

KENCOV1007

Tuesday 25th April 2017

1 **V2017042500002**

2 **Joe Marshall:** Jesus Christ, what about **D720** Does anyone know?

3 **Callum Tulley:** Eh?

4 **Joe Marshall:** **D720**

5 **Ed Fiddy:** What is that?

6 **Male Officer 1:** Four shifts [inaudible]

7 **Male Officer 2:** Can I just look it up?

8 **Callum Tulley:** **D720**

9 **Joe Marshall:** Is he a dick?

10 **Callum Tulley:** I do recognize that name.

11 **Joe Marshall:** [Inaudible] Some people think he's a dick, I think he's alright.

12 **Ed Fiddy:** [Inaudible]

13 **Callum Tulley:** What does he look like?

14 **Joe Marshall:** I do actually think quite a lot of them are alright to be fair. For detainees.

15 **Ed Fiddy:** [inaudible] Yeah some of them.

16 **Joe Marshall:** [Inaudible] I'm not fucking someone who is going to sit there and think I want
17 dinner with them, I'm talking about in this planet. You know what I mean? I'm not Marina, I'm
18 not [inaudible], they're just humans, like?

- 19 **Ed Fiddy:** bet you [inaudible], 'I've got two [inaudible]'. I can't [inaudible].
- 20 **Joe Marshall:** [laughs], 'two [inaudible]'.
- 21 **Ed Fiddy:** [inaudible]
- 22 **Joe Marshall:** [inaudible] that's such a [inaudible].
- 23 **Callum Tulley:** Who is he? Let's see a picture of him? Did he get wrapped up?
- 24 **Joe Marshall:** No, I don't think so.
- 25 **Callum Tulley:** Oh, right, right. What's going on mate?
- 26 **Ed Fiddy:** DX4 not allowed in the kitchen
- 27 **Callum Tulley:** Yeah, I heard. It's good really, well, not saying it's good, but he's, he doesn't
- 28 stop like, he's just so always on your case always trying to get you to get him in. It is quite
- 29 frustrating.
- 30 **Ed Fiddy:** he came up to me in [inaudible] Put someone else's name in there? I'm not doing
- 31 that.
- 32 **Callum Tulley:** I think its cause he's – he's – told me it's .
- 33 **Joe Marshall:** He's a bit of a dick, isn't he? In all honesty
- 34 **Callum Tulley:** Yeah.
- 35 **Ed Fiddy:** [inaudible]
- 36 **Joe Marshall:** He's become, he's become quite a bit of a penis.
- 37 **Ramon Giraldo-Arbelaez:** DX4 He's been banned from cooking now?
- 38 **Callum Tulley:** I think the problem is he's made quite a lot of inappropriate comments towards
- 39 female staff and he's been banned because obviously, there's just a lone female in there, and
- 40 he's got. Obviously, he doesn't have access to the knives, but they're only in like a plastic
- 41 cabinet, do you know what I mean?. You know, it's not like they're hard to access, if he really,
- 42 really wanted to.
- 43 **Ed Fiddy:** I think it's a bit dodgy, to be fair. Like an Aramark girl sitting in a locked room.
- 44 **Joe Marshall:** I'm in agreement with that.
- 45 **Ed Fiddy:** There's a camera there, but who is watching that in concurrent?
- 46 **Joe Marshall:** [inaudible] the majority [inaudible] in concurrent?
- 47 **Ed Fiddy:** No? No they don't. Unless someone's actually got a reason to look?
- 48 **Callum Tulley:** Yeah, it's not great I think June, she quite often gets a bit upset.
- 49 **Joe Marshall:** They shouldn't be doing it, they're Aramark, and they're not [inaudible] cultural
- 50 kitchen. It's not really right, it should be the way it used to be when they didn't have the
- 51 kitchen, they did it in the main kitchen. So they'd have to be cleared like a kitchen worker has
- 52 to be cleared. Cause obviously [inaudible] has to be clear.
- 53 **Callum Tulley:** Yeah, that's how it used to be but I think when they introduced this knives 'no
- 54 knives' thing, yeah, so.

55 **Joe Marshall:** Then they said no knives didn't they. Oh actually take it back; they – obviously
56 - June and that, down the kitchen [inaudible] all the time.

57 **Ed Fiddy:** But its more than that.

58 **Joe Marshall:** The thing is, though, the problem we've got is it's right by all the other cunts,
59 innit? So, they must all turn up all day long like.

60 **Ed Fiddy:** banging on the door. They do, they do kind of.

61 **Unknown:** How did Dan get on bed watch?

62 **Callum Tulley:** I got asked to do it, as well, last night, but I thought—

63 **Ed Fiddy:** Who's on it? Dan?

64 **Joe Marshall:** [inaudible], fuck off.

65 **Callum Tulley:** I don't know, they can be boring them bed watches.

66 **Ed Fiddy:** Who was you with do you know?

67 **Joe Marshall:** As long as you've got the right gear— it can be the best thing

68 **Ed Fiddy:** Yeah , And the right clothes

69 **Callum Tulley:** If you're with the right team, if you're with the right, if you're with, if you're
70 with officers who are sweet and a detainee who is sweet.

71 **Joe Marshall:** I mean, I've done it, fuck me it's horrible.

72 **Callum Tulley:** What?

73 **Joe Marshall:** When you get sent out and then they sap someone. I've done one with Octavian
74 once. Can you imagine that? Imagine that.

75 **Ed Fiddy:** That's horrific. [inaudible]

76 **Joe Marshall:** Exactly.

77 **Ed Fiddy:** I fucking hate it when he rings me.

78 **Joe Marshall:** Octavian and Daly. Three man bed watch, me, Octavian and cant remember the
79 third one.

80 **Callum Tulley:** Ah no, Octavian's alright, I feel bad for Octavian sometimes.

81 **Joe Marshall:** He's a fucking idiot.

82 **Ed Fiddy:** Every time he rings I just want to slam the phone down.

83 **Joe Marshall:** [Inaudible] He's another one, mate, trust me.

84 **Callum Tulley:** Is he?

85 **Joe Marshall:** He's the ultimate pro-detainees.

86 **Callum Tulley:** Aw yeah I know that yeah.

87 **Joe Marshall:** Like, horrendous for it. One too far and that's that. You know, to the point
88 where

89 **Callum Tulley:** Yeah, no, that is true. But as a person, he's alright, he's a nice— do you know
90 what I mean

91 **Ed Fiddy:** [inaudible] he always rings up 'hello its Octavian on the phone.'

92 **Joe Marshall:** Oh, shut up. [inaudible] I bet he goes [inaudible] computer.

93 **Callum Tulley:** He wouldn't hurt a fly, though.

94 **Joe Marshall:** He's a fucking useless cunt.

95 **Ed Fiddy:** He rings down to the library right, He rings down to the library right?

96 **Callum Tulley:** A bit strong Joe?

97 **Joe Marshall:** He's a useless cunt. He might be a nice bloke, but on a work basis he's a useless
98 cunt. [inaudible]. Mate, you didn't used to be out in the wings with him.

99 **Callum Tulley:** Yeah, I'm not, I'm not, I'm not -

100 **Joe Marshall:** Trust me, mate, he's unbelievable. The other week, right, he was like going
101 back to when he used to be residential. There was a geezer on B wing right, any one of us,
102 right? Geezer's gone, remember the Italian bloke who used to collapse all the time?

103 **Callum Tulley:** Oh, yeah.

104 **Ed Fiddy:** Yeah. [inaudible]

105 **Joe Marshall:** It was funny, innit!

106 **Ed Fiddy:** was that not too long ago?

107 **Joe Marshall:** He stood there, and he went, he stood there and he went [speaker makes an
108 "urghh" sound]. Me and a couple of the boys were like "really?" Darren Thomsett I think. And
109 then he just went [gestures] and he was lying on the floor like that yeah and we were like
110 "really?". I just walked off, Dan just got on the radio and said , can I have healthcare up to B
111 wing, you know, no panic. I walked off. Didn't see that Octavian was behind the stairs and that.
112 Next thing I got off of B wing and that and there's first response like India whatever, and then
113 they're saying a personal alarm Octavian Strat, I didn't know he was on B wing. You know,
114 when they're announcing "what's your location, over" -

115 **Callum Tulley:** Oh, I remember that!

116 **Joe Marshall:** I turned around and was like "what the fuck", all the first response are running
117 to B wing. I looked at him and I seen he's stood there over the detainee. I grabbed all of them
118 and I was like "really?", I was like what you doing here, nothing wrong with him. As soon as
119 everyone walked in they went "huh?". He's stood there, when the bloke's collapsed, obviously
120 I've walked off, and he's gone "holy shit" you know [gestures to the floor]. You think Jesus
121 mate, he's a big bloke, grow some balls, innit? Trust me, [inaudible], he's a cunt. Nice bloke,
122 I'm sure. But I'm talking about on a colleague basis.

123 **Callum Tulley:** Yeah.

124 **Ed Fiddy:** And then he rings me and he goes oh can you put this guy on the emergency solicitor
125 list.

126 **Joe Marshall:** There you go, there you go! They're manipulated him.

127 **Ed Fiddy:** [inaudible]it was on the fucking public drive.
128 **Joe Marshall:** Oh, poor little poppet. That's what he's, another one of them.
129 **Callum Tulley:** yeah yeah yeah.
130 **Joe Marshall:** Awww [said in a mimicking tone].
131 **Ed Fiddy :** [inaudible] I was like no [inaudible]
132 **Joe Marshall:** [inaudible]
133 **Ed Fiddy:** Can you take someone else off the list? No.
134 **Callum Tulley:** He's got the public drive up himself, though, hasn't he?
135 **Joe Marshall:** Yeah, It's got so bad here and all innit, everything is unprofessional innit. I
136 mean, we were like, but it's just shocking, innit?
137 **Callum Tulley:** What?
138 **Joe Marshall:** Can you just sign me on? [inaudible] that's what they said. [inaudible] I went
139 really? The other day, when he was like "can you hear me?" like it's not a walkie talkie. Look
140 at them balls, [inaudible]. I bet you didn't order them balls.
141 **Callum Tulley:** Of course, he didn't.
142 **Ramon Giraldo-Arbelaez:** Fucking stupid balls.
143 **Joe Marshall:** What the fuck.
144 **Ramon Giraldo-Arbelaez:** [inaudible] bounced that.
145 **Joe Marshall:** I know mate, in the air.
146 **Ramon Giraldo-Arbelaez:** They wouldn't last a minute there. They wouldn't even play with
147 them.
148 **Joe Marshall:** that or [inaudible]
149 **Ed Fiddy:** Tough shit. That or no balls at all.
150 **Callum Tulley:** I say we just get—
151 **Ed Fiddy:** That's all good, how about whoever ordered them—
152 **Callum Tulley:** It was alright it was a bit boring.
153 **Unknown:** [inaudible]
154 **Ed Fiddy:** Were you out long?
155 **Callum Tulley:** We were out for ages, and he just got his finger bandaged up, they could have
156 done it here in healthcare.
157 **Ramon Giraldo-Arbelaez:** Somebody [inaudible]
158 **Joe Marshall:** [laughter]
159 **Ed Fiddy:** Who was you with?
160 **Callum Tulley:** We were literally waiting, we waited for an x-ray for about two hours, and then
161 we waited for this bandage to be done for about two hours.

162 **Unknown speaker:** What a splint or something?

163 **Callum Tulley:** Eh? What's a splint?

164 **unknown speaker:** [inaudible] it when you [inaudible] in between fingers to hold your fingers
165 straight [inaudible]

166 **Callum Tulley:** Yeah, yeah.

167 **Unknown speaker:** [Inaudible] do a lot of fingers.

168 **Ramon Giraldo-Arbelaez:** One of you has escort the guy from, the pool table guy.

169 **Callum Tulley:** It'll have to be sports officer, won't it?

170 **Ramon Giraldo-Arbelaez:** but you said erm [Inaudible]

171 **Ed Fiddy:** oh you getting it re-felted are you?

172 **Ramon Giraldo-Arbelaez:** yeah

173 **Ed Fiddy:** nice

174 **Ramon Giraldo-Arbelaez:** you said erm huh?

175 **Male Officer 1:** [inaudible]

176 **Ed Fiddy:** I give it two weeks.

177 **Callum Tulley:** Oh, Joe, mate. I was on, after that first response I went to C wing, and that
178 off – there's this female officer, she has literally been working here a month and she was left
179 on her own completely in charge of the whole fucking wing.

180 **Joe Marshall:** Who was it?

181 **Callum Tulley:** that short one, Victoria, that blonde girl.

182 **Joe Marshall:** The one that walks funny?

183 **Callum Tulley:** Yeah, yeah.

184 **Joe Marshall:** There you go. There you go.

185 **Radio:** [inaudible]

186 **Ed Fiddy:** Gary Croucher?

187 **Callum Tulley:** Gary's good in control, he used to work up there, yeah.

188 **Joe Marshall:** Oh, Croucher? Croucher's good, yeah. Yeah, he's good in control.

189 **Male Officer 1:** Yeah he is

190 **Ed Fiddy:** Siggins.

191 **Joe Marshall:** Siggins is good in control.

192 **Callum Tulley:** Yeah, he is.

193 **Joe Marshall:** I'm good in control. In my years' experience [inaudible].

194 **Ed Fiddy:** Do you know where Kerry is?

195 **Unknown:** [Inaudible]

196 **Ramon Giraldo-Arbelaez:** He's supposed to be here.
197 **Callum Tulley** He's gone to Tinsley, hasn't he, Purnell
198 **Unknown:** Yeah, you won't see him any more.
199 **Joe Marshall:** He's where?
200 **Callum Tulley:** Tinsley.
201 **Unknown:** Tinsley, that's it, finished.
202 **Ed Fiddy:** Juls is balls deep in her arse.
203 **Joe Marshall:** I don't think he is any more actually [inaudible].
204 **Callum Tulley:** I've got to say I don't think he is any more either, to be fair.
205 **Ed Fiddy:** Eh?
206 **Callum Tulley:** I don't see them—
207 **Joe Marshall:** I heard from someone else that she always used to go bitching, and he
208 sometimes, literally used to be like seriously? You know like, you're an adult. Basically, told
209 her to go away.
210 **Ed Fiddy:** Maybe just playing hard to get?
211 **Callum Tulley:** I don't see them together as much anymore; do you know what I mean?
212 **Ed Fiddy:** [Inaudible]
213 **Joe Marshall:** Must have a new tart, then.
214 **Callum Tulley:** [laughter]
215 **Ed Fiddy:** [inaudible] Shit.
216 **Callum Tulley:** Are you on constant Ed?
217 **Ed Fiddy:** Yeah, Are there any constants?
218 **Callum Tulley:** There was two constants yesterday.
219 **Ed Fiddy:** Fuck it.
220 **Ramon Giraldo-Arbelaez:** [Inaudible] Juls Williams
221 **Callum Tulley:** It's alright Yan's down so. Yan's down there today so sweet.
222 **Ed Fiddy:** And Charlie, and Gary.
223 **Callum Tulley:** Gary who? Charlie who?
224 **Ed Fiddy:** Francis.
225 **Callum Tulley:** Oh, I thought he was on the opposite line to us.
226 **Ed Fiddy:** Yeah, He's on my line
227 **Male Officer 1:** [Inaudible]
228 **Callum Tulley:** [Inaudible]. It's a Tuesday, isn't it?

229 **Joe Marshall:** [burps], pardon me.

230 **Callum Tulley:** Fucking hell, Joe.

231 **Ramon Giraldo-Arbelaez:** [inaudible] parking behind the kitchen, and they'll be working from
232 there. All the stuff they need to do [inaudible]

233 **Unknown:** Who's in IT then?

234 **Callum Tulley:** I'm in IT.

235 **Unknown:** you'll have to search the cultural kitchen then.

236 **Callum Tulley:** Yeah, it's alright.

237 **Ed Fiddy:** Yeah, careful with the Facebook, me and Ginge are taking some serious heat the
238 other day.

239 **Unknown:** Oh yeah?

240 **Callum Tulley:** What through? I don't go on Facebook.

241 **Ed Fiddy:** No, no I meant them.

242 **Callum Tulley:** Oh, them lot, oh right.

243 **Joe Marshall:** You ever [inaudible]?

244 **Callum Tulley:** What do you mean taking some serious heat? Did someone catch you on
245 Facebook or something?

246 **Ed Fiddy:** Some detainee [inaudible] he started squaring up to me and Ginge.

247 **Callum Tulley:** What, because you were blocking them, you weren't letting them on Facebook?

248 **Ed Fiddy:** Yeah.

249 **Callum Tulley:** Good for you, man. Too right. No, I'll be doing the same, don't worry. They're
250 not allowed on Facebook, so they're not going on Facebook. Simple.

251 **Ed Fiddy:** They're basically like, 'your mum's going to die of cancer' and all this shit.

252 **Joe Marshall:** Albanians?

253 **Ed Fiddy:** No Moroccans.

254 **Unknown:** Ugh

255 **Ed Fiddy: Absolute cunts**[Inaudible]

256 **Callum Tulley:** Don't worry mate, I won't undermine you. Do we open the downstairs IT in
257 the morning, no we don't need to do that? The thing that is so annoying about this IT room is
258 there's still, in the main room, it's fine, you can see who is on what computer. In the next
259 room, you don't know who is using what computer, so when they're on Facebook or porn, or
260 whatever, can't block, you don't know. You can block, obviously, on the computer, but you
261 don't know who is using the computer. So, you can't really be like oh, you get a warning. Do
262 you know what I mean? Whatever, I'll block it. If they come in and start moaning about it,
263 then we'll know they're the ones guilty of it. Do you know what I mean?

264 **Ed Fiddy:** [Inaudible] We'll ban them from the IT room. They wouldn't do that. [inaudible]
265 Who is going to be like oh stopping them when they're trying to get in. No fucking way.

266 **Callum Tulley:** [laughter] Yeah. Checking IDs as you go into the IT room.

267 **Ed Fiddy:** No ID, no entry.

268 **Callum Tulley:** [laughter]. See you in a bit.

269 **Ramon Giraldo-Arbelaez:** Alyssa! You don't pass here without coming to say hello!

270 **Joe Marshall:** I agree.

271 **Callum Tulley:** I agree.

272 **Ramon Giraldo-Arbelaez:** Honestly that's bad.

273 **Joe Marshall:** We all like to say—

274 **Ramon Giraldo-Arbelaez:** I think to myself Alyssa, come on girl!

275 **Alyssa [Surname unknown – Staff]:** Good morning, Mr. G! How are you, you alright? Long
276 time, no see. We don't have our little chats anymore. I miss you.

277 **Ramon Giraldo-Arbelaez:** I miss you, too.

278 **Joe Marshall:** When do you go to Tinsley Ramon?

279 **Ramon Giraldo-Arbelaez:** I am supposed to be in Tinsley now. But because there's nothing
280 to do up there, I need to [inaudible].

281 **Joe Marshall:** I bet Graham is really all in isn't he.

282 **Alyssa [Surname unknown – Staff]:** He loves it. No but he's gonna love it; he's going to
283 love the power.

284 **Joe Marshall:** That's what I mean.

285 **Callum Tulley:** Why, is he Oscar one up there?

286 **Joe Marshall:** For the time being.

287 **Callum Tulley:** Is he Oscar one?

288 **Alyssa [Surname unknown – Staff]:** He's relishing in that power.

289 **Male Officer 1:** Well, he did all the organizing and everything, yeah?

290 **Joe Marshall:** Yeah. But yeah, I can imagine that he's walking around like fucking, King—

291 **Alyssa [Surname unknown – Staff]:** [Inaudible] Yeah!

292 **Joe Marshall:** No, seriously! And then as soon as [inaudible] saw Sara coming it'll be morning,
293 morning, how are you?

294 **Callum Tulley:** [laughter]

295 **Joe Marshall:** He's a really nice bloke but in work, he's a different character isn't he.

296 **Ramon Giraldo-Arbelaez:** Yeah, he's a different guy.

297 **Joe Marshall:** He's a different guy when it comes to work, he's a proper power hungry brown
298 noser is how I'd describe him. Power hungry, but then when the management come, then it's

299 fucking you hear his voice tone change. When he's Oscar 1, he goes, when the phone rings, he
300 goes, Oscar 1 office, Graham speaking, how can I help? And if you ever ring, you'll notice that
301 right, cos he's always wondering if it might be someone [inaudible]. If any officer or something
302 comes in, his voice just completely changes, you know like the tone. Alright mate, yeah alright.
303 And then when the officer leaves, Oscar One office, Graham speaking, how can I help?

304 **Alyssa [Surname unknown – Staff]:** Oh dear, and he's got Scott with him as well. Fucking
305 hell.

306 **Joe Marshall:** I'm amazed they put them [inaudible]. I'm really surprised they've actually put
307 them two together.

308 **Male Officer 1:** Yeah!

309 **Joe Marshall:** Because, you know—I mean they

310 **Alyssa [Surname unknown – Staff]:** And in Tinsley they can get away with a lot.

311 **Joe Marshall:** They used to get – be quite bad here at times.

312 **Callum Tulley:** What do you mean?

313 **Joe Marshall:** Well, they used to dig people out, to be fair.

314 **Ramon Giraldo-Arbelaes:** He cannot do it. [Inaudible] but he wouldn't do it. He would
315 delegate.

316 **Joe Marshall:** Yeah I agree with that.

317 **Alyssa [Surname unknown – Staff]:** Delegate [inaudible]. Don't bring it to me. I put him
318 in his place once he don't bring it to me. Me and Casey. You remember when you was on Casey,
319 Casey said listen, when you're activities manager you come and speak to me. As of now, you
320 don't talk to me. You don't come and tell me how to do activities, when my activities manager
321 is in, who the fuck do you think you are? And then, that's it. He's your mate, but it's true.

322 **Joe Marshall:** No no, no. I really like him, he's my mate, but in work he can be completely—
323 you know what I mean? That's my point. Like when I [inaudible] cunt yeah, I always say
324 colleague because they might be really nice people. You know what I mean? Out of work. You
325 shouldn't really mix fucking work with mates and that; you know what I mean?

326 **Alyssa [Surname unknown – Staff]:** Exactly.

327 **Ramon Giraldo-Arbelaes:** [inaudible]

328 **Callum Tulley:** [laughter] see ya later

329 **Joe Marshall:** I can't help the fact that I met him at work.

330 **Male Officer 1:** [laughter]

331 **Alyssa [Surname unknown – Staff]:** Okay, see you later!

332 **V2017042500004**

333 **Male Officer 1:** No, not now, now is lock up.

334 **Callum Tulley:** It's too late.

335 **Male Officer 1:** After, after lunch.

336 **Callum Tulley:** It's too late, have to come after lunch.

337 **Detained person 1:** My father waiting.

338 **Callum Tulley:** 1:30, it's too late now, it's lock up time.

339 **Detained person 1:** One minute. One minute, okay?

340 **Callum Tulley:** What do you want?

341 **Detained person 1:** Err. (Detainee appears to be struggling to communicate) come, come,
342 come.

343 **Callum Tulley:** No, we don't have time for this. It's lock up time. You have to go back to your
344 room.

345 **Male Officer 1:** [inaudible]

346 **Callum Tulley:** You cool mate. Eh? Who?

347 **Male Officer 1:** I don't know mate; I'm trying to sort it out right now. Just bear with me a
348 second. Can't fucking work with three females mate.

349 **Callum Tulley:** What's that?

350 **Male Officer 1:** That just fucked everything up. I've got this guy that's just come in now, he's
351 got no room cos they were fucking about, so our roll count is gonna be wrong and they've just
352 fucked off.

353 **Callum Tulley:** Where have they gone?

354 **Male Officer 1:** So, fuck, no idea. Your guess is as good as mine, mate.

355 **Callum Tulley:** [laughter]

356 **Male Officer 1:** Do you know what I mean? I just can't fucking do it. It's ridiculous. So, I'm
357 going to have to just try to stick this guy in anywhere.

358 **Callum Tulley:** I thought you worked over down E wing side anyway.

359 **Male Officer 1:** Nah, mate. I'm always here.

360 **Callum Tulley:** Ah.

361 **Male Officer 1:** Dealing with fucking everyone else's shit. Right, he can go in room 16.

362 **Callum Tulley:** Do you need a hand banging up?

363 **Male Officer 1:** I don't know what they do, mate. It should be three officers.

364 **Callum Tulley:** I know mate. I'll give you a hand. Well, I'll give them a hand. I'll leave you
365 to it, [inaudible], you look busy.

366 **Male Officer 1:** Cheers. Alright, mate.

367 **V2017042500006 Clip 1**

368 **Callum Tulley:** What's happening [D687]

369 [D687] You know, man. Nothing much.

370 **Callum Tulley:** God. I don't get paid extra for this; you know.

371 [D687] Huh?

372 **Callum Tulley:** I don't get paid extra for this; you know.

373 [D687] Oh. You know, it's a fucking joke. Some days [inaudible]. The other day I
374 got mugged off, I was supposed to get paid end of the week mate yeah, but I only end up with
375 like £15. So, like 15 quid missing yeah. [inaudible] Joe does it, but I didn't see Joe innit. I'm
376 gonna sort it out leave it with me and that. I told Joe and Joe said yeah, you're right, you
377 haven't been paid, but then he sorted me out.

378 **Callum Tulley:** But it's good to see you working here after so long being here. You know?

379 [D687] Yeah, it's good, man.

380 **Callum Tulley:** How long is it now?

381 [D687] Fucking hell I've lost count man. I come in here October 2015.

382 **Callum Tulley:** No way. Yeah, you've been here ever since I can remember.

383 [D687] Yeah, I'll be here for a long time. [inaudible] some of the staff that I knew
384 left, Chris left, do you remember Chris and that? [D687] left. [D687] gone to the other place I
385 know. [Inaudible]

386 **Callum Tulley:** So what's that? You've been here over a year really haven't you?

387 [D687] Yeah, it's been about a year. [inaudible]

388 **Callum Tulley:** You what?

389 [D687] Remember, [inaudible]. Richard, remember Richard? Richard, the last one
390 of the people to go.

391 **Callum Tulley:** Richard who?

392 [D687] He used to work here.

393 **Callum Tulley:** Oh yeah, I remember him, he was here long as well wasn't he to be fair.

394 [D687] Yeah!

395 **Callum Tulley:** Not as long as you, but—

396 [D687] Yeah, [DX] remember [DX] he come back [inaudible] little baby.

397 **Callum Tulley:** While you've been here, [DX] got bailed, come back and then got bailed again.

398 [D687] Yeah, nah he got deported man. Yeah he got [inaudible], he got deported.
399 [inaudible]

400 **Callum Tulley:** Really? Where's he gone to?

401 [D687] He wanted to go back; well, he didn't want to go back to [inaudible].

402 **Callum Tulley:** Would you be happy to go back?

403 [D687] No, no way. Mate, I fucking wish. I came here when I was young yeah.
404 [Inaudible] I don't accept it that I'm a foreign national.

405 **Callum Tulley:** Have you served your prison sentence?

406 [D687] Yeah, I've done what I can. When I went to prison, you see even the Old
407 Bill, where I lived and that, they came to court to vouch for me and say [D687] wants to change
408 and that [inaudible].

409 **Callum Tulley:** Yeah, you seem to have turned a corner a bit.

410 [D687] Yeah, [inaudible]. I said look mate I've had enough [inaudible]. So, they
411 came to court and told the judge and the judge said okay, I'm not going to give you 5 years,
412 I'm going to give you 3 years and promise me you don't come back in front of me again. But
413 look, I'm still in here fucking being punished.

414

V201704250006 Clip 2

415 [D687] And my whole community signed the petition bruv to get me out. The Home
416 Office I dunno bruv like [inaudible] I've got to that stage where I don't get angry no more.

417 **Callum Tulley:** Yeah, man I can appreciate it. Have they given you any sort of indication as
418 to when you might be released or deported?

419 [D687] No, I go to court, bruv yeah my mum, everybody came to court innit, and
420 they said they were going to give me a travel document. 28 days later, there's no travel
421 document. And then we go back to Court again, 28 days later, no travel document. So my
422 mum got pissed off, So I'm not going to Court now more, I've had enough. [inaudible]

423 **Callum Tulley:** Yeah man.

424 **Callum Tulley:** I'm sorry, what? [Inaudible]

425 **Detained person 1:** Are you serving pizza?

426 [D687] [inaudible]. You know what I mean?

427 **Callum Tulley:** Yeah, I know what you're saying.

428 [D687] It's unbelievable. [inaudible]

429 **Callum Tulley:** What do you mean?

430 [D687] I mean, it's like [inaudible]. They made no money, [inaudible].

431 **Callum Tulley:** Yeah, I know mate.

432 [D687] The next step I'm going to do now I'm going to put in for an unlawful claim,
433 I'm being detained unlawfully, my removal's not imminent, I've been here all this time
434 [inaudible].

435 **Callum Tulley:** That's true.

436 [D687] You're only supposed to be in here if you're getting moved. [inaudible]

437 **Callum Tulley:** Yeah, don't let it get you down. Do you know what I'm saying? No, I was just
438 curious, mate.

439 [D687] Yeah, but I've been here yeah like. [inaudible] I'm not a fucking scum bag.
440 [Inaudible] I went to jail for [Sensitive/Irrelevant] stuff like that and then I see scum getting
441 released.

442 **Unknown:** What about me?

443 **Callum Tulley:** That's not cool though, that's not cool [D687]

444 **Callum Tulley:** It's not cool, yeah! But it's me [inaudible]. You see my pals, I'm not going to
445 put my mates in, no. [inaudible]. You've moved on you've got a job and that, you got a little
446 kid. For example one of my mates, I didn't want to drop him in, because if I drop him in, how
447 is that fair on me and him's situation? [Inaudible]

448 **Unknown:** [Inaudible], come on!

449 **Callum Tulley:** I'm coming, Ally[?]

450 **V2017042500006 Clip 3**

451 **Callum Tulley:** What in the hallway?

452 **Male Officer 1:** Medical next door.

453 **Callum Tulley:** Ah, right. I might go. Would you mind searching him out?

454 **Male Officer 1:** 2 0 4

455 **Callum Tulley:** Oh OK I've got the - Cheers, mate. I didn't hear it on my radio, must have run
456 out of battery. [inaudible] I'm only next door on B wing mate so I thought I'd just come along.

457 **Unknown:** Yeah, [inaudible].

458 **Male Officer 2:** Not being funny bud, but I think you had some sort of spice. [There is a pile
459 of vomit next to [D343] bed and the left hand side of [D343] face near his lips].

460 **Male Officer 3:** Yeah, he's had something.

461 **Callum Tulley:** [D687] er, [D343]

462 **Male Officer 2:** Right, chaps. Anyone who doesn't need to be in here, off you go. You too,
463 please bud. We are here for him now.

464 **Callum Tulley:** Yeah, just step outside the cell, mate. Cheers.

465 **Male Officer 2:** Alright man just Stay there.

466 **Callum Tulley:** Stay there, stay there. Just relax.

467 **Male Officer 2:** Stay there, we are just going to have healthcare do a quick check over you.

468 [D343] I'm okay fam **Male Officer 2:** I don't.

469 **Callum Tulley:** I don't think you are, mate. [D343] what's going on, man?

470 **Male Officer 3:** Looks like spice. Spiced out.

471 **Female Nurse 1:** Hello, how are you? What happened? Is that it?

472 **Male Officer 2:** Yeah, as you can see.

473 **Female Nurse 1:** Spice, yeah? Is it? [D343] shakes his head]. You didn't take the spice. I'm
474 coming from upstairs.

475 **Female Nurse 2:** Hello.

476 **Male Officer 2:** [inaudible] I mean when he was, when we came up here, he was snorting
477 something. I mean, he was just [inaudible]

478 **Callum Tulley:** Mm-hmm.

479 **Male Officer 2:** [Inaudible] little bits [inaudible]

480 **Callum Tulley:** [inaudible]

481 **Unknown:** [inaudible]

482 **Male Officer 3:** [inaudible] just wait till [inaudible] healthcare's in there at the moment.
483 [inaudible]

484 [D343]: [inaudible]

485 **Female Nurse 2:** Yeah.

486 [D687] When I left, he was sleeping, he was alright.

487 **Male Officer 3:** Well, he's not now.

488 [D687] [Inaudible] not any more though.

489 **Female Nurse 2:** Can I put this on your finger? Lovely. Very kind. Can I have your arm?

490 [D343]: Sorry.

491 **Female Nurse 2:** It's alright.

492 **Callum Tulley:** You done this before, [D343]

493 [D687] [laughter]

494 **Male Officer 2:** That's a yes, right there, innit?

495 **Female Nurse 2:** Sit back.

496 **Callum Tulley:** Just relax, mate.

497 **Female Nurse 2:** Don't put your face in it.

498 [D343] [inaudible]

499 [D687]: [inaudible] I don't know what he's done in there. He's got little ones and
500 that. Fucking British and he's fucking locked up in here. You know man, this is doing my nut
501 bruv, even me. [Inaudible]. The only difference between me and you. [Inaudible] This guy has
502 had enough. He's got three kids, his son and the other day when they came to fucking visit him
503 and that, and they say "daddy when are you fucking going to come home with us" you know
504 what I mean? [inaudible] You lot are going to realize [inaudible] when one of us ends up in a
505 body bag you are going to realize that we're serious man. We're not fucking playing, we're
506 fucking British [inaudible]. We're not fucking mugs and that yeah. I can vouch for this guy I
507 know him from outside yeah, he's my pal. We're fucking British, grew up in the UK. [inaudible]

508 **Female Nurse 2:** Hey, how are you feeling? Are you okay?

509 [D343] [inaudible]

510 [D687] [inaudible] He's had enough bruv. I know what happens with my mate. He's
511 had enough. Whatever he took. [Inaudible] You lot need to let him out bruv, you need to release
512 him bruv, bullshit. [inaudible] You know how long he's been detained? I can understand he's
513 been detained one month, maybe two months, maybe three months to sort out whatever you
514 need to sort out and that. But he's been detained over fucking 18 months. Do you think that's
515 justifiable? I don't think that's justifiable. [inaudible] How long is he supposed to be here mate?

516 **Male Officer 2:** [inaudible]

517 **Callum Tulley:** Do you imagine he put that—[inaudible]

518 **Female Nurse 1:** I'll be back to see you in a bit. We are going to do the same checks later. If
519 you need us let us know.

520 **Male Officer 2:** Yeah, I've got that. [inaudible]

521 **Callum Tulley:** Be good, [D343]

522 **Male Officer 2:** Give the man a clean up, I think he needs a nap.

523 **Male Officer 3:** He will do, he'll sleep. He'll sleep it off.

524 [D343]: You lot need to understand yeah, I swear to God yeah, —[inaudible]

525 **Callum Tulley:** You alright, yeah?

526 [D343]: Yeah, yeah.

527 [D687]: I'm fucking British. You lot trying to take away my identify that's why I'm
528 pissed off. [inaudible] I'm saying you don't need to speak to us as superiors. You lot. Okay,
529 I'll tell you what's going to happen. You're going to find one of us in a body bag. You're going
530 to take us in a body bag and our bloods is going to be on your watch. And you don't want that,
531 mate, do you? Nobody wants that.

532 **Chris Donnelly:** [Inaudible]

533 [D687]: I'm not threatening you or nothing, but I'm telling you, it's headed that way.
534 There's only so far you can push someone into a corner. How long can one take?

535 **Chris Donnelly:** I know what you are saying.

536 [D687]: You lot need to allow them let us out bruv. You've got superiors here, you
537 need to speak to them. You say the people that you told us to look after, they've had enough.
538 How can it be justified? It can't be justified after all this time.

539 **Chris Donnelly:** I know what you are saying.

540 [D687]: I'm suing the Home Office bruv. If that don't work [inaudible] gonna do that.
541 I'm going to go about it differently. Because I've had enough bruv. It's getting boring now mate.
542 I swear to god, bruv. Look, do you see this? The other day I fucking kicked off, why did I get
543 this mark, because of what you lot are doing to us [inaudible]. My mate [points to [D343]room],
544 that's the fucking tip of the iceberg. [Inaudible] The next time you lot come, I guarantee
545 [inaudible] we're going to make history. Brook House the first. I'm telling you, whichever
546 detention we go, I guarantee you, this detention, whichever country, whichever island you take
547 us, wherever on this map you take us, on my mother's life, yeah, I lost my fucking brother
548 since I've been here. I can't pay my respect, my nan the same fucking thing I don't wanna
549 share my fucking problem with everyone yeah. But what's happening, you lot doing to us, is
550 torture, mentally. We can't take it no more, bruv. The only reason I'm hanging on is for my
551 mum right now. I would have fucking topped myself time ago. [inaudible] Spoke to the
552 Samaritans, the woman said to me look, just do it for your mum. I'm doing it for my mom right
553 now. Bruv how long am I going to fucking do it for my mum? My mum came to Court a bit of
554 time and you lot lying saying you are going to give me a ticket, this and that.

555 **Chris Donnelly:** I'm not giving you a ticket.

556 [D687]: It's not you, the Home Office is lying every time.

557 **Chris Donnelly:** The Home Office?

558 [D687]: They come to court chatting shit saying yeah, we're going to give him this
559 and that yeah. The same fucking story bruv. It's getting boring bruv. [Inaudible] I've had
560 enough. I swear to God I'm not speaking about this anymore. Fuck it, man. I'm [inaudible].

561

V2017042500006 Clip 4

562 **Callum Tulley:** Yeah, someone has been smoking spice and he's been sick. Do you know [D343]
563 Well, he wasn't being sick, he had been sick. [D343] is 203, him and [D687] The two longest
564 serving. Well, Second and third.

565 **Male Officer 1:** [D687] [inaudible]?

566 **Callum Tulley:** Yeah.

567 **Male Officer 1:** Yeah, I know who you mean.

568 **Callum Tulley:** His roommate, [D343] yeah. He was just lying on his bed, fucked, basically.
569 How are you doing anyway, mate?

570 **Male Officer 1:** Yeah, alright. Not too bad, had a week of [inaudible].

571 **Callum Tulley:** Did you do nights?

572 **Male Officer 1:** Yeah.

573 **Callum Tulley:** What was it like?

574 **Male Officer 1:** It was alright. Had Germany Flight one night.

575 **Callum Tulley:** Did you have any charters, or anything like that?

576 **Male Officer 1:** Yeah, Germany ones. Syrians and Afghans.

577 **Callum Tulley:** How did it go?

578 **Male Officer 1:** Alright. [inaudible] only one, well two but well two teams.

579 **Callum Tulley:** Oh, did they have to wrap a couple of people up?

580 **Male Officer 1:** One of them had a blade, just went in, smashed him with a shield and took
581 him down, the rest of them all walked.

582 **Callum Tulley:** No failed flights, then, or anything like that?

583 **Male Officer 1:** No.

584 **Callum Tulley:** That's good.

585 **Male Officer 1:** But we had some , another bloke got kitted up another night for some bloke
586 on E wing. Polish bloke but he walked in the end as well.

587 **Callum Tulley:** Yeah.

588 **Male Officer 1:** Hello.

589 **Detained person 1:** The pool[?]

590 **Male Officer 1:** Pool, yeah of course you can.

591 **Callum Tulley:** How bad had the guy slashed up?

592 **Male Officer 1:** Not bad, it was like paper cuts.

593 **Callum Tulley:** Oh, really?

594 **Male Officer 1:** He put it to his neck and by the time he'd done it [inaudible].

595 **Callum Tulley:** [DX2] you alright? How are you doing?

596 [DX2] **[Surname Unknown – Detainee]:** Will you play for me? Thank you. [Inaudible].

597 **Callum Tulley:** [DX2] have you got a guy in your classroom called [D87] A big, tall,
598 Nigerian bloke?

599 [DX2] **[Surname Unknown – Detainee]:** I used to have [DX3] I think he
600 was [DX3]

601 **Callum Tulley:** he was [D87] yeah.

602 **Male Officer 1:** Do you know him?

603 [DX2] **[Surname Unknown – Detainee]:** [inaudible] The one I remember got released
604 last week was [DX3] I don't know the one you say, maybe. They're coming to do
605 [inaudible] why you need him? [Inaudible]

606 **Callum Tulley:** No, no, no, I was just sort of, I was just curious, really.

607 [DX2] **[Surname Unknown – Detainee]:** They're coming to the classroom quite a lot. I
608 don't really know. They came to do anger management.

609 **Callum Tulley:** Oh really?

610 [DX] **[Surname Unknown – Detainee]:** It's not people that come into the classroom
611 every day. They come to do anger management and [inaudible] tomorrow. And disappear.
612 One hour per day they come. [Inaudible].

613 **Callum Tulley:** I'm thinking of someone else, then, maybe. It's alright. You're good anyway,
614 yeah?

615 [DX2] **[Surname Unknown – Detainee]:** Doing anger management, yeah!

616 **Callum Tulley:** [Laughter]

617 **Detained person 2:** You alright?

618 **Callum Tulley:** Alright, mate.

619 **Detained person 2:** [Inaudible]

620 **Callum Tulley:** I don't have a spare pen. I can give you some paper though, there should be
621 some in the fax machine just there.

622 **Male Officer 1:** There's a pen here, if you'll bring it back.

623 **Detained person 2:** Thank you very much.

624 **Male Officer 1:** Yeah, no worries.

625 **Callum Tulley:** [sighs]

626 **Male Officer 1:** [D87] is massive, isn't he?

627 **Callum Tulley:** He is.

628 **Male Officer 1:** Did you have some trouble with him the other day?

629 **Callum Tulley:** I didn't have trouble with him, but the week before last, he, well, she thought
630 he was going to smack me in the face. When I went to first response on C wing. Do you know
631 what I mean?

632 **Male Officer 1:** That was the day [inaudible]?

633 **Callum Tulley:** I think it was the day afterwards. I wasn't actually in on the protest. Were
634 you there?

635 **Male Officer 1:** I was on bed watch when they had the protest. Someone said that he squared
636 up to you, or something. And then somehow squared up to another officer.

637 **Callum Tulley:** Yeah.

638 **Male Officer 1:** Stocky bloke, can't remember what his name is. Supposedly French, or
639 something.

640 **Callum Tulley:** Oh, D1706 I don't know if he did, actually. I didn't see it. To be honest, when—
641 I fucking shit myself when D87 like sort of came at me. So, I wasn't really thinking about,
642 I wasn't really looking at anyone else. I was just concentrating on what he was doing. You
643 know what I mean?

644 **Male Officer 1:** What did he say?

645 **Callum Tulley:** I don't know. I wasn't actually there for the start of it. I just went for the first
646 response. I just came in and it happened.

647 **Detained person 3:** [inaudible]ask if they can smoke inside the room, or no?

648 **Callum Tulley:** Yeah, inside the room. How are you finding the new job, anyway?

649 **Male Officer 1:** It's alright.

650 **Callum Tulley:** You've been here—how long have you been now? You've been here a little
651 while, haven't you? You weren't on the last—

652 **Male Officer 1:** January I went live, so about three months?

653 **Callum Tulley:** Three months, yeah. You're finding it alright?

654 **Male Officer 1:** It's quite long when you're here, but you also get loads of time off, so.

655 **Callum Tulley:** Yeah, true.

656 **Male Officer 1:** Some people just moan about it all the time. [inaudible]

657 **Callum Tulley:** Yeah, but you have only been here three months, mate, that's all I'd say, do
658 you know what I mean.

659 **Male Officer 1:** Yeah.

660 **Callum Tulley:** But I don't really mind it that much, to be honest. You get good days and you
661 get bad days, you know what I mean?

662 **Male Officer 1:** Depends on what wing you're on here, really.

663 **Callum Tulley:** Right, like this is cushy. You can just—like if I was on C wing for 13 and a half
664 hours I'd be -

665 **Male Officer 1:** That's what A wing was like when I started and A wing was the worst one.

666 **Callum Tulley:** Was it, yeah?

667 **Male Officer 1:** Now it seems like A wing is pretty sweet, and C and D are shit.

668 **Callum Tulley:** Not great?

669 **Male Officer 1:** It just depends who they have got on there, doesn't it really?

670 **Callum Tulley:** I think the A wing is alright, really, because they have quite a lot of, they got
671 experienced staff on A wing. Do you know what I mean Not saying like—

672 **Male Officer 1:** No, no, I hear you—

673 **Callum Tulley:** Not that you're inexperienced so you can't do your job well. But that you
674 should have inexperienced—

675 **Male Officer 1:** Having Darren is [inaudible]—

676 **Callum Tulley:** Yeah, it's alright if you're new and you've got someone like Darren with you
677 who is experienced.

678 **Male Officer 1:** I think there's a couple that were on the ITC before us, there was Sean, Sean
679 was on my course, and then 2 new ones who altogether have probably been here 6 months.

680 **Callum Tulley:** Exactly, it's mad. It's like on the other side, that's what I was sort of saying.
681 Like Darren has a lot of experience. Darren, Ben Opoku , Gus, Gus is really good. Who else—
682 is it Tim? Tim, he's been—

683 **Male Officer 1:** Tons of experience.

684 **Callum Tulley:** Right? He's got loads. And you've got Louis, I think. The Black guy, he's been
685 here for a long long time. He's a good officer.

686 **Male Officer 1:** Do you know how long has Mark been here? Mark Brewster?

687 **Callum Tulley:** Oh yeah, he's been around for about a year and a bit.

688 **Male Officer 1:** Yeah, apart from that, everyone is new down there.

689 **Callum Tulley:** Mm-hmm.

690 **Male Officer 1:** I think when my course started, there was about five or six, maybe seven, but
691 everyone else is at the other end.

692 **Callum Tulley:** Yeah, I guess.

693 **Male Officer 1:** They must just need more people there.

694 **Callum Tulley:** Yeah, I guess.

695 **Male Officer 1:** That's not too bad.

696 **Callum Tulley:** What can you do, they need the staff, don't they? So, they've got to recruit.

697 **Male Officer 1:** They've got another course going in a month, don't they?

698 **Callum Tulley:** Yeah.

699 **Male Officer 1:** Four have left our group since we started already.

700 **Callum Tulley:** What, they've handed in their notice?

701 **Male Officer 1:** Yeah, gone.

702 **Callum Tulley:** No way. So, when did your ITC start?

703 **Male Officer 1:** January. Sorry, we started in November, but we finished in January.

704 **Callum Tulley:** And four have handed in their notice since then?

705 **Male Officer 1:** Four have left.

706 **Callum Tulley:** Geez. Since what, it's now —

707 **Male Officer 1:** April.

708 **Callum Tulley:** It's April now, so, three months and four of the new officers have gone from
709 the ITC.

710 **Male Officer 1:** Well, we had one that left during the course, about a week in. As soon as she
711 found out they were allowed to smoke in their rooms and she said no, not doing it.

712 **Callum Tulley:** Really?

713 **Male Officer 1:** Yeah, she was really anti-smoking, so—

714 **Callum Tulley:** Really?

715 **Male Officer 1:** Yeah. I think she did like marathons and stuff like that, so she said she
716 couldn't be there when people were smoking.

717 **Callum Tulley:** Well, you don't really have to go in the rooms much.

718 **Male Officer 1:** Stick your head in, that's about it.

719 **Callum Tulley:** Yeah.

720 **Male Officer 1:** You're not going to sit and smoke in there with them.

721 **Callum Tulley:** [laughter] Yeah.

722 **Male Officer 1:** But she was a copper as well, so I don't know why she didn't really know what
723 it was going to be like.

724 **Callum Tulley:** Yeah. I mean to be fair; I mean a lot of people don't—I don't know what it's
725 like for you, but when I applied for the job, the job description wasn't exactly—

726 **Male Officer 1:** No, it wasn't what I thought it was, either but I don't mind it.

727 **Callum Tulley:** No. Exactly. But I suppose if you think it's going to be—you expect it to be
728 something completely different, then—

729 **Male Officer 1:** Yeah.

730 **V2017042500010**

731 **Callum Tulley:** What's happened yesterday? What happened?

732 [D1274]: Fucking cunt. Pussy. Pussy.

733 **Callum Tulley:** Why? Why?

734 [D1274]: He takes my eggs, I said why did you take my eggs? Smash the eggs.

735 [inaudible] [inaudible]. Alright, alright, he told me this one moment [inaudible].Fucking pussy.

736 Pussy. [Inaudible].

737 **Callum Tulley:** Mm-hmm. I understand.

738 [D1274]: [inaudible] like no problem. But then he starts [gestures] and smashing

739 things. And what the fuck man, what is this, man? People sometimes [inaudible]. No good for

740 me, and no good for you, alright. [inaudible]

741 **Callum Tulley:** Why, though? Over only eggs.

742 [D1274]: Yeah, only eggs, man. [Inaudible] His his hands he's smashing

743 everything. What the fuck man? I said come back later, I'll give you. Every people waiting. I

744 give you five eggs, I give everybody five eggs, the next people no eating it.

745 **Callum Tulley:** So where does it run from?

746 [D1274]: The razor? Put the knife knife.

747 **Callum Tulley:** Let me see how long it is.

748 **Callum Tulley:** [D1274] **shows long cut on his neck** Ahh,

749 [D1274] it's alright, not too much.

750 **Callum Tulley:** Sorry mate I was just interested in what you were saying – [Inaudible]

751 **V2017042500012**

752 **Ramon Giraldo-Arbelaez:** [inaudible]

753 **Callum Tulley:** Have a word with him, Ramon, if you do feel like you're getting—if they're out
754 there bullying you.

755 **Ramon Giraldo-Arbelaez:** Somebody's taken my [inaudible] some people's food.

756 **Callum Tulley:** Yeah, that's happened to me in the past, as well.

757 **Ramon Giraldo-Arbelaez:** It's not nice, man. [inaudible] Why do people have to [inaudible].

758 **Callum Tulley:** Mm hmm. I know, mate.

759 **Ramon Giraldo-Arbelaez:** [Inaudible] Here, I can't escape from this bloody place. They keep
760 calling me, [inaudible] bloody pool tables [inaudible].

761 **Callum Tulley:** Oh yeah?

762 **Ramon Giraldo-Arbelaez:** Yeah, because when you do a job for such a long time, it's very
763 difficult to escape from that.

764 **Callum Tulley:** Oh you looking forward to going Tinsley?

765 **Ramon Giraldo-Arbelaez:** Yeah.

766 **Callum Tulley:** Are you feeling stressed at the minute?

767 **Ramon Giraldo-Arbelaez:]:** No, not bad. [inaudible] different [inaudible].

768 **Callum Tulley:** Yeah, it's nice to have a change, isn't it?

769 **Ramon Giraldo-Arbelaez:** Because—can you see that? How can you buy stuff like that man?
770 Having little knowledge of things, you know. [inaudible]

771 **Callum Tulley:** Have you seen the gym recently.

772 **Ramon Giraldo-Arbelaez:** It's bad, man. It's really bad.

773 **Callum Tulley:** There's no—the two chin-up bars have gone; the push-up bars have gone. The
774 punching bags are gone, the gloves are gone. The shoulder press machine is broken. We've
775 been reporting it in this folder, but nothing's been done.

776 **Ramon Giraldo-Arbelaez:** Do you see? You see that [inaudible] that I think is involved?
777 Calling people to do this, do that, telling people to come in and do this and do that. [inaudible]
778 If he doesn't give a shit then why should I give a shit?

779 **Callum Tulley:** Who? Who doesn't give a shit?

780 **Ramon Giraldo-Arbelaez:** Juls doesn't give a shit.

781 **Callum Tulley:** Your manager?

782 **Ramon Giraldo-Arbelaez:** Juls doesn't give a shit.

783 **Callum Tulley:** Oh. Juls

784 **Ramon Giraldo-Arbelaez:** I said to him, there's a guy outside there waiting to do the pool
785 tables [inaudible] and you escort him around. Oh, ok. 20 minutes later, they call me [inaudible]

786 and still the guy is still waiting out there. And I said you have got to—oh. And I said to Dan
787 can you go and do that. [inaudible] that guy all day.

788 **Callum Tulley:** Jules is on the senior management team, isn't he?

789 **Ramon Giraldo-Arbelaez:** He is. Dan is doing it now, Dan Lake is walking around with the
790 guy now doing the pool tables.

791 **Callum Tulley:** Oh, they're still doing it? [sighs]

792 **Ramon Giraldo-Arbelaez:** I think that's it, really cos they have quite a few tables to do innit.
793 [Inaudible] But, only because I talked [inaudible] he'd still be there.

794 **Callum Tulley:** Oh yeah.

795 **Ramon Giraldo-Arbelaez:** I think it's very bad, you know? Because he was out there and all
796 this [inaudible] that's why I wanted to get out of here, because I see everything getting broken
797 on the mess in there. Look at that, I'm never leaving the office in a mess like that.

798 **Callum Tulley:** Mm-hmm.

799 **Ramon Giraldo-Arbelaez:** [inaudible] all those balls in there, all the equipment in there like
800 that, buying those cheap fucking things. They don't last. Those things, are like for children,
801 they're bouncy shit. You give [inaudible] they throw it back at you, I'm telling you. If you give
802 one ball to them, I'm waiting for it, for you to give it to the detainees.

803 **Callum Tulley:** I think they must...who ordered those?

804 **Ramon Giraldo-Arbelaez:** [inaudible] Juls

805 **Callum Tulley:** Juls?

806 **Ramon Giraldo-Arbelaez:** He said to me—he has no idea. No idea what will happen or what's
807 been going on. That is not a football. That is not a football. I'm telling you.

808 **Callum Tulley:** Do you feel like the department is deteriorating?

809 **Ramon Giraldo-Arbelaez:** I wondered why the coffee was a little bit bitter.

810 **Callum Tulley:** Do you feel like the department is deteriorating?

811 **Ramon Giraldo-Arbelaez:** I feel bad, man. Yeah. I do feel like it is. Today, the guy came in
812 here and says to me go clean the stuff in the gym. I had to get the bottle to spray, and the
813 bottle is gone. Where has it gone to? It never happened when I was in charge. Where is the
814 bottle? I have to look everywhere for the bottle, the bottle is gone. You know the big bottle to
815 do the floor?

816 **Callum Tulley:** Yeah.

817 **Ramon Giraldo-Arbelaez:** It's not there no more.

818 **Callum Tulley:** Ridiculous, man. I can't remember the last time there was a gym induction,
819 you know what I mean.

820 **Ramon Giraldo-Arbelaez:** That's what I was thinking, too.

821 **Callum Tulley:** You know what I mean? When was the last time we had a gym induction?

822 **Ramon Giraldo-Arbelaez:** They don't do gym inductions anymore.

823 **Callum Tulley:** Leave themselves liable, if they don't do gym inductions.

824 **Ramon Giraldo-Arbelaez:** They do, yes. [inaudible] Nobody has done an induction in the
825 gym for a long time now. They decided that they want to do whatever they want in that fucking
826 gym, that's why it's all broken.

827 **Callum Tulley:** Who, the detainees?

828 **Ramon Giraldo-Arbelaez:** I can't be bothered going to fight with them up there. What's the
829 point?

830 **Callum Tulley:** What are you going to do?

831 **Ramon Giraldo-Arbelaez:** [Inaudible] they just [inaudible] they're banging the weights, that
832 they don't know how to work out.

833 **Callum Tulley:** The thing is, well—I mean—do you think it's just like that in the gym?

834 **Ramon Giraldo-Arbelaez:** I don't know, man. No gym induction, no control, no discipline,
835 the cables are all damaged. All the cables are damaged now. I can see one of the cables
836 breaking up there, [inaudible]. Coming to repair the cables. Because believe it or not, I still
837 care. I don't want to interfere too much, because after only [inaudible].

838 **Callum Tulley:** Do you feel like there's a lack of control here?

839 **Ramon Giraldo-Arbelaez:** Like they care, they don't give a shit. What are they all do? All
840 they do is sit in their offices and [inaudible], they go outside, they come back. They don't do
841 much, do they? There's a lot of paperwork to be done, but it's just paperwork, innit? They're
842 used to using their fingers on their phones.

843 **Callum Tulley:** What do the SMT do? The senior managers?

844 **Ramon Giraldo-Arbelaez:** I have no clue. Paperwork. But this is a job because we are here
845 to keep these people safe. The managers keep working on seeing how to keep them safe.
846 [inaudible] They do things, you know. But it's not really a hard work job.

847 **Callum Tulley:** No.

848 **Ramon Giraldo-Arbelaez:** Our job is to keep the detainees occupied, to keep them busy, to
849 keep them safe until putting them on a plane or putting them wherever they [inaudible]. To
850 make sure they're not fighting, they're not abusing each other, they don't—you know, that's
851 what we're here for. Discipline, man, that's what it is. We're not [inaudible], you don't--do 10
852 hours of work in here, it's not like you work in a factory and you make something, or you put
853 a car together. After the end of the shift, you nearly finish the car, the car is nearly there, and
854 you've done something. Here, you can't see what you've done.

855 **Callum Tulley:** Yeah, there's nothing productive about the job.

856 **Ramon Giraldo-Arbelaez:** Yeah, nothing productive about the job. We are just keeping safe,
857 keeping people in control, discipline—

858 **Callum Tulley:** Do you think that's why staff morale is quite low? Because they don't feel like—

859 **Ramon Giraldo-Arbelaez:** Worthless. No, we aren't!

860 **Callum Tulley:** [laughter]

861 **Ramon Giraldo-Arbelaez:** We are in a way—we're doing our jobs, but what I'm saying is that
862 you don't make anything like the same goes to the hospital, you know. People go ill, they go
863 to cure them and give them medicine and try to save them. Same thing. At the end of the day,
864 the patient goes home, somebody—you've saved their life, or you've done something. In here,
865 we [inaudible] because people try to kill themselves and we try to stop them from doing silly
866 things.

867 **Callum Tulley:** True.

868 **Ramon Giraldo-Arbelaez:** So, a lot of people are—

869 **Callum Tulley:** Yeah, that's true, Ramon.

870 **Ramon Giraldo-Arbelaez:** It's the job.

871 **Callum Tulley:** There are aspects to the job that can be rewarding do you know what I mean?

872 **Ramon Giraldo-Arbelaez:** It's like being in the prison service, prison guards or you know—
873 they look after the prisoners. Make sure they don't hurt themselves, they don't fight, they don't
874 do this or that, they keep it under control, that's what they do. The same as we do. The case
875 is the same. It's like a pilot and the air hostess. They produce nothing, they get on a plane,
876 they look after the passengers, they take them to another place and they're not producing
877 anything, but they're doing a service, you see?

878 **Callum Tulley:** Get a free holiday, though, don't they?

879 **Ramon Giraldo-Arbelaez:** Yeah, but we do this in the cell because [inaudible]

880 **Callum Tulley:** Yeah, man, I know what you're saying.

881 **Ramon Giraldo-Arbelaez:** Free for all.

882 **V2017042500013**

883 **Callum Tulley:** You alright lads? What's going on? You alright?

884 **Ed Fiddy:** Yeah I'm on this constant.

885 **Callum Tulley:** ah, cos I saw him out the window, he was just having a rant so I just.

886 **Ed Fiddy:** He went don't let him go to the mosque, so I went to the mosque with him.

887 **Callum Tulley:** Ah, right. And now what's happened?

888 **Mark Brewster:** [inaudible] constant

889 **Callum Tulley:** Now what's happened Ed?

890 **Mark Brewster:** Should have said Ryan's coming out to relieve you from the constant and

891 then you turned up.

892 **Ryan Bromley:** yeah, was it to relieve you from the constant?

893 **Callum Tulley:** Oh!

894 **Ryan Bromley:** Oh cunt.

895 **Unknown:** [inaudible]

896 **Ryan Bromley:** Yeah, give it here, keep an eye and come back.

897 **Callum Tulley:** Is he refusing to leave the courtyard?

898 **Ryan Bromley:** He shouldn't be out here.

899 **Ed Fiddy:** Basically I took him to the mosque, and then he was talking to the Imam and the

900 Imam was like [inaudible] so he's like yeah I'm going to D wing, no you're not, and he starts

901 fucking wandering off and I'm like well -

902 **Ryan Bromley:** There's nothing you could do, is there?

903 **Ed Fiddy:** What do you want me to do? Drop the fucking guy? By myself.

904 **Callum Tulley:** You can't do anything.

905 **Ed Fiddy:** And so, he came up here and his mate was like five minutes [inaudible]. He sat

906 down, chatting to his mates, and all of his mates fucked off cos they're like fuck you [inaudible].

907 He wanted to fight at lunchtime, I was telling Mark, he wanted to fight Yan at lunch.

908 **Ryan Bromley:** Why don't you fight someone a bit easier?

909 **Ed Fiddy:** Exactly, I said to Yan. They always want to fight the big ones. They always want to

910 fight Dave Roffey, Yan, they always used to fight, did you ever meet Keith Burgess?

911 **Callum Tulley:** Yeah, Keith. [inaudible] to be honest.

912 **Ed Fiddy:** Absolutely stacked, Keith.

913 **Ryan Bromley:** I ain't got much luck to be honest.

914 **Ed Fiddy:** Right Ryan I will be back in a -

915 **Callum Tulley:** Yeah, Ryan, you had awful luck, mate.

916 **Ryan Bromley:** Yeah I have to be honest.

917 **Callum Tulley:** How long have you been here?

918 **Ryan Bromley:** Five months, been punched three times, by three different people. Two of
919 them I was breaking up a fight.

920

V2017042500015 Clip 1

921 **Callum Tulley:** That's why I came to help bang up. Because there's only two of you down
922 here.

923 **Steve Dix:** [inaudible], I don't know what we've got [inaudible]. Literally I was just speaking
924 to reception. They are fucked.

925 **Male Officer 1:** I know, that's what I was saying.

926 **Steve Dix:** There's 23 booked in, and they've got another 35 due in.

927 **Callum Tulley:** How many staff have they got down there?

928 **Steve Dix:** : Four. Well, we're going to have to drop it, I think.

929 **Male Officer 1:** It's fucking not worth it [inaudible].

930 **Steve Dix:** We can't book in Harmondsworth apparently there's no beds, that's why they're so
931 busy, because all they'll do is be diverted to us, because we have like 90 beds [inaudible].

932 **Male Officer 1:** [inaudible]. We've only got like 3 spaces, how do we fit everybody in?

933 **Steve Dix:** : Well, the roll is only, I don't know what the roll is now but -

934 **Callum Tulley:** What are we going to do when the Tinsley staff go?

935 **Male Officer 1:** Where's Devra?

936 **Devra [Surname unknown – Staff]:** Yeah?

937 **Male Officer 1:** I've got an extra person on the floor.

938 **Devra [Surname unknown – Staff]:** On our floor?

939 **Male Officer 1:** Have you forgot to add someone to that?

940 **Steve Dix:** : It doesn't matter. Just count them.

941 **V2017042500015 Clip 2**

942 **Callum Tulley:** Ramon, alright, man.

943 **Ramon Giraldo-Arbelaez:** Dan is finished now.

944 **Callum Tulley:** Dan's finished? He's finished doing what? Has he gone home?

945 **Ramon Giraldo-Arbelaez:** No, he's just leaving.

946 **Callum Tulley:** I think they're going to move me onto a wing in the evening. So, there is not
947 going to be a sports officer Ramon. Did you catch that, mate?

948 **Ramon Giraldo-Arbelaez:** Huh? What?

949 **Callum Tulley:** [laughter] In the evening, they're going to move me onto a wing. So there's
950 not going to be a sports officer.

951 **Ramon Giraldo-Arbelaez:** There's never been, they don't put in [inaudible].

952 **Callum Tulley:** Just letting you know.

953 **Ramon Giraldo-Arbelaez:** It's good, man. It's good!

954 **Callum Tulley:** What's good?

955 **Ramon Giraldo-Arbelaez:** Everything.

956 **Callum Tulley:** Good, mate.

957 **Ramon Giraldo-Arbelaez:** What happened to—

958 **V2017042500017**

959 **Callum Tulley:** Why are they so late being unlocked?

960 **Male Officer 1:** They've only just called roll count.

961 **Callum Tulley:** Have they? What's the time?

962 **Male Officer 1:** Quarter-to.

963 **Callum Tulley:** Ugh. Cor Darren, you not been counting properly again?

964 **unknown:** [inaudible]

965 **Callum Tulley:** Alright.

V2017042500019 Clip 1

966

967 **Callum Tulley:** It's, it will be different when they go.

968 **Rachel [Surname unknown – Staff]:** I'm just glad I'm on this wing. Because you know on
969 wing, you can handle having two staff, but the other three can't.

970 **Callum Tulley:** No.

971 **Rachel [Surname unknown – Staff]:** Two staff on A, C, and D, it's impossible.

972 **Callum Tulley:** I don't know why the retention of staff is so bad.

973 **Rachel [Surname unknown – Staff]:** You don't know why?

974 **Callum Tulley:** Well—

975 **Rachel [Surname unknown – Staff]:** [laughter] I think I know why.

976 **Callum Tulley:** Why do you think it is?

977 **Rachel [Surname unknown – Staff]:** Because of higher management.

978 **Callum Tulley:** Mm hmm.

979 **Rachel [Surname unknown – Staff]:** The other [inaudible]. I've only been here since
980 January. I nearly left in my first week.

981 **Callum Tulley:** You nearly left in your first week?

982 **Rachel [Surname unknown – Staff]:** Yeah.

983 **Callum Tulley:** Why? Who was the managers? Sorry, mate. Do you mind? Sorry, mate.

984 **Rachel [Surname unknown – Staff]:** [inaudible]. Steve Skitt. That's one. Michelle Brown.
985 Basically she gave out SIR information and in my first week, one of the guys threatened to kill
986 me, so I SIR-ed. And then four weeks later, she went and gave out all the information to the
987 same detainee that threatened to kill me. All of the information that was written and my name,
988 so he tried to get at me at on A wing.

989 **Callum Tulley:** Wow. This was after he threatened to kill you.

990 **Rachel [Surname unknown – Staff]:** Yeah. Four weeks after he did it. So, he couldn't have
991 known that it was me unless my name was given, do you know what I mean because it was a
992 month after. So—

993 **Callum Tulley:** Yeah, you must—

994 **Rachel [Surname unknown – Staff]:** He had a history of like threatening lots of people. So,
995 there was no way he could have known it was me, unless my name was given or the dates
996 were given. So, I took it up to Steve Skitt and he said to forget about it. He said, "my best
997 advice to you is to forget about it". And I just thought that is absolute shocking advice.

998 **Callum Tulley:** Was there any repercussions for the detainee?

999 **Rachel [Surname unknown – Staff]:** No, no. I was on A wing. I had my week on after my
1000 nights, and then he was moved onto A wing after [inaudible] moved onto A wing. So, I left.
1001 I'm not having someone threaten me, and tried to get at me and then be put on a wing that I
1002 am permanently based on. So, that's why I'm on B wing now. Yeah, so, that was Michelle

1003 Brown. And then Steve Skitt said just forget about it was bullshit. And since then he's pulled
1004 me aside and said that I'm not—my C&R abilities were lacking. Pulled me into his office, and
1005 said that on CCTV, on my first ever like spontaneous— I openly admitted that I froze for a
1006 second like I panicked for a little bit. But then I got in there, and I pressed my red button.
1007 Andy was on—do you know Andy on E wing?

1008 **Callum Tulley:** Yeah.

1009 **Rachel [Surname unknown – Staff]:** He already had this guy by his head. So, I grabbed
1010 his left arm, and I was talking to control on the radio trying to communicate where we were.
1011 But the radio was crackling, because there was three of us already on him. So, they weren't
1012 working when he was trying to speak.

1013 **Callum Tulley:** Yeah.

1014 **Rachel [Surname unknown – Staff]:** And he said, "on the CCTV, you did nothing". Honestly,
1015 I came in here and I spoke to Darren, and I said, "I'm leaving".

1016 **Callum Tulley:** How long ago was—how long had you been working here when Steve was
1017 treating you like that?

1018 **Rachel [Surname unknown – Staff]:** This was only last week.

1019 **Callum Tulley:** : Oh, really?

1020 **Rachel [Surname unknown – Staff]:** But the spontaneous C&R was two months ago.

1021 **Callum Tulley:** You've been here three months, haven't you?

1022 **Rachel [Surname unknown – Staff]:** Yeah. January, February, March, April. Yeah, four
1023 months. Yeah, so it was like literally I'd been here two months and had a spontaneous[?]. And
1024 I know what he told me I did nothing, which is bullshit. I know I did fine.

1025 **Callum Tulley:** Are you thinking of leaving?

1026 **Rachel [Surname unknown – Staff]:** Yeah.

1027 **Callum Tulley:** Really?

1028 **Rachel [Surname unknown – Staff]:** Yeah.

1029 **Callum Tulley:** That's a shame.

1030 **Rachel [Surname unknown – Staff]:** I know cos I like the job. But I'm not—I'm not having
1031 people questioning my ability, wrecking confidentiality. I'm not—

1032 **Callum Tulley:** Yeah.

1033 **Rachel [Surname unknown – Staff]:** You know what I mean? It's not worth it for me.

1034 **Callum Tulley:** Are you actually looking for a new job, then?

1035 **Rachel [Surname unknown – Staff]:** Yeah. It's shit.

1036 **Callum Tulley:** You'll be another one heading out.

1037 **Rachel [Surname unknown – Staff]:** Yeah. I understand why people leave.

1038 **Callum Tulley:** Yeah. Well, I mean, I'm leaving in September. I'm going to university; you
1039 know what I mean? Don't get me wrong, I never planned to stay or stick around.

1040 **Rachel [Surname unknown – Staff]:** Yeah. This was only ever a steppingstone for me, to
1041 be fair, after uni. What are you doing at uni?

1042 **Callum Tulley:** I'm hoping to go into P.E. teaching. Do a teaching course in P.E and become
1043 a P.E. teacher, yeah.

1044 **Rachel [Surname unknown – Staff]:** Oh, really?

1045 **Callum Tulley:** No, it's—it is amazing, the amount of people you hear about leaving and the
1046 amount of people that do leave.

1047 **Rachel [Surname unknown – Staff]:** Yeah.

1048 **Callum Tulley:** It's just on such a regular basis.

1049 **Rachel [Surname unknown – Staff]:** Two of our guys left within the first four weeks, because
1050 of how dangerous it was.

1051 **Callum Tulley:** Really?

1052 **Rachel [Surname unknown – Staff]:** Yeah. Like experienced staff would leave. Do you
1053 remember—oh my god, Dale. Do you remember Dale? Did you ever meet Dale? He was a big
1054 older guy from Hastings.

1055 **Callum Tulley:** Oh, right. Yeah, I might have done.

1056 **Rachel [Surname unknown – Staff]:** Posh dude, really rich, really rich dude. He didn't need
1057 the money in here. He was just bored.

1058 **Callum Tulley:** Wanted the experience, yeah.

1059 **Rachel [Surname unknown – Staff]:** He got left in in his first couple of weeks on C wing, on
1060 his own for about an hour on the wing.

1061 **Callum Tulley:** Wow.

1062 **Rachel [Surname unknown – Staff]:** So, he literally didn't come back after that. Which I
1063 don't blame him for that.

1064 **Callum Tulley:** How many have left from your ITC already? Your training course?

1065 **Rachel [Surname unknown – Staff]:** Four.

1066 **Callum Tulley:** Four? Wow. [sighs] Yeah.

1067 **Rachel [Surname unknown – Staff]:** Yeah, it's tough. It's such a shame, you know, because
1068 the job is alright. You get good pay for not doing much work, but when it's stressful it's
1069 unbelievably stressful.

1070 **Callum Tulley:** Yeah. I think—

1071 **Rachel [Surname unknown – Staff]:** [inaudible]

1072 **Callum Tulley:** I've heard that quite a few times, to be fair. I think cos like I'm in activities.
1073 Obviously, I've been working here over a year and a half, but because I'm activities, I'm like a
1074 little bit distant from the actual reality of how difficult the job is. So, that's sometimes why I
1075 don't always know why people are so frustrated. And then I do hear about it a lot, do you know
1076 what I mean?

1077 **Rachel [Surname unknown – Staff]:** Yeah. I think when there was a big [inaudible] here,
1078 in this office. A new detainee that was kicking off, he'd bitten two staff members and punched
1079 two staff members in the face, as well. Two other staff members, so four staff members got
1080 hurt in it. Because he had a busted lip, Juls was ringing around, concerned about him, and
1081 wanting to know if he was okay. When he asked for Mike to speak on the phone and Mike got
1082 a bite mark on his arm, he didn't ask Mike if he was okay at all.

1083 **Callum Tulley:** Wow.

1084 **Rachel [Surname unknown – Staff]:** I just think that's so shocking. Your staff are being
1085 injured, and you're ringing to see about a violent fucking criminal that's just beaten up your
1086 staff members, you know what I mean? He can't even say are you OK have you seen medical?
1087 It's shocking to me, how people get management jobs in here. But I think some guys on my
1088 course haven't had any issues with management, none, I think it's the guys who do who feel
1089 it. Do you know what I mean, it's too much. To me, it's too important to have a good
1090 relationship, working relationship with management, if you haven't got that, it's not a job I
1091 want to do.

1092 **Callum Tulley:** No, that is important, definitely.

1093 **Rachel [Surname unknown – Staff]: [on the phone]** Hello B-Wing. Yeah, bring him up.
1094 OK cool.

1095 **Callum Tulley:** Yeah, no, I've noticed that. Where are you looking to go?

1096 **Rachel [Surname unknown – Staff]:** Border agency. They're looking in Kent, which is a lot
1097 closer to me cos I live in Maidstone. So, yeah, it would be the channel tunnel. But they've
1098 got—they work in human trafficking and counter terrorism, as well. So, that's my more my
1099 field. That's what I did at uni, as well so.

1100 **Callum Tulley:** Oh, that's good, Yeah, nice.

1101 **Rachel [Surname unknown – Staff]:** It's just that this is good pay. So, I can't find a job
1102 that matches this pay, which kind of makes me stay here longer. [Speaking to someone else]
1103 Do you want to go out?

1104 **Callum Tulley:** I think like the, obviously the pay but you're working 46 hours a week. If you
1105 look at your hourly rate, it's like £10.50, isn't it?

1106 **Rachel [Surname unknown – Staff]:** Yeah.

1107 **Callum Tulley:** Cheers, mate. You know a lot of people work part time and work another job.

1108 **Rachel [Surname unknown – Staff]:** Yeah. It's just too much [inaudible], like I can't get
1109 up at half five in the morning to get here. Last night, I didn't get home until 20 past 11.
1110 [inaudible]

1111 **Callum Tulley:** Yeah.

1112 **Rachel [Surname unknown – Staff]:** It's just too much. I think if it was closer I'll stay.

1113 **Callum Tulley:** : Yeah.

1114 [Callum Tulley leaves the office]

1115 **Detained Person 1:** Thank you.

- 1116 **Callum Tulley:** Thanks you mate.
- 1117 [Callum Tulley returns to the office].
- 1118 **Callum Tulley:** Well, if you don't feel like you're being supported.
- 1119 **Rachel [Surname unknown – Staff]:** Yeah.
- 1120 **Callum Tulley:** You know what I mean?
- 1121 **Rachel [Surname unknown – Staff]:** It's annoying cos now [inaudible], I actually really
1122 enjoy the job. But too much has happened for me so far in this place that I just can't really
1123 get past it
- 1124 **Callum Tulley:** Yeah. You can't guarantee that you're always going to be on B wing.
- 1125 **Rachel [Surname unknown – Staff]:** Yeah.

1126 **V2017042500019 Clip 2**

1127 **Rachel [Surname unknown – Staff]:** Thank you.

1128 **Callum Tulley:** Are you working in reception?

1129 **Male Officer 1:** Mm hmm.

1130 **Callum Tulley:** Are you down to three now?

1131 **Male Officer 1:** Nope.

1132 **Callum Tulley:** Oh, not yet? Oh, that's alright.

1133 **Male Officer 1:** There's still 10 to be booked in. There's one, a couple more coming in around
1134 now.

1135 **Callum Tulley:** Are they getting impatient?

1136 **Male Officer 1:** Very.

1137 **Callum Tulley:** How long have they been waiting?

1138 **Male Officer 1:** Fucking hours, mate. I haven't had a break all day. Just gunna get it out in
1139 toil.

1140 **Callum Tulley:** You haven't had a break?

1141 **Male Officer 1:** There's no time to.

1142 **Callum Tulley:** Have people not come to cover you?

1143 **Male Officer 1:** No. I've been nonstop all day; I haven't had a chance to sit down or do
1144 anything apart from book people in as we're accepting them. That was the only time I sat
1145 down.

1146 **Callum Tulley:** Where's the staff? Are you going to Tinsley[?]?

1147 **Male Officer 1:** Mm hmm.

1148 **Callum Tulley:** I'm nervous, mate. About when all the staff go to Tinsley. Because we're
1149 struggling today. Oh, and here he is, I can go. I'm meant to be down on E wing.

1150 **Male Officer 2:** yeah shoot off.

1151 **Callum Tulley:** See you later. See you later, Sara, oh it's not Sara is it, Rachel, Rachel, sorry
1152 Rachel

1153

V2017042500022

1154

Nia [Surname Unknown – Staff]: I'm trying to see what just happened in there. What the hell's happened in there? I could just hear him screaming like a baby. How'd you get him to shut up? How'd you get him to shut up?

1155

1156

1157

Callum Tulley: I don't know what they did actually to get him to shut up. I think he just—he was screaming when I left the cell and then he started [gestures]. Yeah -

1158

1159

[END OF TRANSCRIPT]