| From: Sent: To: Subject: Attachments:   | Ed Marsden 27 February 2018 08:53 Nicola Salmon FW: FW: Serious Concerns - Personal Protection Training 22/2/18 Observations from Personal Protection Training.docx  |
|---|--|
| For the file.   |  |
| Ed  |  |
| <b>Sent:</b> 26 February 2018 13:39 <b>To:</b> Ed Marsden < <b>DPA</b>                              | DPA    DPA |
| Dear Kate, Ed   | <b>Q</b>   |
| I have just received this from Jerry<br>will be) is both alarming and upset<br>will become clearer. | t. It relates to two trainers working at Brook House and if proven (which I expect it ting. I have only had a very short conversation with Jerry so no doubt the picture diately – and am of course available to speak with you.   |
| Yours   |  |
| Peter   |  |
| Peter Neden   Divisional CEO  |  |
| Care and Justice Services   G4S PL  | c  |
| Southside   105 Victoria Street   London   SW1E 6QT   |  |
| E DPA   |  |
| M + DPA   |  |
| EA - Shelly DPA   |  |
|   |  |

DPA

From: Name Irrelevant [mailto: Sent: 26 February 2018 08:26 To: Smith Michelle; Newland, Sarah

Cc: Margaret Baxter; Adrienne Darragh

Subject: Serious Concerns - Personal Protection Training 22/2/18

Dear Sarah and Michelle

Three Hibiscus project workers attended the personal protection training last Thursday, with trainers Jason Riggs and Dave Webb and five other participants.

This email is to alert you to the language used and general attitude towards detainees displayed by the trainers and other participants.

I believe you may already have some awareness of this, as we understand that previous participants had passed on concerns to JoAnne, who may have passed them onto Lynn.

Attached is a summary from our staff highlighting some of what went on, and as you can appreciate Hibiscus are deeply concerned at the content.

I have discussed the matter with Adrienne who has requested it be escalated to the Executive Oversight board, however in the meantime I would appreciate your assurances that the matter will be thoroughly investigated.

Kind regards,

Name Irrelevant

Project Manager
International Resettlement and
Support Services For Those Detained

Hibiscus Initiatives Resource for London 356 Holloway Road London N7 6PA United Kingdom



| cjsm email: DPA  |
|--|
| Website: http://hibiscusinitiatives.org.uk/ Facebook: www.facebook.com/HibiscusCharity/ Twitter: https://twitter.com/hibiscuscharity   |
| From: Petherick, Jerry Sent: 26 February 2018 10:49 To: Peter Neden Subject: Fwd: FW: Serious Concerns - Personal Protection Training 22/2/18  |
| Peter,   |
| As just discussed.   |
| Regards Jerry  |
| Sent from Samsung Mobile on O2   |
| Original message  From: Paul Kempster  DPA  Date: 26/02/2018 09:55 (GMT+00:00)  To: "Petherick, Jerry"  DPA  Noble, Heather"  DPA  Subject: FW: FW: Serious Concerns - Personal Protection Training 22/2/18  |
| Paul Kempster Chief Operating Officer G4S Custodial & Detention Services   |
| Mobile: DPA Email: DPA   |
| From: Stephen Skitt Sent: 26 February 2018 09:37 To: Paul Kempster Subject: FW: FW: Serious Concerns - Personal Protection Training 22/2/18  |
| Good morning Paul  |
| Please see below and the attached document which I have just received via Sarah Newland that has also been sent to Michelle Smith and will be escalated to Hibiscus Executive Oversight Board.   |
| Regards  |
| Steve  |
| From: Name Irrelevant   Manuel Irrelevant   Ma |

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**To:** Smith Michelle; Newland, Sarah **Cc:** Margaret Baxter; Adrienne Darragh

**Subject:** Serious Concerns - Personal Protection Training 22/2/18

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Kind regards,

Name Irrelevant

Project Manager
International Resettlement and
Support Services For Those Detained
Hibiscus Initiatives
Resource for London
356 Holloway Road
London N7 6PA
United Kingdom



Website: http://hibiscusinitiatives.org.uk/

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