having to conduct a constant supervision.

10 On the 25th April, following being subject to a use of physical restraint, detainee **D1527**
11 started screaming. DCO Charlie Francis made comments including "we're getting bored with this",
12 "are you a man or a mouse" and "come on stop being a baby".

13 On the 4th of May, DCO Aaron Stokes said that the best way to deal with a detainee named
14 **D1527** was, "to turn away hopefully he's swinging". We understand this to mean that
15 DCO Aaron Stokes hoped the detainee would hang himself.

16 On the 27th of May DCO Dave Webb, who also acts as a restraint trainer (despite not having his
17 final qualifications), while getting kitted up for a planned restraint, instructed an inexperienced
18 member of staff in relation to a shield, to "hit with the edge anywhere between the knee and the
19 throat and you just keep fucking going", "hit him with the big gun". When asked if he meant the
20 shield, DCO Dave Webb said "yes you don't stop until he's got nowhere else to go". Another
21 officer added "if he dies he dies" – the detainee in question had a heart condition and had undergone
22 triple bypass heart surgery, which officers were aware of.

23 On the 1st of June the same officer, DCO Dave Webb, stated that during the restraint of Kosovan
24 detainee **D149** he (Webb) hurt his (**D149**) arm so severely, his screams could be heard
25 in other parts of the IRC.

26 In a conversation with Yan Pascali on 1st of June, DCO Dave Webb discussed that assaulting
27 detainees only took place inside rooms, which we understand to mean where there is no CCTV.

28 On the 14th of June a detainee, with serious pre-existing mental health issues who was later
29 sectioned in a psychiatric hospital, was threatened by DCO Derek Murphy who said, "clean this
30 window", "tell him if he keeps going I'm going to smash the fucking shit out of him", "listen listen
31 stop fucking about you understand stop" and "I don't want to come back in this room again you'll be
32 in trouble all right".

33 On the 14th of June DCO Derek Murphy said to detainee **D1275** who had taken
34 spice, "look at the state of that", "imagine bringing that home to mother" and "absolutely no
35 sympathy for them at all... if he dies he dies".

36 On the 15th of June, DCO Sean Sayers was seen to be asleep and, at other times, not paying
37 attention while on a Constant Supervision on E Wing. His lack of observation was witnessed by
38 manager DCM Steve Loughton. This could have put a detainee at risk.

39 On the 3rd of July DCM Chris Donnelly said of detainees who go on hunger strike, that, "I don't
40 know if these guys have all got overprotective mums", imitated a mother feeding a baby and said
41 "they think we are all as soft as shite and will let them out".

1 On the 4th of July after detainee [D865] tried to hang himself in his room, DCM Chris
2 Donnelly said Mr [D865] had not tied anything to his neck when it was apparent that the detainee
3 had in fact tied a television cable around his neck and was unconscious. DCM Chris Connolly did not
4 remove the ligature from his neck until approximately two minutes after the medical emergency was
5 announced over the radio.

6 On the 6th of July, 6 detainees required constant supervision at once after threatening to harm
7 themselves, which meant that two officers had to be pulled off other duties to supervise detainees.

8 Also, on the 6th of July DCO Derek Murphy mouthed that he wanted to strike a detainee on E
9 Wing.

10 On the same date, DCO Charlie Francis shouted at [D728] "You won't go anywhere if
11 you fucking carry on like this you'll stay in there" and "piss us off and you won't have a shower you
12 won't have anything", DCM Steve Webb shouted at the same detainee, "if I have to come back here
13 again you will not be going anywhere you will be staying here permanently do you understand?", and
14 later said he wanted to "punch the cunt". To which DCO Charlie Francis replied, "If you don't I
15 will".

16 DCO Charlie Francis and DCM Steve Webb are not identified by name in our programme, nor do
17 we intend to broadcast images of their faces.

18 On the same date, DCO Aaron Stokes said the best way to deal with the detainee was to "chin
19 him". DCO Aaron Stokes later said that the detainee is "a bell end" and that the detainee
20 threatened to hang himself but that he (DCO Aaron Stokes) went into [D728]'s room
21 said, "I don't care just do it", "do it I'll cut you down crack on with it so what". And "you crack on
22 mate".

23 f. Poor attitudes demonstrated by one nurse (Jo Buss), one detainee custody manager
24 (Nathan Ring) and one G4S restraint trainer and supervisor (John Connolly) towards
25 detainees. These attitudes were known to senior managers at G4S but which have
26 continued as has their supervisions of detainees, some of whom are vulnerable.

27 On the 25th of April, Nurse Jo Buss said that a detainee who had tried to strangle himself repeatedly
28 and swallow a mobile phone battery was "an arse basically".

29 DCM Nathan Ring often leads the way in mocking detainees, in effect encouraging other officers to
30 mock detainees. One example is on the 25th of April when a detainee named [D1527]
31 attempted to self-strangulate and swallow a phone battery, DCM Ring said that he would "start
32 bouncing around like a Duracell bunny" and made other similar comments, for example comparing
33 the detainee to a baby and saying the battery was his dummy.

34 Another example is on the 14th of June, when DCM Nathan Ring said to detainee [D1275]
35 [D1275] who had taken spice, "keep still you div", "scrotum", "leave him", "bucket of cold water
36 would sort his heart rate out that would do him a world of good". He also mocked the same
37 detainee for singing.

38 On the 17th of May DCO and ITC trainer John Connolly suggested calling a detainee who might be
39 restrained, 'a nigger' and 'a bitch'. Later John Connolly said that if the detainee was not compliant

1 then to either drag him face down to the Close Supervision Unit and roughly strip search him or
2 else throw the detainee into a corner of the stairwell and "fuck him up".

3 When questioned about the presence of CCTV cameras, John Connolly then alleged that he would
4 either "scrub the cunt", which we understand to mean wipe the camera footage, or defend throwing
5 the detainee into a corner by saying he could not have safely fought with or restrain the detainee
6 while taking him down the stairs. John Connolly shared this plan with the officers involved in the
7 detainee's restraint and also a DCO Derek Murphy. In this instance, the detainee was compliant.

8 As Mr Connolly was the supervisor in this planned use of physical force and a leading trainer for
9 physical restraint at the ITC, he neglected his responsibility to ensure everything was conducted
10 properly.

11 g. A poor attitude by at least two different detainee custody managers, towards food
12 refusal by detainees. At least one incident of food refusal was covered up by being
13 deliberately not reported.

14 On the 31st of May a detainee on B Wing, Room 7 was not happy that he had not been transferred
15 to another detention centre and so refused food. DCM Nathan Ring said "fuck him" and told a
16 detainee custody officer to write down that the detainee had eaten despite the fact that a "refused
17 food and fluids" report should have been submitted about the detainee's action.

18 On the 1st of June DCM Nathan Ring said that there was no need to check whether a number of
19 detainees had eaten or not, and that they should be ticked off of a meal list without knowing
20 whether they had in fact eaten.

21 h. There have been incidents of near loss of control and incidents of violence

22 There have been a number of instances. Examples include:

23 On the 24th of April 2017 a detainee named [D1274] was cut with a razor blade on his
24 throat by another detainee [D2603]

25 On 14th of May a Lithuanian detainee named [D2423] was assaulted with a pool ball or pool
26 cue on C Wing. In the aftermath of assault there was a worrying lack of discipline on the wing.
27 Officers did not know what to do. Detainees were kicking posters, shouting and threatening officers
28 and each other.

29 On the 22nd of May, during evening bang up on D Wing, staff nearly lost control of the wing. This
30 was illustrated by detainees who were out of their rooms when they should have been locked up
31 ("banged up"). Detainees were shouting, kicking signs, banging signs and were being generally
32 disruptive.

33 On the 23rd of May there was a stand-off on D Wing between Asian and African detainees. This was
34 resolved not by officers and managers, but by others detained from a different floor of the wing who
35 made peace between the two sides. One of the main protagonists during the stand-off – detainee
36 [D87] – was allowed through a cordon of officers that were meant to keep the two factions
37 apart. He should have been removed from the IRC a fortnight previously.

38 On the 1st of June detainee [D544] was involved in an altercation with
39 another detainee. It resulted in Mr [D544] having at least one of his dreadlocks pulled out. He

1 reacted very aggressively and threatened to kill the other detainee if he got his hands on him. He
2 was then seen to roam the IRC in an effort to find the detainee and was refused access to E Wing
3 where the detainee had been moved.

4 On the 5th of June, there was an incident inside healthcare where a detainee was holding up the
5 queue at the dispensary as he wasn't being permitted access to his medication. The nurse said his
6 medication would be delivered to his room later on. A Jordanian detainee took issue with the hold
7 up and they both had to be separated by staff. Later, in the association corridor between C & D
8 Wing – the two detainees came into contact and a brief fight ensued with one detainee kicking the
9 other. Staff intervened and tried to keep the detainees in their separate wings, but on more than one
10 occasion afterwards the Jordanian detainee got out of D Wing and began banging on the door of C
11 Wing to attract the attention of the other detainee.

12 On the 6th of June there was a first response called to the art room where a Jamaican detainee,
13 [D197] had allegedly assaulted a Moroccan detainee. The Moroccan detainee
14 had to be physically restrained.

15 On the 19th of June, during evening “bang up” on C Wing, there was a protest where a group of
16 detainees on the top floor, mostly single occupants, were refusing to be banged up until something
17 was done about the temperature of their rooms (it was very hot). They were demanding fans and
18 eventually DCM Steve Dix relocated them to B Wing for the evening.

19 Also on the 19th of June two detainees, one known as [D720] (surname unknown) and another called
20 [D197] slammed the viewing panel of another detainee's door in an attempt to
21 intimidate the detainee inside, and tried to convince officers to open the door so they could gain
22 access to the detainee inside.

23 i. There have been repeated incidents of self-harm or attempted suicide by detainees.

24 On the 5th of December 2016 a detainee whose surname is [D311] attempted to swallow razor
25 blades and drank the liquid produced by boiling up three packets of rolling tobacco.

26 On the 4th of May [D1527] stood on the anti-suicide netting on C Wing and threatened
27 to throw himself off, down adjacent steps. Other detainees were not removed from association,
28 they were allowed to spectate and make inappropriate comments, like singing “I believe I can fly”.
29 Mr [D1527] finally left the netting voluntarily but was later restrained in his room, reportedly crying
30 during the use of force.

31 On the 13th of May detainee [D2812] attempted to tie a ligature around his neck, struck his head
32 repeatedly and demonstrated severe upset at an upcoming planned removal.

33 On the 4th of July detainee [D865] tried to hang himself in his room. He has been detained
34 for 2 years overall and this has had a dramatic impact on his mental health.

35 On the 24th of April detainee [D1527] learned that staff on C Wing had moved another
36 detainee into his room without first removing his possessions. This increased his depression. On
37 the 25th of April he refused to leave the D Wing courtyard after attending [treatment and narrative]. He was punished
38 for his protest by being put on 23 hour lock up (“Rule 40”) and proceeded to self-harm by first
39 beating his head against a door, then by attempting to strangle himself and then by attempting to
40 swallow a mobile phone battery.

41 A detainee from Algeria, [D275] regularly harmed himself while in detention at Brook
42 House. On one occasion in early 2017 [D275] was assigned to a room with a criminal drug

1 dealer who told him he was not welcome, but detainee custody officers said [D275] had to
2 reside there nonetheless. When he protested, [D275] was moved to E Wing and solitary
3 confinement. Once there he cut at the site of a recent hernia operation causing himself to bleed.
4 DCO Derek Murphy looked into the room, saw he was bleeding but took no action. [D275] was
5 left in the room bleeding by the action of that officer for at least thirty minutes.

6 j. There have been occasions where a number of detainee custody officers have
7 mistreated detainees in their care, including deliberately hurting them. At least one
8 incident of harm or mistreatment has been covered up because the events
9 surrounding were deliberately not reported.

10 On an unknown date, DCO Derek Murphy is alleged to have punched a detainee in the jaw, who
11 had previously bitten him.

12 On the 24th of April DCO Calvin Sanders, while on a constant supervision, has said that he twisted
13 the hand of a detainee [D1527] and he then slammed that detainee's head against a table.
14 He said this on the 4th and 8th of May.

15 On the 25th of April, during a use of physical restraint, Yan Pascali choked detainee [D1527]
16 [D1527] on E Wing in an apparent effort to render Mr [D1527] unconscious, an event in which a number
17 of officers including Charlie Francis, Clayton Fraser and nurse Jo Buss, were involved. During the
18 restraint Yan Pascali said to the detainee, "Don't you fucking move you fucking piece of shit, I'm
19 going to put you to fucking sleep".

20 On the 25th of April Yan Pascali said that while he was a prison officer for HMP Wandsworth he had
21 deliberately harmed prisoners, including cutting them with razor blades and beating their heads
22 against sinks until the sinks broke.

23 On the 6th of June Yan Pascali stated that while working at HMP Wandsworth, if a prisoner hurt an
24 officer then they would get their arms broken, legs broken and legs twisted.

25 On the 8th of May, DCO Derek Murphy said that while on shift the previous week he had chopped
26 with his open hand or punched a detainee on E Wing under the chin, causing him to spit out a razor
27 blade which the detainee had concealed in his mouth.

28 On the 9th of May a number of detainee custody officers listened as Yan Pascali said that he "doesn't
29 cringe at breaking detainee's bones" and that he is "not bothered" if he "kills anyone".

30 On the 17th of May, John Connolly described the use of force and in particular of dogs during riots
31 in 2009 as "happy days". He then said that during a loss of control at Brook House previously,
32 where detainees refused to leave the central courtyard, more than 35 officers gathered together and
33 handcuffed the detainee ringleader, pressing him hard against the wall, only after the other detainees
34 agreed to leave.

35 On the 15th of June DCO Sean Sayers picked up a detainee named [D313] DCO Sean
36 Sayers lifted him and put him in his room and later stated that he 'accidentally' used the detainees
37 face to get up off the bed. According to witness DCO Daniel Small, DCO Sean Sayers struck the
38 detainee with the back of his hand

39 k. A larger number of officers and other G4S employees have turned a blind eye to or
40 helped cover up those actions. This includes some managers and medical staff.

1 When, on an unknown date, DCO Derek Murphy is alleged to have punched a detainee on the jaw,
2 a Senior Manager called Juls Williams asked what had happened to the detainee. Neither DCO
3 Derek Murphy nor the other officers present said what had actually taken place.

4 On the 25th of April, when Yan Pascali choked detainee [D1527] at least two other
5 DCOs witnessed or were later aware of what he had done. On the 26th of May an officer told
6 detainee custody manager Nathan Ring, who also attended the incidents leading up to the choking of
7 Mr [D1527], that he "should have seen what Yan did next" to the detainee ([D1527]).
8 DCM Nathan Ring made no reply.

9 An earlier use of physical restraint during 25th of April on the same detainee [D1527] on
10 the same wing, E Wing, involving DCM Steve Loughton was recorded. However no paper record or
11 'use of force' report was made of the second use of physical restraint wherein Yan Pascali choked
12 the detainee. Nurse Jo Buss made a deliberately incomplete record of the second incident, leaving
13 out the use of force by officers.

14 At least four different officers were listening when, on the 4th of May and the 8th of May DCO Calvin
15 Sanders said he twisted the hand of detainee [D1527] and then slammed that detainee's
16 head against a table.

17 On the 4th of May DCO Clayton Fraser said that the actions of Yan Pascali on detainee [D1527]
18 [D1527] (choking him) were the best way to deal with that detainee.

19 At least three officers were listening when, on the 8th of May, DCO Derek Murphy said that while
20 on shift the previous week he had chopped with his open hand or punched a detainee on E Wing
21 under the chin.

22 As set out above, on the 9th of May a number of detainee custody officers listened as Yan Pascali said
23 that he "doesn't cringe at breaking detainee's bones" and that he is "not bothered" if he "kills
24 anyone".

25 At least two officers were listening when, on the 17th of May, DCO John Connolly made a number
26 of inappropriate comments, as set out above.

27 When, on the 15th of June DCO Sean Sayers struck a detainee, DCO Ryan Bromley asked Sayers if
28 he had "a good team", which we understand to mean if he had officers who would cover up his
29 actions. Sayers replied, "no, that's why I did it on my own".

30 I. The IRC has a toxic atmosphere in which some detainees struggle, psychologically.
31 Detainees who were never in jail before have been frightened and left at risk of
32 exploitation or violence by being mixed with convicted criminals at the IRC.

33 On the 4th of May, detainee [D1527] stood on the suicide prevention netting screaming in
34 Egyptian Berber "Let me go. I have no problem to leave this place. I would like to leave this place, let
35 me go, I am leaving and I swear by God I will do it". Officers put his fury down to the fact he had
36 been asked to clean a plate.

37 On the 23rd of May, a detainee (name unknown) was screaming at the door to welfare, angry that a
38 door had been shut in his face.

1 On the 27th of May a detainee who is believed to be [D1352] (although that name is not
2 confirmed) was witnessed on A Wing acting very irrationally and appeared very disturbed. He was
3 physically erratic, taking off his clothes and was making many religious statements to officers and
4 detainees. A large crowd of staff and detainees witnessed this.

5 Panorama has interviewed two of the 55% of detainees at Brook House who have not committed
6 crimes except for immigration offences. One has told us that he suffered from great fear including
7 fear of the possibility of violence by officers during his nearly two weeks at Brook House. He has
8 told us he is so frightened of being detained again that he has said he may kill himself if he is
9 detained, again. Another has also told BBC Panorama he and other detainees were frightened,
10 including frightened of officers. This second detainee has told us he did try to kill himself by drinking
11 washing up liquid and that an officer shouted racial abuse at him on or around the 15th of May. We
12 were told he saw some officers physically mistreat detainees.

13 [D852] says he is 14 years old and is a detainee who was deemed by a number of G4S
14 employees at Brook House to be a minor. He was an inappropriate person to detain at the IRC – as
15 was tacitly admitted when he was taken into the care of social services. Furthermore, Mr [D852]
16 presence was reflected in the Home Office's quarterly migration statistics for Q1 2017 wherein it
17 states there was one child admitted to Brook House and held there during the relevant period.

18 [D852] was put in the same room as [D544] who has demonstrated on
19 two separate occasions his violent nature, once on the 24th of May where he threatened to punch in
20 the face anyone who so much as stepped on his toe; and again on the 1st of June where he
21 threatened to kill a fellow detainee.

22 G4S' own policy in accordance with Home Office guidelines required that the Home Office should
23 have been notified sooner about the potential age dispute. It appears that everyone who was in
24 contact with the boy has failed to act within guidelines – including the escort officers who brought
25 him to Brook House, the reception staff, officers and managers and G4S at a corporate level.

26 On the 6th of June, detainee [D1527] said he wanted to be permanently isolated and kept
27 away from all other people. This appears to be the result of his psychological decline in detention.

28 On the 15th of June, an Albanian detainee [D2951] was sectioned under the Mental Health Act
29 and taken to a psychiatric hospital. This detainee had been exhibiting extremely unstable and
30 unpredictable behaviour since his arrival at Brook House

31 m. The mental health of some detainees who did not have pre-existing mental health
32 conditions can decline significantly in detention. This is particularly true for those
33 detainees in respect of whom there is neither a realistic prospect of removal or of
34 release. Those detainees are in indefinite detention, which we understand is
35 inappropriate and should cease.

36 For example:

37 On the 13th of May detainee [D687] threatened to hang himself, due to being
38 detained for over two years. As a Somali detainee, there is little prospect of his removal.

On the 5th of July a detainee named [D1914] severely cut his arms and neck, as well as taking an overdose of medication after a bail request was refused. His previous health difficulties make it unlikely he will be removed. At least one airline pilot has refused to transport him.

3. The designation of the IRC as an “Immigration and Removal Centre” which was originally designed only to hold detainees for 72 hours has been undermined by a repeated failure to remove detainees?

A number of removals and planned returns (as we understand it, when a detainee is willing to leave) often fail for administrative reasons or because of poor planning and coordination between different agencies – resulting in avoidable extra expenditure, inconvenience and/or distress to detainees and extra work for detainee custody officers.

This is a frequent occurrence. Examples include:

On the 28th of April a detainee, [D180] was due to return to Jamaica after two years detention at Brook House (although he was transferred to another centre briefly during that time). He was keen to leave but the wrong birth date had been put on his travel documents.

This was not the first failed removal experienced by [D180]. On an earlier date, a pilot refused to allow him on his flight, even though Mr [D180] is keen to return to Jamaica.

On the 17th of May a detainee [D275] was due to be removed from the country. He was taken to the airport. He was then informed that his travel documents had not been obtained from the Algerian embassy.

One detainee called [D243] purchased two tickets to leave the UK but has not been allowed to depart the country. This appears perverse in a removal centre and, to some detainees, this appears to be a system which currently tries to force those to leave who don't want to go, and traps in the country those who want to leave.

On the 27th of May, a detainee [D1914] was moved from C Wing to E Wing under physical restraint. The next day the detainee agreed to be transported to the airport. However, the pilot refused to transport him because the detainee had suffered heart attacks previously.

Tascor escort officers are alleged to have removed detainees to the airport even when those detainees did not have the necessary travel documents, thereby wasting public money as they will not be allowed to fly.