



Brook House Inquiry
28 Kirby Street
Hatton Garden
London
EC1N 8FA

BY EMAIL: solicitors@brookhouseinquiry.org.uk

13 December 2023

Dear Ms Eves,

We thank you for your letter dated 4 December 2023.

The recommendations set out in the Report and the public comments are taken very seriously by Serco. We are aware that our response to those recommendations is of great importance to Core Participants who are keen to ensure sufficient monitoring is in place following the Report.

Since the publication of the Report, Serco have been working in collaboration with the Home Office to work through the recommendations and to produce an implementation plan for those. This is still a work in progress. The actions that directly affect Serco, that do not require Home Office guidance, have been reviewed and/or implemented, where possible. Plans are in place to progress and implement further actions as soon as possible.

Please note that there are some recommendations that are already in place (as described in Serco's evidence and responses to the Inquiry) since commencement of the contract between the Home Office and Serco.

Yours faithfully

Office of General Counsel

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