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**From:** James Wilson DPA  
**Sent:** 18 February 2018 09:33  
**To:** Nicola Salmon  
**Cc:** Anna Pincus; Hannah Chambers  
**Subject:** For Kate and Ed

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Nicola,

I wonder if you could also forward a couple of emails to Kate and Ed? These are examples of communications with had with IRC management last year which we discussed on Tuesday. Below is a negative response re our running a detainee focus group, something which had been unproblematic in the past...

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**From:** Anna Pincus  
**Sent:** 13 February 2018 12:22  
**To:** James Wilson  
**Subject:** For Verita

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**From:** Haughton, Dan [mailto:DPA]  
**Sent:** 04 October 2017 08:47  
**To:** Anna Pincus  
**Cc:** James Wilson; Stephen Skitt; Paul Gasson  
**Subject:** RE: Request from GDWG

Morning Anna,

I have sought advice on your request to hold a focus group in November.

At this time we would not accommodate a focus group. At present there is an increased demand on visits space and on the officers working in the area to ensure that visits are appropriately managed.

Could you achieve the same feedback through asking the same questions during social visits?

Regard

## Signature

**Dan Haughton**  
Support Services Manager  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House Immigration Removal Centre  
Perimeter Road South  
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**From:** Anna Pincus [<mailto:> DPA]  
**Sent:** 02 October 2017 11:40  
**To:** Haughton, Dan  
**Cc:** James Wilson  
**Subject:** Request from GDWG

Dear Dan

I've been working for the GDWG for ten years and during that time we've held successful focus groups for detainees in Brook House since the Centre opened. At first these were held in the visits room with an officer present. Later they were held in a room off the visits corridor without an officer present. In both locations I was able to speak to an average of five detainees to talk to them about the work of GDWG and whether we were providing a good service to them. In every case the material that I gathered was hugely useful for our charity for evaluating our work.

I wonder whether it is possible to have permission to hold a focus group in Brook House in November if there is a morning time when the visits room is free?

I appreciate any consideration you can give the request.

With many thanks.

All good wishes,

Anna Pincus  
GDWG

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