

***reception healthcare screening process for individuals on their arrival at Brook House.  
Please summarise what this involved, for example:***

- a) ***How soon it was after arrival;*** There was no specific time frame. Sometimes we would be told that healthcare screening needed to be completed within an hour but a lot of the time, it would go beyond that hour. The amount of detainees needing to be screened and admitted was too many to do within the hour. There was a huge lack of healthcare staff.
- b) ***Whether it was during daytime or night-time;*** Healthcare screening was 24-hour.
- c) ***Where it took place;*** Healthcare screening took place on the ground floor of Brook House in the admissions suite.
- d) ***Who carried it out (what level of healthcare professional);*** Every level of healthcare professional could carry healthcare screening out. Mainly healthcare assistants. If ever there were any issues, these would be reported to the RGNs to oversee.
- e) ***Whether the individuals had access to an interpreter if needed/requested;*** Interpreters could always be used if required. We would call Language Line or BigWord to access one.
- f) ***Whether the individuals were given any written materials concerning healthcare in Brook House;*** If a certain health problem has been identified and the detainee needed more knowledge about a particular condition, we would give them leaflets containing further information about the condition and necessary medication.
- g) ***Whether healthcare staff had access to any previous medical records and if so the process for obtaining them;*** There were times when we did not have access to any previous medical records. We would sometimes have to get the detainee to sign a consent form and we would then request their medical records.
- h) ***If an individual arrived with medication in their possession, what the process was for dealing with it;*** First we would check to see if the medication had been prescribed to that person. If it was a medication we did not use within the Centre such as cocodamol, a GP would see the detainee and give them an alternative. The detainee would also be further examined by the GP to confirm that they were fit to be in possession of their medication and were not at risk of overdose.
- i) ***If an individual arrived on medication but without it in their possession, what the process was for the prescription and dispensing of appropriate medication;*** If they needed their medication urgently for example, if the detainee had high blood pressure or diabetes, we would make an immediate appointment with the GP. We had stocks of medication in Brook House that we could give but we had to be sure that the detainee had been previously prescribed the medication.
- j) ***If an individual was suffering from a diagnosed physical health condition?*** We would set up a SLP and ensure that the detainee got the extra support they required.