

For Official Use Only

Unique Reference Number:

Case Owner Team: *CCD Leeds.*Date Complaint Received: *25/5/17*

Family Name: D381	First Name(s): D381
Date of Birth: DPA	Nationality: <i>Jamaican</i>
CID Reference Number: HO Reference Number: <i>M1095516</i> NOMIS Number:	Current Location (IRC or STHF name, other): <i>Brook House</i>
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): <i>Brook House</i>	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐If 'Yes', to whom did you speak? *members of staffs*Is this a complaint about healthcare services or staff? Yes ☐ No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☐ No ☒

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

A copy of your complaint and response, unless the complaint is marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) to allow them to monitor the way in which the complaint was handled. If you **do not wish** the IMB to see a copy of your complaint or response please tick this box: ☐

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

Details of your complaint and what you would like to see done about it:

(Continue on a separate page if necessary)

IN Regards to Intercom, speakers and alerting staffs to my well being, whilst I am locked in a cell.

I have reported this issue to five different staffs and nothing as been done. I suffer from painful pain in left elbow ~~derf~~ (dermatframa) where as I might need pain killers, no attendance by staffs.

There is a strong smell of the toilet/drains coming through the pipes when using water in the cell. This is affecting my skin and hair. I assume this smell stems from the whole detention centre was smelling like faeces.

Signature:

Signature

Date:

24/5/2017

PLACE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX