

## Progress on previous recommendations

Previous recommendation	Action taken and impact	Categorisation	Improvement still required?
From previous HMIP inspection of Gwent PDU – February 2022	Summary of action taken and impact	Progress	Yes/no
Improve the arrangements for information sharing to inform assessment and review of risk of harm, including at pre-sentence stage.	Access to police information had improved, with a more consistent approach to dealing with reportable incidents. The PDU had identified gaps in information sharing with the police and social care services, and had sought to address these. However, risk of harm work in the advice to court, and assessment and reviewing practice remained inadequate.	Some progress	Yes
Improve the quality of work to assess, manage, and review the risk of harm.	There had been a focus on improving management support, training, and oversight for practitioners. However, this had had limited impact.	No progress	Yes
Improve the management oversight and quality assurance of all casework.	Management oversight approaches had been developed to consider human factors. However, management oversight was insufficient in 41 out of 54 relevant cases.	Some progress	Yes
Ensure that interventions necessary to improve desistance and reduce reoffending are provided in all cases.	Delivery of services had been hindered by staffing and workload pressures, alongside national changes to the delivery of interventions.	No progress	Yes
Ensure staff with the responsibility for case management skills have the skills, knowledge, and time to undertake the work effectively.	There were no inappropriate allocations of cases within the inspected cohort. Training had been improved, with a learning culture embedding within the organisation. However, staff did not always have the time to implement or embed their learning into their practice.	Some progress	Yes