

Transcript created by Epiq

Event: Callum Tulley BBC video diaries
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MALE SPEAKER 1: Okay, my friend, so straight down the barrel, as if I'm not here. Tell me what happened today.

CALLUM TULLEY: So I arrived on shift at about 7.15 and as soon as I walked through the doors to the main gate I was greeted by the deputy director, Steve Dix, and one of the other senior managers, George Williams. And I went to go into the locker room to basically put my jacket in the locker and my car keys. And the deputy director said, "Callum, just leave your stuff, just go straight up to the Visits Hall".

So myself and a couple of others who arrived at work early, we headed up to the Visits' Hall. We were shown through two doors by a couple of managers. Went up to the Visits Hall and were shown into the Visits area by one of the senior managers.

And I just as soon as I entered the door into the Visits Hall I could see a sniffer dog and some members of the staff who were doing some searches on other members of staff. And I knew at that point that I was about to be searched going into the centre and I have never been so nervous in my life 'cos obviously I had the secret cameras hidden inside my bag. I was wearing ... it was a little bit of fabric on the T-shirt which allows the camera to be held. I was worried that that was going to be discovered.

So the first stage of it was I went up to the sniffer dog and the lady asked me to put my bag on the floor. The dog sniffed round my bag, then had a sniff around me. And nothing was found so she just showed me to a manager called Pete Crompton, he searched me. And when I saw ... when I was directed to this manager I was just thinking, "This is just my luck", because he's quite a rigorous and to the book member of staff.

And he's very meticulous. You go up to his desk in the admin office and everything's spick and span, everything's clean, he does everything how it should be.

And I was just ... I was petrified that he was going to give my bag such a thorough search that he would actually find the secret cameras in the hidden compartments.

He searched my bag, he didn't find anything. He searched me, didn't find anything. He did brush over my pec actually as he was going through the search, he felt something there. And he went over it once again and I assume he just thought it was the fabric of the writing on my shirt and he carried on searching me.

And then I was shown ... I was just sent on my way and that was that. But I've worked there for two years and never once have I been searched before I start. I was ... I was ...

Starting this process I was a bit ... I couldn't really see the sense in me not just wearing the kit into the centre because I was that convinced that I would never be searched. And I'm just so happy now that we actually didn't go into the centre wearing the hidden secret cameras. We actually snuck them in first before assembling them because although it's petrifying putting them in in a toilet and you can hear colleagues behind you, outside, talking and laughing and joking, that is no way near as scary as actually being searched with secret cameras on.

So I'm just pleased that we didn't wear them into the centre because there's no doubt that we would have been caught and the whole film would have been jeopardised.

MALE SPEAKER 1: What else today?

CALLUM TULLEY: So I think there was stuff before this, Joe, but I'm just going to go straight into it because it was the biggest thing of the day.

So about 4.30 I was speaking to [D687] and he was basically talking to me about the state of the detention centre and how he feels about being detained and how his roommate [DX] feels about being detained. And that it's led them to abuse drugs and he doesn't feel ... he feels like he has a right to remain in the country. He doesn't want to go.

I was putting the questions to him, "Well, you're not from the country and you've committed crimes in this country. And you haven't got a passport and you weren't born here".

We were having a conversation, it wasn't an aggressive or hostile conversation, it was quite friendly. And he was just basically just giving me his side, his point of view on things.

And we got onto quite an interesting topic about drugs. And I was getting ready to ask him, just some casual questions about how he felt drugs go into the centre. But we could hear some really loud shouting coming from D wing. And it got louder and louder and I ended up going down to D wing.

And I saw, when I entered the wing, that [D1527] the detainee who I'd been involved with a restraint with, the detainee who Yan choked and put in a sleeper hold just last week, was on the netting threatening to dive off it down the stairs and basically commit suicide.

The rage, the absolute rage, that he was going through, he looked like a man possessed. He looked like the guy ... he looked like he did last week when he was trying to self-strangling and swallow

batteries. But it was so contrasting behaviour to how I saw him this morning when he was ... appeared very friendly and calm. And there's something not right with **D1527** there's something seriously, seriously wrong with him.

He's **DPA** years of age, he has these mad bursts, or fits of bursts, where he wants to commit suicide. He doesn't actually want to harm officers. And for all the trouble it causes staff and for all the extra work it causes them you'd think he was threatening them, the language used by some of the members of staff around this incident was so disturbing.

I said to one officer, Clayton, "What is the best way of dealing with **D1527**?" And he replied, "It's what Yan did the other day".

Later on I asked another member of staff, "How do you deal with people like **D1527**?" He said to me, "You look away and hope that when you look back they're swinging".

These are the sort of attitudes staff have towards **D1527** who is a very challenging detainee who has committed some serious offences. I appreciate that.

But there's something not right. And a member of staff told me that he went through this suicidal rage after ... because he wasn't given an additional plastic plate to use at dinner time. That isn't normal behaviour, humans don't react in this way. It's totally irrational to want to commit suicide after someone's ... after a member of staff has said, "No, you can't have a new plate, you have to use the one that you had at lunchtime".

It's just ... I don't know ... I don't know what the best way to ... what the best thing is for **D1527**. But it's ... there's just ... there's something wrong with him and I just don't know why he's behaving in

the way he is. And I don't know why some members of staff are responding to him in the way that they are.

This fit of rage went on for some time. I was actually stood on the stairwell below the netting tasked with the job of trying to persuade him to come down.

Meanwhile no one knew what was going on. We had officers saying, "Shall we lock the detainees up", who were stood around watching as if it was some entertainment.

There was some staff saying, "No, no. We shouldn't be locking them up, we should leave them". Detainees were running round singing ... one detainee was running round singing "I believe I can fly" because **D1527** was clearly ... wanted to jump off the netting. It was a total, total mess.

And it was just ... it was a joke, it was ... it made a complete laughing stock of the whole centre really because we had members of staff, enough members of staff to manage the wing because a first response was called to the incident.

And yet they failed to control the population, nothing was done for such a long time. And it was only when **D1527** chose to come off the net after all the detainees had finally been locked up for roll count at 5.00 o'clock that the situation was resolved, because as I say, **D1527** then came off the netting.

He was then on a constant watch in his room, that was part of the persuasion to get him off the netting. He was allowed to go back into his room and not down to E wing.

I feel like I did quite well to stay there because I was asked by a manager to go and help lock up on C wing, which I did. But when I

was asked to help with the figures I said to an officer ... I said that I was probably needed on D wing.

I managed to get back to D wing without sort of raising any suspicion. But then I was asked a few moments later, well not a few moments later, I was then asked maybe about ten minutes or so later, that I was needed for an emergency escort. Because meanwhile, during this incident, a detainee on C wing was thrown down the stairs by another detainee and he had really injured his neck and his ankles. So I was asked to go to reception to basically get ready for an emergency escort. I still managed to hang around for a little bit but members of staff started trickling out.

Three officers were allocated into D1527 room just to monitor him in case he tried to self-harm again and was needed to be restrained. I later learnt from Ryan, who was one of the officers tasked with that responsibility, that they did end up restraining him. And he was taken down to solitary confinement and placed in there.

MALE SPEAKER 1: Tell me about him on the netting, describe what you saw.

CALLUM TULLEY: When I entered D wing I could see him jumping up and down on the netting just screaming, he was just furious, he so angry, waving around this plastic plate.

Detainees and staff were crowded round but they didn't really know what to do. Obviously some of them were trying to persuade him to get down. Some detainees just thought it was brilliant entertainment and stood around watching and laughing.

He was furious, he was just in such rage. And he was just ... there was no calming him down at this point. There was nothing he could do.

And I was actually convinced at one stage that he was going to nose dive off the netting down the stairs and seriously, seriously harm himself.

I was stood on the stairs and he was asking me to actually move out the way because he wanted to jump down. And I was just saying, "No, D1527. No, I'm not moving, just don't be silly, don't do anything stupid".

And then he sort of in between this he was sort of pacing up and down the netting shouting and screaming, sometimes in English, sometimes in Arabic, I think.

And just there was staff around me who didn't really know ... what he was doing, you know. Management said, "No, leave the detainees unlocked", and it didn't help the situation because he had an audience and they were inflaming everything.

And one member of staff said to me, "Why aren't we locking them up? It's just not helping". And I asked a couple of other members of staff what was going on and they just didn't know what was happening. Like there was no communication, there was no contingency plan to deal with a detainee who was jumping on the netting and basically quite willing to kill himself.

MALE SPEAKER 1: What were staff saying?

CALLUM TULLEY: Well, staff were saying ... staff weren't saying much. They didn't know really what to do. I was asking other members of staff, "What's going on?" And he just said they didn't know.

One member of staff said he was just angry over a plate. I said to Clayton, who was present at the restraint of **D1527** that I was involved in last week, "What is the best way to deal with someone like **D1527**?" And he said, "To do what Yan does", with a wide smile on his face.

It was just a complete mess.

MALE SPEAKER 1: The incident on C wing, what did you see?

CALLUM TULLEY: Well, I was on D wing at the time when I heard a first response was called to C wing. So I didn't see the incident take place but I was placed on an emergency escort following that incident because a bipolar detainee had basically thrown this Chinese guy, who was his roommate, from the ... halfway down the stairwell to the bottom of the stairwell. And the detainee had injured his neck and his ankle.

So I had to go on emergency escort to East Surrey hospital and accompany him.

I did feel really bad for the Chinese guy, I have to say, because he's quite a timid ... oh God, he's not Chinese, shit. He's Malaysian.

MALE SPEAKER 1: Start again and tell me how we know that he's bipolar.

CALLUM TULLEY: Well, according to other members of staff he is bipolar.

MALE SPEAKER 1: So start again.

CALLUM TULLEY: Sure.

MALE SPEAKER 1: So tell me what you saw on C wing.

CALLUM TULLEY: Okay. So I was actually on D wing for the incident that **D1527** was concerned with. So I didn't actually see what happened on C wing because the first response, sorry mate.
Where do you want to start here? Just with what I saw? I mean --

MALE SPEAKER 1: Yeah, no you're doing fine.

CALLUM TULLEY: Sure, okay, sorry.

MALE SPEAKER 1: All we really need is with ... being Malaysian.

CALLUM TULLEY: Yeah, yeah, damn.

MALE SPEAKER 1: So you hit it fine, just go ahead, just go back ... so you're on D wing.

CALLUM TULLEY: It's because he always says, "Ni hao" to me, which is Chinese. It's just ...
Okay, so I was on D wing dealing ... well I was on D wing sort of overseeing the **D1527** incident. Well, I was on D wing monitoring the **D1527** incident when a first response went off and was called to C wing.

And I didn't go to the first response because I was dealing with the incident at hand. But what I learnt was that a Malaysian detainee was thrown from halfway down the stairs by a bipolar detainee.

A Malaysian detainee was thrown from halfway down the C wing stairwell to the bottom of the stairwell by his bipolar roommate from Portugal.

And the Malaysian man injured his neck and his ankle and was needed to take ... needed to be taken on a emergency escort which I was put on with two other officers.

And I did feel bad for the Malaysian because he's quite timid, he is polite, he can't speak great English. And other officers were saying he tries to help his roommate out because he knows he has bipolar. And it was the members of staff who actually informed me that the detainee, the Portuguese detainee, has bipolar.

We took him on an escort and we got to the East Surrey Hospital about 6.50. We left Brook House at about 6.30, maybe 6.00 o'clock at the earliest.

And as staff we couldn't really understand, this was meant to be an emergency escort for a detainee who was thrown down the stairs at 4.30. But it took an hour and a half for us to actually get out on escort.

There was no ambulance called. No one really knew why we were waiting around, no one knew what they were doing. As soon as a couple of incidents took place in Brook House I think what really came to the surface was just the lack ... the ...

What really came to the surface to me from what I noticed was just the lack of know-how from management and officers alike, to deal with some big quite serious incidents.

MALE SPEAKER 1: So how long was the Malaysian detainee waiting after he was thrown down the stairs and injured before he got to hospital where a doctor could see him?

CALLUM TULLEY: Well, the detainee was waiting at least an hour and a half before we even left Brook House after he was thrown down the stairs and injured his neck and legs.

Then once we got to the hospital A&E we were waiting until just after 9.00, about 9.15 which was when the night staff arrived and relieved us. So he could still be there now, waiting to be treated.

MALE SPEAKER 1: How serious were his injuries?

CALLUM TULLEY: Well, he was actually ... his neck was assessed when we went into the ... when we went into A&E and she didn't deem necessary for him to receive urgent treatment at the time of his arrival.

So they obviously weren't life threatening or he wasn't at risk of losing a limb or anything like that.

But he couldn't walk properly, he needed to be wheelchaired around the centre before being put into the escorting car. He needed to be assisted while walking with one leg.

He wasn't in great shape.

MALE SPEAKER 1: So what did Ryan tell you? Where were you? What had happened with the Egyptian detainee?

CALLUM TULLEY: So while we were waiting for the escort to actually ... we were just sat around basically waiting to go on this escort for about an hour. And Ryan seemed to have come out to a sterile area where officers go and have a cigarette break.

And I get on well with Ryan, we have some interesting conversations. So I went out with him and basically just asked him what happened with [D1527], you know, "Did they have to restrain him?"

And he said they had to bend him up. At first only guiding hold, but then when he got down to solitary confinement he started to kick off. And then they had to restrain him again fully.

There wasn't anything that Ryan said to me that indicated that anything like what happened with Yan the previous week happened. But there was another officer, Aaron, who seemed to suggest that ... he did say something that suggested to me when they went into the cell and there were no cameras that maybe something untoward might have happened.

But after speaking to him later on I don't really think ... I think it was all talk and he wasn't actually really present in the cell at the time. So with Steve Dix there, with the video camera filming the whole incident, according to what the officers present said, I doubt something of the nature of Yan's happened.

But even so again we're seeing [D1527] restrained after attempt or threat to kill himself.

MALE SPEAKER 1: What else happened today, think back to before you were talking to Adam, what else happened prior to that today before 4.00 o'clock. Take a moment.

CALLUM TULLEY: Yeah, sure. I was ... sorry mate.

I was speaking to Clayton actually earlier in the day on C wing when I was covering breaks. And it's strange really because last week I asked him if he had witnessed Yan's choke and he said, "Yes".

Today we were having a conversation about it and he did say he couldn't quite see what had happened because he was on the legs facing the other way and he couldn't turn around to see quite what had happened.

But he is aware that it did happen and he ... and we were talking about Yan and how he ... we certainly wouldn't want to cross him.

And Clayton said to me, "Yeah, yeah, he used to be into MMA fighting". And I said to Clayton, "Maybe that's where he's learnt his sleeper holds". And Clayton said, "Yeah, probably is", or words to that effect.

MALE SPEAKER 1: Pardon me, a quick sniff.

CALLUM TULLEY: That's all right.

MALE SPEAKER 1: What else today, my friend?

CALLUM TULLEY: I don't actually think there was anything else. But there was other stuff like intel off camera, stuff like that.

MALE SPEAKER 1: Tell you what, keep thinking, let me just try a couple extras.

CALLUM TULLEY: Sure.

MALE SPEAKER 1: If you're okay. Press pause, give my hand a rest.

CALLUM TULLEY: It's all right, mate, yeah.

MALE SPEAKER 1: So why wasn't the Somali detainee --?